

**OFFICIAL FILE**  
**ILLINOIS COMMERCE COMMISSION**

**FORMAL COMPLAINT**

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

For Commission Use Only:  
Case: 11-0703

**ORIGINAL**

Regarding a complaint by (Person making the complaint): THOMAS CHUMMAR (GURNEE TRUCK STOP INC)

Against (Utility name): COMED

As to (Reason for complaint) \_\_\_\_\_

- ① MY CHOICE OF SUPPLIER DENIED BY COMED.
- ② CONSISTENT POWER OUTAGES
- ③ 2 MAJOR POWER OUTAGE ON 5/25/11 AND 7/11/11

in GURNEE Illinois.

**TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:**

My complete mailing address is (include City) GURNEE TRUCK STOP INC, 2301 N. HWY 41, GURNEE IL, 60031

The service address that I am complaining about is \_\_\_\_\_

My home telephone is [847] 975-3639

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [847] 244-1655

My e-mail address is JIMMY.THOMAS847@GMAIL.COM I will accept documents by electronic means (e-mail)  Yes  No

(Full name of utility company) COMED (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?  Yes  No

Has your complaint filed with that office been closed?  Yes  No

2011 OCT 31  
DIRECTOR'S OFFICE

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

PLEASE SEE ATTACHED SHEET OF PAPER

Please clearly state what you want the Commission to do in this case:

REFER LAST PARAGRAPH OF ATTACHED SHEET OF PAPER

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 10/26/11  
(Month, day, year)

Complainant's Signature: [Signature]

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

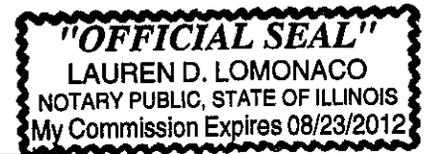
When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

A notary public must witness the completion of this part of the form.

I, Thomas V Chummar, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

[Signature]  
Complainant's Signature



Subscribed and sworn/affirmed to before me on (month, day, year) 10/26/2011

[Signature]  
Signature, Notary Public, Illinois

(NOTARY SEAL)

**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.

This past year business was so slow, that I had to do everything in my power to try and cut expenses. That was when, Spark Energy, called me on 3/11/11, saying that their electric rate is very low compared to what I was paying at the moment. She wanted to switch all my accounts, to Spark Energy; which totaled 4 accounts (Unit A,B,C,D.). I got the third party verification # 311356197.

On March 15, 2011, I received the electric supplier choice confirmation from Comed for all the accounts, except for Unit A; where the monthly bill is over \$3,000.00. Unit B was given the supplier choice confirmation, this bill is roughly \$500-\$600. Unit C and D, as well; these two units are actually vacant though.

Since the end of March until the end of July, I have made several calls to Comed & Spark Energy; to try and get Unit A back to Spark Energy. I literally got the runaround. Spark Energy would say you have to call Comed. Comed would say it has to deal with Spark Energy.

As you already know, I am a small business owner who has a monthly mortgage to pay. We rely on electricity to operate our business. Throughout the past 4 years there has been numerous times where our power has went out. In the lightest rain to the smallest snow fall our electricity would go out. Throughout the years I can honestly say that I paid over \$5,000 to get certain equipment fixed and repaired, which was a direct result of the power flickering on and off. I understand that the past major power outage was a serious issue throughout Illinois, but I feel as though it was Comed's negligence that led to the delay of the power coming back. It was a disaster granted, but the fact that there are consistent outages even before that terrible storm, shows that there were problems in the line to begin with. Not only did the equipment all get burned up, I lost over \$3,000 worth of food items in Unit B.

What I would like to see this commision do is, change over all my accounts back to Direct Energy or Spark Energy; and also adjust my Comed bill from May 26, 2011 for the difference of the electric charge. Also any type of relief from the power outages would be highly commended. Finally, to evaluate the electric line to try and figure out why I am the only business on highway 41 who consistently loses power (please make note that it is a new construction).

  
THOMAS CHUMMAR  
GURNEE TRUCK STOP INC  
10/26/11