

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

For Commission Use Only:
Case: 11-0599

FORMAL COMPLAINT

2011 AUG 26 A 11:18

Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

ORIGINAL

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint):

REBECCA CADENA

Against (Utility name):

COM ED

As to (Reason for complaint)

COM ED INDICATED THEY WERE NOT ABLE TO READ MY METER FOR 2 YEARS. WHICH SOMEbody IS HOME AT ALL TIMES. WHICH CAUSED ME TO RECEIVE ONLY ESTIMATED BILL CAUSED ME TO RECEIVE A LARGE BILL OF \$1017.85. I FEEL METER PERSON NEVER ATTEMPTED TO TRY TO COME TO HOME
in CHICAGO Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

5739 South MASSASOIT - CHgo IL 60638

The service address that I am complaining about is

5739 South MASSASOIT CHgo IL 60638

My home telephone is

773 552-5220

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

773 552-5220

My e-mail address is

BECKARUE@HOTMAIL.COM

I will accept documents by electronic means (e-mail) Yes

No

(Full name of utility company) COMMONWEALTH Edison
to the provisions of the Illinois Public Utilities Act.

(respondent) is a public utility and is subject

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Yes No

Has your complaint filed with that office been closed?

Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1) on June 15, 2011, a Com Ed bill was issued for 1017.85. Indicating this amount was an actual reading for 2 years. Com Ed State they were not able to enter my home to read the meter.
 2) somebody is always home, so this is a false accusation.
 3) I should received a letter, phone call, a meter reading disservice, some attempt to notify me that they were not reading meter.

Please clearly state what you want the Commission to do in this case:

I want resolution, the meter person did not try to read meter. I want 1 year advusted off my Com Eds Bill

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 8-18-11 Complainant's Signature: Rebecca Cadena
(Month, day, year)

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

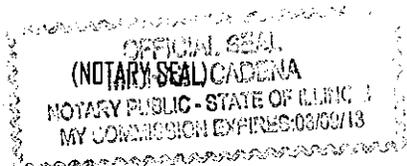
A notary public must witness the completion of this part of the form.

I, Rebecca Cadena, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Rebecca Cadena
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 22 AUGUST/ 2011

[Signature]
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.