

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

ILLINOIS COMMERCE COMMISSION
Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

For Commission Use Only:
Case: 11-0642

ORIGINAL

Regarding a complaint by (Person making the complaint): Bert Irslinger

Against (Utility name): Nicor Gas

As to (Reason for complaint) Nicor Gas changed the actual readings they made and recorded on my utility bill.

in McHenry Illinois.

CHIEF CLERK'S OFFICE
2011 SEP 15 P 2:35
ILLINOIS COMMERCE COMMISSION

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 409 N. Front Street McHenry, Il. 60050

The service address that I am complaining about is 8120 Mason Hill Rd. McHenry, Il. 60050

My home telephone is [815] 382-2057

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [815] 385-1590

My e-mail address is drbpi@mc.net I will accept documents by electronic means (e-mail) Yes No

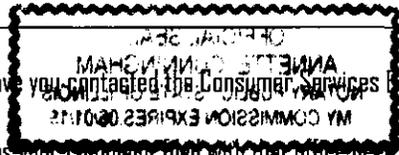
(Full name of utility company) Nicor Gas (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Tampering with meter readings

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No



Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

- 1) Nicor Gas sent out meter readers to make actual meter readings every other month June 17, 2010 thru March 16, 2011
- 2) Nicor billed me according to the meter readings
- 3) On March 17th, 2011 Nicor changed all my readings for the above period (all actual readings changed)
- 4) Nicors change of my actual readings reflected an increase of \$995.39 for the period June 17, 2010 - March 16, 2011

Please clearly state what you want the Commission to do in this case:

Disallow the changing of actual readings on my bill and credit \$995.39 and all late charges.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy **and** a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 09-12-11
(Month, day, year)

Complainant's Signature: [Signature]

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

Joseph Klein (847) 590-8700 E-Mail J Klein @skdaglaw.com
2550 W. Golf Rd. (10th Floor)
Rolling Meadows, IL. 60008

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

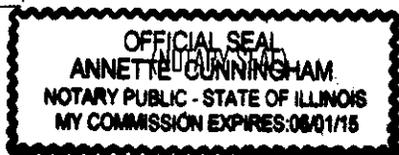
A notary public must witness the completion of this part of the form.

I, BERT IRSLINGER, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

[Signature]
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 9-12-2011

[Signature]
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.