

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

For Commission Use Only:
Case: 11-0683

2011 OCT 14 A 10:46
FORMAL COMPLAINT
Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701
CHIEF CLERK'S OFFICE

ORIGINAL

Regarding a complaint by (Person making the complaint): Vivian Marie Holmes

Against (Utility name): ComEd

As to (Reason for complaint) Since October 31, 2010. I have lived in a two bedroom apartment in North Chicago Illinois. I received and paid my regular ComEd bill as normal until this past summer when I received a bill for over \$2,500. ComEd claims that the bill was for between 11-1-2010 to 4-27-2011. I believe the ComEd is charging me for \$2,500 of electricity that I did not use.

in North Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is P.O. BOX 646 North Chicago, IL 60064

The service address that I am complaining about is 1419 S. Jackson St., Unit 1R, North Chicago, IL 60064

My home telephone is [847] 672-8884

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [847] 672-8884

My e-mail address is None I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) ComEd (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
83 Ill. Admin. Code 410.200.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. I live at 1419 S. Jackson St. North Chicago and have ComEd electric service.
2. Since October 31, 2010 I have paid my ComEd bill as the as normal.
3. My July bill contained charges from totaling \$2,560.51 for service 11-1-2010 to 4-27-2011.
4. I believe this bill is wrong because I did not use that much electricity.

Please clearly state what you want the Commission to do in this case: I would like the Commission to remove the 8-1-11 ComEd charge of \$2,560.51 titled "Billed Wrong Tariff" from my bill.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy **and** a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 9/30/2011 Complainant's Signature: Vivian Marie Holmes
 (Month, day, year)

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

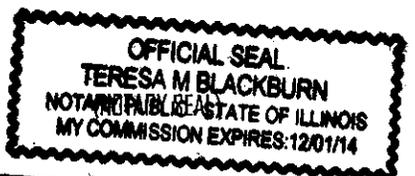
A notary public must witness the completion of this part of the form.

I, Vivian Marie Holmes, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Vivian Marie Holmes
 Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) October 12, 2011

[Signature]
 Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.