EXHIBIT 2

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LISA MADIGAN

Illinois Attorney General
Consumer Fraud Bureau
500 South Second Street
Springfield, IL 62706
217-782-1090
1-800-243-0618 (Toll free in IL)
TTY: 1-877-844-5461
www.IllinoisAttorneyGeneral.gov

Office Use Only

CLMS: _____

AG: _____

Fill out the form online, then print and mail to the address above. Include copies (no originals please) of any supporting documents.

YOUR INFORMATION

Name: Mr., Mrs., Ms. (circle one)
RALPH Trask

Address:
221 E. Joliet Hwy P.O 1000

City: NEW Lenox **State:** IL **Zip code:** 60451 **County:** Will

Your Telephone Number:
Daytime (815) 370-4700
Evening (815) 370-4700

Your e-mail address (optional):

Are you a senior citizen?
Yes [X] No [ ]

Who referred you to this office?

NAME OF SELLER OR PROVIDER OF SERVICE

Name:
Commonwealth Edison Repair

Address:
Joliet Il will county

City: **State:** **Zip code:**

Telephone ( )
Website: 800 334 7661

Additional seller or provider of service involved in transaction:
Name: The Blackstone Group
Address: 360 N Michigan Av
City: Chicago **State:** Il **Zip code:** 60601-9732
Telephone ( )
Website:

Has this matter been submitted to another government agency, an arbitration service, or to an attorney? Yes [ ] No [X]
If yes, please give name, address, telephone number #. _____
Is court action pending? Yes [ ] No [ ]

INFORMATION ABOUT THE TRANSACTION

Date of Transaction:

Did you sign a contract? Yes [ ] No [ ]
(If yes, please attach a copy)

Date contract was signed:

Was the product or service advertised? Yes [ ] No [ ] When? (Please attach a copy of the advertisement, if available)

How was the service advertised?
- Newspaper/magazine
- Radio advertisement
- Television advertisement
- Internet advertisement
- E-mail solicitation
- Direct mail solicitation
- Telephone solicitation
- Yellow pages of the telephone book
- Facsimile solicitation
- Door-to-door solicitation
- Display at merchant's place of business
- Display at a trade show/convention, etc.
- Other _____.

Total Cost of product/service: $ monthly Electric Bill

Amount paid to date/down payment: $_____

Method of payment (check one) (Please attach a copy)
Cash [ ] Check [ ] Money Order [ ] Credit Card [X] Debit Card [ ] Bank Draft [ ]
Wire Transfer [ ] Automatic Debit [ ] Other Auto pay

If you paid with a credit card, have you contacted your credit card company to register a dispute? Yes [ ] No [X]

(Under the Federal Fair Credit Billing Act, you have 60 days from the time that you receive your statement to dispute the charge.)

EXHIBIT 2

Where did the transaction take place?
- At my home
- Over the telephone
- By mail
- Over the Internet
- Trade show/convention/home show
- At the firm's place of business
- By facsimile
- Other (please specify)_____
- There was no transaction

Have you complained to the company or individual?
Yes ☒ No ☐

If yes, provide name and phone number of the individual(s):

My complaint was unanswered. I was put on Hold for over an Hour then Hung up on. They deny it happened.

FOR COMPLAINTS REGARDING MOTOR VEHICLES, PLEASE COMPLETE THIS BOX:

Make:	Model:	Year:	New: Yes ☐ No ☐	As-Is: Yes ☐ No ☐
Warranty: Yes ☐ No ☐ Expiration Date:	Name of Extended Warranty:	Purchase Date:	Current Mileage:	Mileage at Purchase:

Briefly describe the transaction and your complaint. You may use additional sheets if necessary. **Please attach copies of all contracts, letters, receipts, cancelled checks (front and back), advertisements, or any other documents that relate to your complaint. PLEASE DO NOT SEND ORIGINALS.**

ON SATurday night 11-06-10, a branch was blown down onto the wire that is between my house and The Transformer on the pole across The street on SUNDay morning 11-07-10 I removed The branch and the wire sagged down SO FAR That a passing box VAN HIT the wire but did not break it. I got 2 long 2"x4" boards, nailed Together and pushed The sagging wire up so The passing Traffic would not HIT The wire. I CALLED The Emergency repair number at Com-Ed. I Told Them The Tensioning clip had come loose at The Pole and The power line was dangerously close To being TORN off of my house and That it could be quickly repaired by Tightening The wire back up. They said a repair Crew would be There "shortly". I called again on Monday and got the SAME ANSWER "They were on Thier way" I called again on Wednesday and Told Them I could not BABY SIT The sagging wire because I had To go To Houston on Thursday. They said The crew should Have been There before now and I did not have To call any more because it would be Fixed Today!" Then NEVER showed up until after I LEFT on Thursday and a Truck TORE all The Electrical components off of my house. SOMEONE ELSE called To REPORT an outage. The cut the wire down and I had To hire an Electrician ($1,200.00)

What form of relief are you seeking? (E.g. exchange, repair, money back, product delivery, etc.) Reimbursment For LOSSES

READ THE FOLLOWING BEFORE SIGNING BELOW:

In filing this complaint, I understand that the Attorney General is not my private attorney, but rather enforces laws designed to protect the public from misleading or unlawful business practices. I also understand that if I have any questions concerning my legal rights or responsibilities, I should contact a private attorney. I have no objection to the contents of this complaint being forwarded to the business or the person the complaint is directed against, unless box checked below. The above complaint is true and accurate to the best of my knowledge.

Signature: Ralph [illegible] **Date:** 11-23-10

• • Check here if you only want to notify our office of your concerns and do not want a mediation process initiated.

Please print and send the completed form to the address at the top of this complaint form. Incomplete forms may be returned.