

For Commission Use Only:

Case: 11-0526

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

**ORIGINAL
RECEIVED**

JUL 15 2011

ILLINOIS COMMERCE COMMISSION
CHIEF CLERK'S OFFICE

**OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION**

Regarding a complaint by (Person making the complaint): Betty Johnson

Against (Utility name): Commonwealth Edison

As to (Reason for complaint) ComEd Account # 5806779005

I wish to dispute the unfair and illegal extreme estimated
billing error of \$356.65 to my account.

in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 3947 W. Polk Street, 2nd fl. Chicago, Illinois
60624

The service address that I am complaining about is Same

My home telephone is (773) 826-3842

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at Same

My e-mail address is N/A I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Commonwealth Edison (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Unknown

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

My ComEd billing statement of April 2011 arrived with a previous balance amount due of \$356.65 out of the blue, stated as an amount I owe due to former low estimated billing. I believe this to be unfair, illegal and that I should not be subjected to this unnecessary nonsense. I request that you eliminate, remove this extreme billing error from my account # 5806779005 immediately.

Please clearly state what you want the Commission to do in this case:

Please eliminate and remove the billing error of \$356.65 from my account.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 7-13-2011
(Month, day, year)

Complainant's Signature: Betty Johnson

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

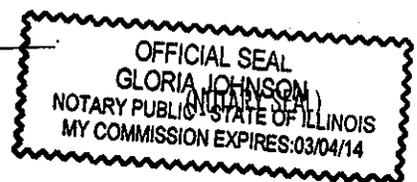
A notary public must witness the completion of this part of the form.

I, Betty Johnson, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Betty Johnson
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 7-13-2011

Gloria Johnson
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.