

**FORMAL COMPLAINT**

2011 SEP 19 P 12:30

Illinois Commerce Commission  
527 E. Capital Avenue  
Springfield, Illinois 62701

**ORIGINAL**

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): Howard Feder

Against (Utility name): COMED An Exelon Company

As to (Reason for complaint) To refute COMED billing of nonstandard meter #  
141620337 from Feb 28, 2009 to Feb 28, 2011. To determine the  
fair cost for the removal of nonstandard meter #141620337 since  
COMED hasn't produce a tarriff upon my request. To be issued a  
refund for all charges paid on Swiss Products account 0608350018  
for nonstandard meter #141620337 for the period from Feb 28, 2011  
in Chicago Illinois. through current billings.

**TO THE ILLINDIS COMMERCE COMMISSION, SPRINGFIELD, ILLINDIS:**

My mailing address is 4333 W. Division Street

Chicago, IL 60651

The service address that I am complaining about is 4309 -4337 W. DDivision St. Chicago, IL

My home telephone is [ 773 ] 394-6488

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [ 773 ] 394-6480

My e-mail address is hfeder@swissfoodproducts.com I will accept documents by electronic means (e-mail)  Yes  No

(Full name of utility company) COMED An Exwlon Company (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?  Yes  No

Has your complaint filed with that office been closed?  Yes  No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

- (1) On Feb. 28, 2011 COMED issued invoice in the amount of \$1,446.72 on Swiss Products account # 0608350018 for retroactive nonstandard facilities charge adjustment on meter #141620337.
- (2) Nonstandard equipment meter #141620337 has not been active since Swiss Products purchased the property in 2001, yet is currently being billed an extra \$60.28 each month.
- (3) On March 9, 2011 I've requested removal of this nonstandard meter #141620337 and was visited by Mr. Hugo Silva. A few days later a Mr. Lang notified me that the cost of removal would be several thousands dollars. I've requested a written estimate and only been provided with verbal responses.

Please clearly state what you want the Commission to do in this case:

Order COMED to refund Swiss Products account #0608350018 for all charge paid on meter #141620337 and to reduce the nonstandard surcharge to the correct amount of \$40.16 for meter #141515499.

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: Sept 13, 2011 Complainant's Signature: Howard Feder  
(Month, day, year)

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

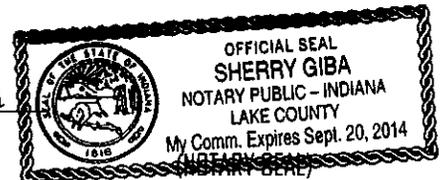
A notary public must witness the completion of this part of the form.

I, Howard Feder, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Howard Feder  
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) Sept 13 2011

Sherry Giba  
Signature, Notary Public, ~~Illinois~~ Indiana



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.