

OFFICIAL FILE

ILLINOIS COMMERCE COMMISSION FORMAL COMPLAINT

For Commission Use Only: Case: 11-0614

2011 SEP -2 P 1:12

Illinois Commerce Commission 527 E. Capital Avenue Springfield, Illinois 62701

ORIGINAL #1

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): KEN PATEL

Against (Utility name): MID AMERICAN ENERGY COMPANY

As to (Reason for complaint) NO DISCLOSURE OF THE TERMS OF THE CONTRACTS AND MISREPRESENTATION BY John Geary of Apex ENERGY AGENT FOR MEC. WE ARE MISLEADED AND DECEIVED.

in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is COMFORT INN, 1200 N. Frontage Rd, Palatine, IL 60074

The service address that I am complaining about is 1 COMFORT INN, 1200 N. Frontage Rd, Palatine, IL 60074 2 Sleep Inn 3250 Bittersweet, Lake Bluff, IL 60044

My home telephone is [847] 272-0751

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [847] 877-6595 (Cell)

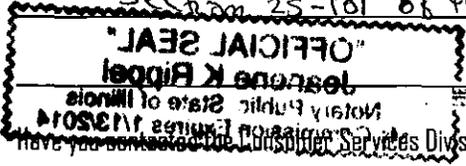
My e-mail address is Ken Patel 2463@gmail.com I will accept documents by electronic means (e-mail) [X] Yes [] No

(Full name of utility company) mid American Energy Company (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Section 10 of the Electric Supplier Act. (220-ILCS 30/10) And

Section 25-101 of the Electric Commerce Security Act.



Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? [X] Yes [] No

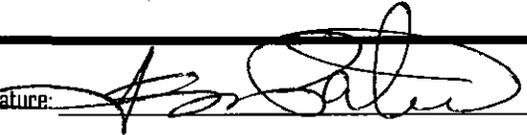
Has your complaint filed with that office been closed? [] Yes [X] No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed. In response to our request for rate adjustment for existing contracts (5/2009-5/2010) for both locations on 8/3/2010, John Geier, Agent of Mid American Energy Co. met Ken Patel (President of both companies) and on 8/6/2010 John Geier met with Andy Patel (G.M. for both locations),

- (1) John Geier has not discussed nor disclosed the terms of both contracts and misrepresented.
- (2) Copy of the both contracts were not given, only one copy was given to Ken Patel on 8/3/2010
- (3) ON 8/6/2010 (Friday) John met Andy Patel and said he already talk to Ken and Agreed the terms and Andy Patel has signed the contract. No copies were taken.
- (4) 8/7/2010 (Saturday), Ken saw the copy left by John on 8/3/2010 with extension for one year which was not discussed.
- (5) 8/7/2010 (Saturday) Ken faxed a note to John Geier questioning the contract.

John has misrepresented and deceived us, we ask and request to cancelled the settlement charges.
Note: Details of Events Enclosed here with.
Please clearly state what you want the Commission to do in this case: Review our Disput with MEC. and help us to cancelled the settlement charges for all fairness.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 8/30/2011 Complainant's Signature: 
(Month, day, year)

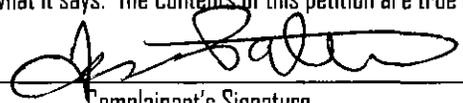
If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

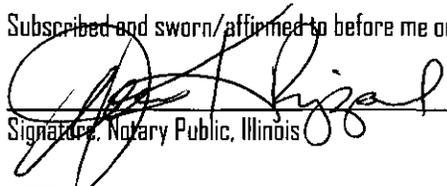
VERIFICATION

A notary public must witness the completion of this part of the form.

I, Ken Patel, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.


Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) August 31st 2011


Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

In response to our request for rate adjustment for existing contracts (5/2009-5/2011) for both location on 8/3/2010-John Geier, Agent of Mid American Energy met Ken Patel (President of both Companies) and on 8/6/2010 John Geier met with Andy Patel (GM for both location).

1. John Geier has not discussed nor disclosed the terms of both contracts and misrepresented
2. Copy of the both contracts were not given, only one copy was given to Ken Patel on 8/3/2010
3. On 8/6/2010 (Friday), Andy Patel signed the contract but totally different copy was given to Ken
4. 8/7/2010 (Saturday), Ken saw the copy left on 8/3/2010 with extension for one year which was never asked or discussed.
5. 8/7/2010 Ken faxed a note to John Geier questioning the contract. This was a misrepresentation, settlement charges to be cancelled.

Note: Details of additional events enclosed herewith.