

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

2011 SEP 28 A 10:19 AM

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint):

Angela Gore

Against (Utility name):

Com. Ed. utility company

As to (Reason for complaint)

overcharging me on my utility bills

in Chicago/Rockford Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

1423 Fulton Ave. Rockford IL. 61103

The service address that I am complaining about is

1423 Fulton Ave. Rkfd. IL. 61103

My home telephone is

(815) 540-4422

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

(815) 540-4422

My e-mail address is

Bkkbev09@yahoo.com

I will accept documents by electronic means (e-mail) Yes

No

(Full name of utility company) Commonwealth Edison (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Section 200.170 Formal Complaints

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Yes No

Has your complaint filed with that office been closed?

Yes No

add \$150 5-18-11 and \$150 6-7-11

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed. ① These bills started to inflate in March. I recieved a bill for \$987. I made a pmt. of \$200 on the 18th of March. ② April my bill was \$1260. I pd. \$394 on the 9th + the 14th in 2 installments. In May I pd. \$150 on the 14th. ③ In June I pd. \$200 on the 4th. July's bill was \$994 I pd. \$24 Aug. bill was \$948 and I made no payment. ④ Sept. bill was \$1,700 I pd. \$150 on the 30th. these bills are not right, they keep getting higher. The more I pay the higher they get each mth. they charged me \$800 in one mth. I've pd. ~~\$2,000~~ \$1,934 in 6 mths.

Please clearly state what you want the Commission to do in this case: Recognise that there is a problem + have the electric company adjust my bill to a reasonable amount + check meter, replace it or relocate it. Keep this from occurring again.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: Sept. 24, 2011 Complainant's Signature: Angela Gore
(Month, day, year)

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.
I can't afford an attorney at this time.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

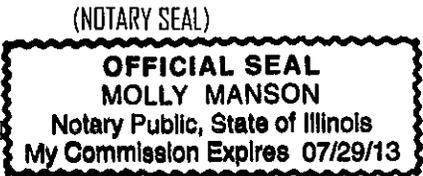
A notary public must witness the completion of this part of the form.

I, Angela Gore, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Angela Gore
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 9-25-11

Molly Manson
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

Molly Manson
9-25-11