OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

For Commission Use Only:
Case: 11-0600

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint): William D + Sheila C Jegen

Against (Utility name): Com Ed

As to (Reason for complaint) Im proper estimation of Balance Due

in Glenview Illinois.

2011 AUG 26 A 11:19
CHIEF CLERK'S OFFICE
ILLINOIS COMMERCE COMMISSION

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 1335 Plymouth Lane Glenview, IL 60025

The service address that I am complaining about is 1335 Plymouth Lane Glenview, IL 60025

My home telephone is [847] 730-5313

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [847] 372-7610

My e-mail address is wjegen@comcast.net I will accept documents by electronic means (e-mail) ☒ Yes ☐ No

(Full name of utility company) Common Wealth Edison (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
83 Ill Section 280.80 No initial meter reading to base estimates No atempt to read meter for 6 consecutive months.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? ☒ Yes ☐ No

Has your complaint filed with that office been closed? ☒ Yes ☐ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1). I moved into 1335 Plymouth in Mar of 2010 and requested service (electrical). After moving in I began getting requests for a reading of the meter which I responded that I could not find it.

2). After no response from Com Ed. I recieved an estimated reading stating that I owed $3200 for six months of servie on a 1700 sq ft house.

3). I contend that I am being charged usage from a previous tenant as they were never able to provide an initial reading.

Please clearly state what you want the Commission to do in this case: I would like the commision to negotiate a new balance based on the sq footage of the home because the estimated balance is wrong

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy **and** a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 8-13-2011 (Month, day, year)

Complainant's Signature: [signature]

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, William Jegen, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

[signature]
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) August 23, 2011.

[signature]
Signature, Notary Public, Illinois

OFFICIAL SEAL
SANDRA PEREZ
NOTARY PUBLIC - STATE OF ILLINOIS
MY COMMISSION EXPIRES:05/14/12

(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.