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**ILLINOIS COMMERCE COMMISSION**

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**ORIGINAL**  
ILLINOIS COMMERCE  
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2011 SEP 30 A 10:39  
CHIEF CLERK'S OFFICE

**Caliph Jackson** :  
**- vs -** :  
**Commonwealth Edison Company** : **11-0555**  
: :  
**Complaint as to billing/charges** :  
**in Chicago, Illinois.** :

**NOTICE OF ERRATA**  
**AMENDMENT TO THE ORIGINAL COMPLAINT**

The Complainant respectfully submits the attached Amendment to the Original Complaint, which includes the original complaint items now numbered and an additional complaint item to amend the original Complaint filed on July 29, 2011.

Dated: Sept 27, 2011

Respectfully submitted,



Caliph Jackson (Complainant)  
4906 South Indiana Ave  
Chicago, IL 60615  
Phone: (773) 548-5898  
Mobile: (773) 616-0324  
Email: caliphjackson@yahoo.com

STATE OF ILLINOIS  
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CHIEF CLERK'S OFFICE

**Caliph Jackson** :  
**- vs -** :  
**Commonwealth Edison Company** : **Docket No. 11-0555**  
: :  
**Complaint as to billing/charges** : :  
**in Chicago, Illinois.** :

**ERRATA SHEET**  
**AMENDMENT TO THE ORIGINAL COMPLAINT**

Listed are additional sections of the law that the Complainant believes involves his complaint.

Section 410.190 Meter Tests Requested by Customer

Section 410.200 Corrections and Adjustments for Meter Error

Section 410.210 Information to Customers

Described below are the original complaint items, now numerated, and an additional complaint item (Item #4) to amend the complaints items originally filed on July 29, 2011.

1. ComEd has cancelled bills from April 2010 through January 2011 and re-billed the Complainant. The Complainant believes ComEd has no right to legally rescind or cancel any estimated billing that has already been paid for the purpose of issuing a higher estimated bill, unless actual electric usage documentation is available for the Complainant to review and confirm that the previously billed amount was incorrectly estimated.

2. ComEd reissued a bill to the Complainant on March 11, 2011 at a higher estimated amount of \$932.51 for the period of April 2010 through January 2011. The

Complainant believes this amount is exorbitant and excessive and is not based on the Complainant's actual usage for this period of time and further. If the Illinois Commerce Commission finds that ComEd has a legal right to cancel previously paid billing and reissue another bill, then the Complainant believes ComEd's billing method should be more practically based. Rather estimations should be based on the consumer's actual usage for that time of year and not based on peak usage months for a time of year when electric usage is known to be low. This method is not in the best interest of the Complainant or the public and places an unfair financial burden on the Complainant.

3. The Complainant requested that ComEd provide documentation of actual electric usage for the period dated April 2010 through January 2011. To date, ComEd has not provided the actual usage documentation. The Complainant believes ComEd has violated the Public Utilities Act.

4. The Complainant has discovered that the registered electric meter marked #140364354 that ComEd is using to bill the Complainant belongs to another household. And that the meter for the Complainant's Unit is not used by ComEd for billing the Complainant his correct usage amounts. On August 24<sup>th</sup>, 2011, the Complainant requested ComEd to initiate a meter investigation. ComEd has denied the request and replied that due to the formal complaint filed by the Complainant on July 29, 2011, ComEd can not assist the Complainant in resolving any meter or billing issues. The Complainant believes ComEd's company policy to deny assistance to the Complainant in resolving billing or meter issues albeit existing or new matters is a violation of the Public Utilities Act and is not in the best interest of the Complainant or the public.

Below is an explanation that provides details surrounding the additional complaint item number #4, which amends the original Complaint filed July 29, 2011.

On August 23<sup>rd</sup>, 2011, the Complainant paid \$277.24 of his current electric bill issued on August 8<sup>th</sup>, 2011. The bill amount was excessive and the usage was more than double that of the normal bills received during the summer months as indicated on the "13-month Usage" profile listed on the statement.

The Complaint initiated an investigation to determine why electric usage was substantially higher than usual. A simple test was conducted by the Complainant on August 24<sup>th</sup>, 2011 by shutting off the main electric breakers to Unit 3S located at 4906 South Indiana Ave, Chicago, Illinois 60615 and by observing ComEd's registered electric meter to determine .

The test revealed that ComEd's registered electric meter the Complainant's Unit, marked #140364354 continued to move and record electric usage, although all power to the Complainant's Unit had been shut off. The Complainant also observed that his neighbors' electric meter, marked #140348971 located directly below his meter had completely stopped. The Complainant further tested and discovered that his neighbors' meter located below his registered metered would turn on and off when the Complainant shut off and turn on the main breakers of their Unit.

The test indicated that there were no electrical issues internally with the Complainant's Unit, but that the registered electric meter that ComEd was billing him for actually was recording usage for another Unit other than the Complainant's.

An additional test by the Complainant and his spouse, Dr. Cassandra McKay-Jackson, was conducted and video documented on August 27<sup>th</sup>, 2011 of the Complainant's registered electric meter marked #140364354 for the unit located at Unit 3S, 4906 S. Indiana Ave, Chicago,

Illinois 60615 and the neighbors' registered electric meter marked #140348971 for the unit located at Unit 2S, 4906 S. Indiana Ave, Chicago, Illinois 60615.

The Complainant promptly contacted the offices of ComEd that same day on August 24<sup>th</sup>, 2011 and reported the matter. The Complainant also requested ComEd to investigate the meters further, requested a reconciliation and audit of all billing for 2010 and 2011 and inquired as to how billing by ComEd and payment by the Complaint would commence during the meter investigation. ComEd personnel informed the Complaint that since a formal complaint had been filed against them and was still pending that all actions on the account were on hold. The ComEd personnel further explained that all request to correct any billing matters or investigate meter issues would have to be initiated with the Illinois Commerce Commission (ICC), and then forwarded to them by the ICC.

The Complainant believes the inaction of ComEd's to resolve the billing matter and conduct a meter investigation is in violation of the Public Utilities Act.

The Complainant looks to the Illinois Commerce Commission to issue an order to ComEd to immediately perform a meter investigation and confirm which electric meter belongs to the Complainant's Unit 3S located at 4906 South Indiana Ave, Chicago, Illinois 60615.

The Complainant also looks to the Illinois Commerce Commission to issue an order to ComEd to immediately reconcile and audit all billing on both meters marked # and #. And, once the meter for UNIT 3S has been confirmed, to appropriately, and as required by the Public Utilities Act, provide the Complainant with actual electric usage and billing (not estimated) from the period beginning May 2010 through August 2011 and going forward.

Additionally, the Complainant looks to the Illinois Commerce Commission to issue an order to ComEd have all payments remitted by the Complainant from May 2010 through August 2011 and any payments remitted after August 2011 and apply them to the reconcile and audited

billing amounts. And if there are any credits or overages that ComEd should remit a payment back to the Complainant in the form of cash, not credit. But if there are any balances due after the reconciliation has been performed and payments remitted have been applied accordingly, for ComEd to issue a statement to the Complainant, which the Complainant will remit a payment within 30 days of receipt of the bill.

Finally, the Complainant looks to the Illinois Commerce Commission to issue punitive or exemplary damages, if applicable and authorized by statute, for the unfair financial burdens and emotional distresses the Complainant has endured for the period of May 2010 through August 2011. The Complainant also requests of the Illinois Commerce Commission that if any bills of estimation are provided by ComEd, the Complainant have an opportunity to reconcile and correct the estimations using actual usage. Please see the following examples:

Example #1

ComEd issue an estimated October 2011 bill for 1127 KWh at \$172.00; however actual usage shows KWh totaled 435. The Complainant should be afforded an opportunity to have the estimated October 2011 reconciled and ComEd should correct the bill using actual usage.

Example #2

ComEd issues estimated bills for September, October and November of 2011 at an average of 1200 KWh totaling approximately \$180.00 per month; However, usages from the previous year indicates the Complainant uses an average of 600 KWh per month for this time of year. ComEd should reconcile and correct the bill using corresponding months from the previous year to estimate the usage, unless actual usage is available to correct the bills.

ComEd should not take the highest peak months (months that reflect the greatest electric usage of the year) of a given year and estimate a bill using those months (i.e.. using November, December 2010 and January 2011, peak usage months, averaging 1500 KWh and estimating

March, April, and May 2011 with usage from those peak months, especially when it is known from the previous year that during the spring months usage average 400 KWh the previous year.

Dated: Sept 27, 2011

Respectfully submitted,

  
Caliph Jackson (Complainant)

**VERIFICATION**

I, Caliph A. Jackson, Jr., understand and read the foregoing Errata Sheet, Amendment to the Original Complaint, and affirm to the truthfulness of the facts stated in the document to the best of my knowledge, information and belief and understand that my statements are subject to the jurisdiction of the Illinois Commerce Commission and any penalties thereof. I also understand that the punishment for knowingly making a false statement may include fines and/or imprisonment.

Dated: Sept. 27, 2011

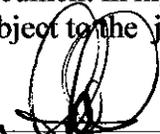
  
Caliph Jackson (Complainant)  
4906 South Indiana Ave  
Chicago, IL 60615  
Phone: (773) 548-5898  
Mobile: (773) 616-0324  
Email: [caliphjackson@yahoo.com](mailto:caliphjackson@yahoo.com)

STATE OF ILLINOIS  
COUNTY OF COOK

Subscribed and sworn to before me this

Dated: 27th Day of Sept. 2011

On this day the above-name the individual, Caliph A. Jackson, Jr., personally came before me, who proved his identity to me to my satisfaction, and he acknowledges his signature on this document in my presence and stated that he did so affirming with full understanding that he is subject to the jurisdiction of the Illinois Commerce Commission and the penalties of perjury.

  
\_\_\_\_\_  
Notary Public of the State of Illinois

Personally known  
 Produced identification

Type of identification produced: A. Deirus Hense



**CERTIFICATE OF SERVICE**

I do hereby certify that on September 27<sup>th</sup>, 2011, I served the Notice of Errata, Amendment to the Original Complaint and the Errata Sheet, Amendment to the Original Complaint by causing a copy thereof to be placed in the U.S. Mail, first class postage affixed, addressed to each of the parties indicated below in the captioned matter.

  
Caliph Jackson

David Gilbert, Administrative Law Judge  
Illinois Commerce Commission  
160 North LaSalle Street, Ste. C-800  
Chicago, IL 60601-3104

Elizabeth A. Rolando, Chief Clerk  
Illinois Commerce Commission  
527 East Capitol Commission  
Springfield, IL 62701

Mark L. Goldstein, Respondent's Attorney  
3019 Province Circle  
Mundelein, IL 60060

Thomas S. O'Neill, SVP & General Counsel  
Commonwealth Edison Company  
440 South LaSalle Street, Ste. 3300  
Chicago, IL 60605