

For Commission Use Only:
Case: 11-0737

ILLINOIS COMMERCE
COMMISSION

FORMAL COMPLAINT

2011 NOV 21 P 12:39

Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

CHIEF CLERK'S OFFICE ^{MS}

Regarding a complaint by (Person making the complaint): Deborah R. Shaw

Against (Utility name): Peoples Gas Light and Coke Company

As to (Reason for complaint) Bill dispute in 2005, case never resolved and was reintroduced in 2010. Case number, 07-L-000159.

in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 8157 S. Fairfield Ave; Chgo, IL 60652

The service address that I am complaining about is 10114 S. Aberdeen

My home telephone is (773) 737-7294

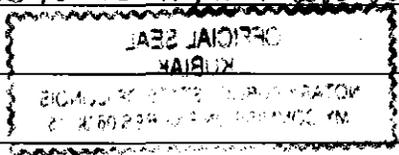
Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (312) 402-1791

My e-mail address is DeborahShaw2003@msn.com I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Peoples Gas Light and Coke Company (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

83-IL Adm. Part 280.50(d), 280.160(C1)



Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. In October, 2010 I received a bill in the amount of \$ 2713.27. A transferred amount of \$ 2,586.72 was applied to my current bill. I never request service at this address.
2. I spoke with a service representative and she informed me that the new balance reflect non payment on the address of 10114 s. Aberdeen from the period of 1989-1994.
3. My attempts to resolve was refused resulting in disconnection.

Please clearly state what you want the Commission to do in this case:

That my service is restored without payment of disputed amount and to be awarded monetary punitive damages.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 10/16/2011
(Month, day, year)

Complainant's Signature: Deborah R. Shaw

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

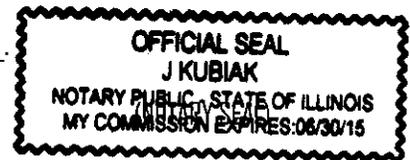
A notary public must witness the completion of this part of the form.

I, Deborah R. Shaw, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Deborah R. Shaw
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 11/16/11

[Signature]
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.