

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
FORMAL COMPLAINT

For Commission Use Only:
Case: 11-0540

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint): Mildred Smith

Against (Utility name): Commonwealth Edison Company

As to (Reason for complaint) For past 2 years or more Commonwealth Edison has been reading the wrong meter + billing me for the wrong meter reading. They sent me a break-down of what my meter was but it was still the wrong meter reading
in Chicago Illinois.

RECEIVED

JUL 25 2011

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

ILLINOIS COMMERCE COMMISSION
CHIEF CLERK'S OFFICE

My mailing address is 6018 S. ST. Lawrence

The service address that I am complaining about is 6018 S. ST. Lawrence

My home telephone is (773) 493-9102

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (773) 493-9102

My e-mail address is mildredsmith2167@ I will accept documents by electronic means (e-mail) Yes No
sbcglobal.net

(Full name of utility company) _____ (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

Common wealth Edison was reading the wrong meter when they came out & cleared the problem I did not get my meter correct meter number from the past they still sent me a break down with still the wrong meter number and amount I have requested several times that they send me the break down with my correct meter & amount when the tech came out & saw my meter just crawling & the wrong meter spinning like a top

Please clearly state what you want the Commission to do in this case:

I would like for the Commission to have ComEd correct this problem & I get the correct amount & not someone's else's fee

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: July 6, 2011
(Month, day, year)

Complainant's Signature: Mildred Smith

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Mildred Smith, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Mildred Smith
Complainant's Signature



Subscribed and sworn/affirmed to before me on (month, day, year) July 21, 2011

Renee Macklin
Signature, Notary Public, Illinois

(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.