

For Commission Use Only:

Case: 11-0608

# OFFICIAL FILE ILLINOIS COMMERCE COMMISSION

# FORMAL COMPLAINT

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

# ORIGINAL

Regarding a complaint by (Person making the complaint): Kinyara Shepherd

Against (Utility name): Commonwealth Edison

As to (Reason for complaint) I put my mother (Sylvia Shepherd) on my account so that she would be able to speak on my behalf since I am am working. I thought that my mother would only be able to speak on my behalf and make payments to my account, I then incurred all of her charges from a previous account in Chicago Illinois. (over) →

### TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 7134 S. Cornell Chgo, IL 60649

The service address that I am complaining about is 7134 S. Cornell Chgo, IL 60649

My home telephone is (773) 324-9224

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (773) 324-9224

My e-mail address is \_\_\_\_\_ I will accept documents by electronic means (e-mail)  Yes  No

(Full name of utility company) Commonwealth Edison (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

CHI. ILL. COM. COM. OFFICE  
2011 AUG 31 P 12:30

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?  Yes  No

Has your complaint filed with that office been closed?  Yes  No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

So, my complaint is as follows, I don't think that I should be financially responsible to pay a bill that was not in my name. Besides the bill is not in my mother's name either. ~~My mother~~ The charges are from a bill that was originally in my brother's name (Marshal Shepherd). I just do not want to be held responsible for a bill that I did not make. The total charges added are \$7,725.18

Please clearly state what you want the Commission to do in this case:

I would like for the commission to help me get these charges removed from my bill.

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 8/22/2011  
(Month, day, year)

Complainant's Signature: Kinyara Shepherd

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

A notary public must witness the completion of this part of the form.

I, Kinyara Shepherd, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Kinyara Shepherd  
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) Aug 29-11

Carmelita Hollister  
Signature, Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.