

Case: 11-0633

ORIGINAL

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

CHIEF CLERK'S OFFICE
2011 SEP - 9 AM 11:00

ILLINOIS COMMERCE COMMISSION

Regarding a complaint by (Person making the complaint): George Fehringer
Against (Utility name): NICOR GAS
As to (Reason for complaint) NICOR is Double Billing me for my GAS USAGE. They have already Admitted it to me, SO I Don't See what the Problem is. My Gas Bill for the whole year should Be around \$716.88. Thats what it was for 2010. See Attached. But they HAVE already Billed me \$1387.07 AND there are still 4 months Left of this year, SEE ATTACHED
in JOLIET Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 2620 E. Cass St. Unit 31 JOLIET, IL. 60432
The service address that I am complaining about is 2620 E. Cass St. Unit 31 JOLIET, IL. 60432
My home telephone is (815) 530-9650
Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (815) 530-9650

My e-mail address is george.fehringer@SBCGlobal.NET I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) NICOR GAS COMPANY (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
83 Section 280.80 ESTIMATED BILL/DOUBLE BILLED WAY TOO HIGH FOR YEARLY USAGE.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1) Aprox. June 1st Bill, I was expecting About An \$8.00 Gas Bill, AND when I opened the Bill I WAS Shocked when I Recieved a bill for \$539.00.

2) Now the Gas Company Does Actual Readings by Law Every 2 Months, But Nicor tells me, that they Are BACK Billing me From Last October. 9 months Later, this is Rediculous.

3) My Yearly Bill Has always Been About \$716.00. Nicor is telling me that As of Aug 2011 my Yearly Bill is \$1387.07 and That I still Have 4 months Left in the Year 2001. How Can This Be. My Furnace is the only Appliance that Run on Gas AND I Live In a Mobile Home.

Please clearly state what you want the Commission to do in this case:
I would Like A Refund of the \$539.00.
I Have already Paid \$200 Complementary Charges Towards This Balance to Keep my Gas on.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: Aug 30, 2011
(Month, day, year)

Complainant's Signature: *George E Fehring*

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, George E Fehring, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

George E Fehring
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 8/30/11

[Signature]
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.