

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

ORIGINAL

For Commission Use Only:
Case: 11-0719

ILLINOIS COMMERCE
COMMISSION

FORMAL COMPLAINT

2011 NOV - 7 A 10: 13 ^{NO}

Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): Kyle Bennett

Against (Utility name): Commonwealth Edison

As to (Reason for complaint) Re-occurring power outages to hangar 8 complex that houses Medical Health Vendors.

There are times that a person or persons be transported by aircraft due to medical conditions. Without electrical power to the hangar the aircraft cannot fly to provide this service in Wheeling Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 1100 South Milwaukee Ave

The service address that I am complaining about is 1109 South Wolf Road

My home telephone is (773) 315-2518

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (773) 315-2518

My e-mail address is Kyleb@mygep.net I will accept documents by electronic means (e-mail) Yes No

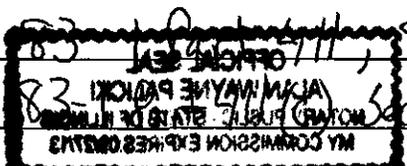
(Full name of utility company) Commonwealth Edison (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

83-1411(A) Electric Reliability
Section 411.230 Proceedings to Determine Damages Under 220 ILCS

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No 5/16-125

Has your complaint filed with that office been closed? Yes No



Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed. *See attached*

Please clearly state what you want the Commission to do in this case:

Replace the deteriorating infrastructure between transformers on wdf rd.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: November 3 2011
(Month, day, year)

Complainant's Signature: *Kyle Bennett*

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, *Kyle Bennett*, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Kyle Bennett
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) *11/3/11*

[Signature]
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

Signature Flight Support Inc. located at Chicago Executive Airport in the City of Prospect Heights and Village of Wheeling, Illinois has on no less than seven occasions over the past two years experienced power outages affecting the West side of the airport including but not limited to its Hangar 8 complex located at 1109 South Wolf Road. After each restoration of power, service improved for a short time, only to revert to the condition that brought about our original complaint.

The following is a summary of our re-occurring power outages. You may wish to refer to our Com Ed meters and accounts as well as the included map of the airport to better familiarize yourself as you review the issue.

1. Hangar 8 located on the West side of the airport has experienced re occurring power outages 17 times beginning in 2007.
2. ComEd professionals who were assigned to the loss of power issue, state that the "problem stems from deteriorating infrastructure" located between the transformers (labeled A) on the West side of Wolf road connecting to transformer box (labeled B). "These lines are located under Wolf Road and need to be replaced".
3. We have advised ComEd each year that this particular hangar complex houses Medical Health Vendors and there may be times that a person or persons be transported by aircraft due to a medical condition. Without electrical power to the hangar the aircraft cannot fly to provide this service.
4. Security on the airport is compromised by lights, gates and alarm systems that rely on electrical power.

The airport ComEd Electric Meters and Accounts that are affected from this deteriorating infrastructure are as follows:

- Hangar 8 Fuel Pump Account #0126368027 Meter #141591077
- Hangar 8B1 Account #4143192021 Meter #140295037
- Hangar 8B2 Account #4143190027 Meter #140470198
- Hangar 8B3 240V Account #4143191051 Meter #008612190
- Hangar 8B3 480V Account #4143189051 Meter #140269877
- Hangar 8B4 Account #4143189051 Meter #G787277
- Hangar 11 Meter # 83034211
- Hangar 5 & 6 Account # 0126368027 Meter #141450905

- Hangar 5 & 6

Account # 0126368027 Meter #089634492

Sincerely,

Kyle Bennett
Representative
Signature Flight Support PWK
1100 S Milwaukee Ave
Wheeling, Illinois 60090-6309

Attachments include:
Airport Mapping

CC:
Mark Costa
Al Palicki