

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:
Case: 11-0571

ORIGINAL

Regarding a complaint by (Person making the complaint): Jason E. Freeman

Against (Utility name): COM Ed

As to (Reason for complaint) They (Com Ed) are saying I have turned on numerous times my electric service after they have shut it off. This is not true.

They also made me pay for service after I had it switched from my old place and moved into my new place.

in Lake County Illinois.
Grayslake

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 10 N. Lake St. # 216 Grayslake IL 60030

The service address that I am complaining about is 10 N. Lake St. # 216 Grayslake IL 60030

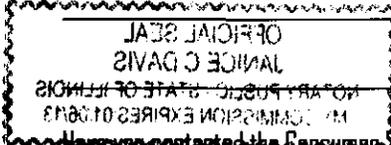
My home telephone is (847) 276-5515

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (847) 276-5515

My e-mail address is _____ I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Commonwealth Edison Company (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.



Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Has your complaint filed with that office been closed?

2011 AUG - 8 A 11 13
OFFICE OF THE CHIEF COMPLAINT OFFICER
JANICE C. DAVIS
ILLINOIS COMMERCE COMMISSION
Yes No
Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

charges for tampering fees.

Please clearly state what you want the Commission to do in this case:

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 8/5/11 Complainant's Signature: [Signature]
(Month, day, year)

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Susan Freeman, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

[Signature]
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) August 5, 2011

[Signature]
Signature, Notary Public, Illinois



County of Lake

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.