



Welcome, **nikabob@sbcglobal...**
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Mail Home | Tutorials | **Help**

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 [Addresses](#) \
 [Calendar](#) \
 [Notepad](#) \
 [What's New - Mail Upgrades - Mail Options](#)

[Check Mail](#) |
 [Compose](#) |
 [Search Mail](#) \
 [Search the Web](#)

Check Other Mail [Edit]

Previous | Next | Back to Messages

Printable View - Full Header

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 [Reply](#) \
 [Forward](#) \
 [Spam](#) |
 [Move...](#) \

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Folders [Add - Edit]

- Inbox (27)**
- Draft
- Sent
- Bulk (10)** [Empty]
- Trash [Empty]

Subject: FW: E-mail response from My Account [6-34-03-0318]

Date: Thu, 14 Apr 2005 16:47:07 -0500

From: "Customer Service" <Custser@NICOR.COM> Add to Address Book

To: nikabob@sbcglobal.net

My Folders [Hide]

- Bulk Mail Folder
- SSNMR (1)**

Good afternoon. I'm sorry for the error. For some reason the syste did not generate a bill for March. We are to obtain an actual meter reading next week and the bill will cover a two month time frame. I apologize for any inconvenience this may have caused you. Please le me know if you have any other questions. Thank you for contacting Nicc Gas.

Jen
Customer Care Services

-----Original Message-----

From: nikabob@sbcglobal.net [mailto:nikabob@sbcglobal.net]

Sent: Thursday, April 14, 2005 1:31 AM

To: Customer Service

Cc: Brian Lintz

Subject: E-mail response from My Account [6-34-03-0318]

message: Hi,
 I do not see my gas bill for the account 6-34-03-0318 6. On the on line account there is no charges as well. Are you going to a two month cycle? Could you update my account so I can pay my bill!!!!
 Sincerely,
 Margaret Botto
 cont_name: BOTTO,MARGARET
 nicorgas_account number: 6-34-03-0318
 phone: 8159194956
 co_name: Villa Sophie
 street address: 317 N CHICAGO ST
 city: JOLIET
 state: IL
 zip:

OFFICIAL FILE

I.C.C. DOCKET NO. 11-0006

Exhibit No. 5

Witness *Cory*

Date 7-14-11 Reporter *TJ*

Exhibit No 5