

STATE OF ILLINOIS
ILLINOIS COMMERCE COMMISSION

NORTH SHORE GAS COMPANY	:	
	:	No. 11-0280
Proposed general increase in rates for gas service.	:	
	:	(cons.)
THE PEOPLES GAS LIGHT AND COKE COMPANY	:	
	:	No. 11-0281
Proposed general increase in rates for gas service.	:	

Rebuttal Testimony of
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On Behalf of
North Shore Gas Company and
The Peoples Gas Light and Coke Company

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1 **I. INTRODUCTION AND BACKGROUND**

2 **A. Identification of Witness**

3 Q. Please state your name.

4 A. My name is Joylyn C. Hoffman Malueg.

5 Q. Are you the same Joylyn C. Hoffman Malueg who submitted direct testimony on behalf
6 of The Peoples Gas Light and Coke Company (“Peoples Gas”) and North Shore Gas
7 Company (“North Shore”) (together, “the Utilities” or “the Companies”) in this
8 consolidated Docket?

9 A. Yes.

10 **B. Purpose of Testimony**

11 Q. What is the purpose of your rebuttal testimony in this proceeding?

12 A. My rebuttal testimony and its attachments respond to issues raised by the Governmental
13 and Consumer Intervenors (“GCI”) witness Scott J. Rubin, comprised of the Illinois
14 Attorney General’s Office, the Citizens Utility Board, and the City of Chicago, as well as
15 the Illinois Commerce Commission (“Commission” or “ICC”) Staff (“Staff”) witness
16 Theresa Ebrey in these proceedings concerning the cost of service studies and their
17 proper relation to rate designs presented by the Utilities. Specifically, my testimony
18 addresses:

19 1. The direct testimony of Mr. Rubin regarding the Utilities’ classification of
20 Account No. 904, Uncollectible Accounts Expense.

21 2. The direct testimony of Mr. Rubin regarding the Utilities’ classification of
22 Administrative and General (“A&G”) expense relating to Operating &
23 Maintenance (“O&M”).

- 24 3. The direct testimony of Mr. Rubin regarding the Utilities’ definition of demand
25 and customer classified costs in their embedded class cost of service studies
26 (“ECOSS”).
- 27 4. The direct testimony of Mr. Rubin and Ms. Ebrey regarding the Utilities’
28 classification of fixed costs.
- 29 5. The direct testimony of Mr. Rubin regarding marginal costs.

30 I also present in my rebuttal testimony de minimis errata relating to the Peoples Gas
31 ECOSS that was found during the discovery process in this proceeding.

32 **C. Summary of Conclusions**

33 Q. Please summarize the conclusions of your rebuttal testimony.

34 A. In brief, the conclusions of my rebuttal testimony are as follows:

- 35 1. The classification and allocation method for Account No. 904 uncollectible costs
36 presented and utilized by the Utilities within their ECOSSs are appropriate based
37 on cost-causation, and these methods have received the Commission’s approval
38 in the Utilities’ last rate cases (Docket Nos. 09-0166/09-0167 (Cons.)).
- 39 2. The classification method for A&G Expense relating to O&M presented and
40 utilized by the Utilities within their ECOSSs is appropriate based on cost-
41 causation, is recommended by both the American Gas Association (“AGA”) and
42 National Association of Regulatory Utility Commissioners (“NARUC”), and was
43 uncontested in the Utilities’ last rate cases (Docket Nos. 09-0166/09-0167
44 (Cons.)).
- 45 3. The Utilities have provided clarification with respect to their classification of
46 customer and demand costs.

- 47 4. The Utilities have appropriately defined fixed costs.
- 48 5. The Utilities have appropriately based the ECOSSs upon a fully distributed,
- 49 embedded cost basis.

50 Peoples Gas provides de minimis errata with respect to its ECOSS, which does not

51 change the results of the ECOSS.

52 Therefore, I would not make any change to the Utilities' classification or allocation

53 of costs within the ECOSSs, with the exception of the aforementioned errata.

54 **D. Itemized Attachments to Rebuttal Testimony**

55 Q. Are you sponsoring any attachments to your rebuttal testimony?

56 A. Yes. I am sponsoring, and have attached hereto, the following exhibits.

- 57 • NS-PGL Exhibit ("Ex.") 29.1 Data Request Response to NSPGL-GCI 4.04
- 58 • NS-PGL Ex. 29.2 Data Request Response to NSPGL-GCI 4.05
- 59 • NS-PGL Ex. 29.3 Data Request Response to NSPGLGCI 4.06
- 60 • NS-PGL Ex. 29.4 NS-PGL Supplemental Response to Staff Data
- 61 Request TEE 5.03
- 62 • NS-PGL Ex. 29.5 Peoples Gas Response to Data Request AG 2.08

63 **II. RESPONSE TO GCI CLASSIFICATION OF**

64 **ACCOUNT NO. 904 RECOMMENDATION**

65 Q. Do you agree with GCI witness Mr. Rubin's statement in his direct testimony that "the

66 Companies treat residential uncollectible expense as being solely related to the number of

67 customers" (Rubin Direct ["Dir."], GCI Ex. 3.0, 12:249-250)?

68 A. No, I do not. As stated in my direct testimony, there are three steps to creating an

69 ECOSS: 1) functionalization, 2) classification, and 3) allocation (PGL Ex. 13.0, 7:148,

70 NS Ex. 13.0, 7:148). Account No. 904, Uncollectibles Expense, is first functionalized to
71 the Customer function, per the Federal Energy Regulatory Commission (“FERC”)
72 Uniform System of Accounts (“USOA”) definition. It is further classified to the
73 Customer classification, and then allocated to the service classifications based upon the
74 Bad Debt allocation method, as stated in my direct testimony (PGL Ex.13.0, 19:425, NS
75 Ex. 13.0, 18:390). The Bad Debt allocation methodology was calculated by taking the
76 average historical bad debt net write-offs per customer by customer class as of the 12
77 months ending June 30, 2010, and applying that average to the customer counts by
78 service classification for the future test year ending December 31, 2012. While the
79 number of customers is utilized, in part, in the Bad Debt allocation methodology, it is
80 clearly not the “sole” factor; the bad debt net write-offs weighting plays a large factor in
81 the allocation of costs to the service classifications.

82 Q. What is GCI witness Mr. Rubin’s position regarding the classification of the
83 Uncollectible Accounts Expense in Account No. 904?

84 A. I am unsure. Mr. Rubin does not clearly state how he believes Uncollectible Accounts
85 Expense in Account No. 904 should be classified in the ECOSS. Although at page 11,
86 line 239 of his direct testimony, Mr. Rubin starts a question regarding the “calculation of
87 customer-related costs and demand-related costs”, which implies *classification*, he then
88 responds to said question stating he is concerned with the “proposed *allocation* ... [of]
89 the treatment of residential uncollectible expense as being solely related to the number of
90 customers” (emphasis added), which implies he takes issue with the ECOSS *allocation*.
91 Within his direct testimony, it appears that Mr. Rubin either confuses, or tries to
92 inappropriately consolidate, the two separate steps of classification and allocation of costs

93 within an ECOSS, thereby not providing a clear position on the classification of
94 Uncollectibles Expense. Therefore I am unsure of what Mr. Rubin’s position is with
95 respect to the Utilities’ classification of Account No. 904.

96 Q. What is GCI witness Mr. Rubin’s position regarding the allocation of the Uncollectible
97 Accounts Expense in Account No. 904?

98 A. I am unsure. At page 14, lines 291-293 of his direct testimony, Mr. Rubin states that
99 “*allocating* and *collecting* uncollectible expense on a per-customer basis...is
100 unreasonable. Such expenses should be *collected* from residential customers as a
101 percentage of the total distribution bill” (emphasis added). While Mr. Rubin clearly
102 states how he believes Account No. 904 should be recovered via rate design, he does not
103 state his position, nor does he provide a proposal, of how Account No. 904 should be
104 allocated to service classifications within the ECOSS. In his direct testimony, it appears
105 that Mr. Rubin tries to inappropriately consolidate the two distinct processes of allocation
106 of costs in an ECOSS versus recovery of those costs within rate design. For example,
107 Mr. Rubin states that “Rider UEA-GC [Uncollectible Expense Adjustment-Gas Costs]
108 would *recover* uncollectibles related to gas costs for bundled sales customer on a per-
109 therm basis from bundled customers. This is an appropriate way to *allocate* and *recover*
110 such costs,” (Rubin Dir., GCI Ex. 3.0, 12:255-257, emphasis added). Because rate
111 design recovers certain costs in one manner does not then justify that the ECOSS should
112 allocate those costs in the same manner. ECOSSs are utilized to develop rate design, and
113 not vice versa.

114 Q. At pages 12-13, lines 262-264 of his direct testimony, Mr. Rubin states that “in effect, we
115 socialize the [uncollectibles] cost (similar to a tax), not based on cost causation (because

116 no paying customer causes the Companies to incur costs for unpaid bills),”. Do you
117 agree that the Utilities’ ECOSs do not allocate Account No. 904 based upon cost
118 causation?

119 A. No, I do not. First, the primary objective of any cost of service study is to follow cost
120 causation. Second, a cost of service study views customer groups, typically a utility’s
121 service classifications, in their entirety, not on the basis of individual segments of
122 customers within those classifications, *e.g.* paying residential customers versus non-
123 paying residential customers. Per the AGA’s text, *Gas Rate Fundamentals*, 4th edition, “a
124 utility’s total cost of service must be apportioned such that each *group of customers* pays
125 for the costs it causes the utility to incur. The cost-of-service study is the vehicle for
126 making this assessment explicit” (1987, p. 132, emphasis added). Cost causation takes
127 into account “why” a cost occurs; it is not synonymous with “where” the costs underlying
128 the uncollectible accounts originate. These are two very different principles.

129 Q. Is the Utilities’ classification of Account No. 904 appropriate?

130 A. Yes, the classification of Account No. 904 to the customer classification is appropriate.
131 The Uncollectibles Expenses are a function of customers’ unpaid bills, not the underlying
132 components of those bills, *i.e.*, whether they are fixed or variable charges, or the specific
133 costs that may be recovered by those bills. Additionally, NARUC, in its *Electric Utility*
134 *Cost Allocation Manual* dated January 1992, states the following regarding the
135 classification and allocation of customer-related costs:

136 Customer-related costs (Accounts 901-917) include costs of billing
137 and collection, providing service information, and advertising and
138 promotion of utility services. By their nature, it is difficult to
139 determine the “cause” of these costs by any particular function of
140 the utility’s operation or by particular classes of their customers.
141 *An exception would be Account 904, Uncollectible Accounts.*

142 Many utilities monitor the uncollectible account levels by tariff
143 schedule. Therefore, it may be appropriate to directly assign
144 uncollectible accounts expense to specific customer classes.
145 (emphasis added, p. 102)

146 This same basic theory can reasonably be applied to gas utilities.

147 Q. Did the Utilities directly assign Account No. 904 uncollectible costs to the specific
148 customer classes in the cost of service studies, as recommended by NARUC?

149 A. No, the Utilities did not directly assign Account No. 904 to the customer classes in a
150 one-for-one direct assignment method, per se. Rather, the Utilities chose to create a
151 weighting factor for each customer class, which helps to reflect the differences in cost
152 causation of the customer classes. Via the Bad Debt allocation methodology, a weighting
153 factor is created which takes into account the amount of Total Bad Debt Net Write-Offs
154 for each customer class. This weighting factor is then applied against customer counts to
155 arrive at the Bad Debt allocation methodology.

156 Q. Does the Utilities' Bad Debt allocation methodology take into account the cost causation
157 objectives of a cost of service study?

158 A. Yes, it does. First, the weighting factor that is created for the Bad Debt allocation
159 methodology takes into account historical data by customer class. Second, the weighting
160 factor takes into consideration not only the historical charge-offs taken into account by
161 customer class, but also the amount of uncollectible costs that are recovered during that
162 same historical period, arriving at a Net Write-Off amount by customer class, which
163 provides a true picture of uncollectible cost by customer class.

164 Q. Are the Utilities classifying and allocating Account No. 904 in the ECOSs in the same
165 manner as performed in the Utilities' last rate case, Docket Nos. 09-0166/09-0167
166 (Cons.)?

167 A. Yes.

168 Q. Did the Commission, in Docket Nos. 09-0166/09-0167 (Cons.), approve the classification
169 of Account No. 904, as portrayed in Utilities' ECOSs?

170 A. Yes. In Docket No. 09-0166/09-0167 (Cons.), the ICC ruled that "we find that the
171 Utilities' classification of Account 904 costs as "customer" costs in their ECOSs is
172 proper" (final Order (1/21/2010), page 209).

173 Q. Please comment on Mr. Rubin's recommendation at page 15, line 324 of his direct
174 testimony that "uncollectibles expense should be removed from the customer costs" .

175 A. It is unclear if this recommendation is in relation to cost of service and its classification
176 of customer costs, or in relation to rate design and its proposed customer charge. If this
177 recommendation is in relation to cost of service, I disagree with Mr. Rubin for all of the
178 above reasons stated in this section of my rebuttal testimony. Therefore, Mr. Rubin's
179 recommendation that Uncollectibles Expense be removed from customer classified costs
180 should be rejected.

181 Q. Do you address how the Utilities should recover Account No. 904 uncollectible costs
182 within rate design?

183 A. No. Utilities' witness Ms. Valerie Grace addressed this in her direct testimony.

184 **III. RESPONSE TO GCI CLASSIFICATION OF**
185 **A&G RELATED TO O&M RECOMMENDATION**

186 Q. Is it your understanding that GCI witness Mr. Rubin is recommending in his direct
187 testimony that the classification method of A&G related to O&M Expense be changed
188 from the manner in which the Utilities performed the classification in their ECOSs?

189 A. Yes, that is my understanding. Mr. Rubin at page 14, lines 295-297 of his direct
190 testimony refers to his concerns on the “split between the customer and demand
191 functions” of A&G related to O&M Expense (i.e. FERC Primary Account Nos. 920-923,
192 and 927-931), which implies he is referring to the classification of A&G related to O&M
193 Expense between customer and demand, although he then states that his concerns are
194 how A&G related to O&M Expense is allocated. While Mr. Rubin continues to use,
195 albeit incorrectly, the terms classification and allocation interchangeably throughout his
196 direct testimony, in this instance my assumptions are that he is referring to the Utilities’
197 classification of A&G related to O&M Expense.

198 Q. Do you agree with GCI witness Mr. Rubin’s recommendations that the classification
199 method of A&G related to O&M Expense be changed from the manner in which the
200 Utilities performed the classification in their ECOSs?

201 A. No, I do not. Although not explicitly stated, Mr. Rubin at page 15 of his direct testimony
202 implies that Account No. 904 Uncollectibles Expense should be excluded from the
203 classification method used on A&G related to O&M Expense. Currently, the Utilities
204 utilize Total O&M, Not Including A&G, as the classification method for A&G related to
205 O&M Expense, and continue to maintain that this is an appropriate classification method.

206 Q. Why is Total O&M, Not Including A&G, an appropriate classification method for A&G
207 related to O&M Expense?

208 A. As I stated earlier, A&G related to O&M Expense consists of FERC Primary Account
209 Nos. 920-923, and 927-931. These accounts consist of expenses that include salaries,
210 office supplies expense, regulatory commission expense, miscellaneous general expense,
211 general advertising expense, and rents, to name a few items. These items are
212 administrative salaries, general expenses, and general services that are incurred in order
213 for the Utilities to administer their business. Uncollectibles Expense is part of the day-to-
214 day operations of the Utilities and should be included in the classification method of
215 these accounts.

216 Additionally, the AGA in its Gas Rate Fundamentals, 4th edition (1987),
217 recommends that A&G expense be functionalized, classified, and allocated “in proportion
218 to the sum of all other costs, exclusive of gas purchased and fuel used in production”
219 (page 148). NARUC in its Gas Distribution Rate Design Manual (1989) recommends
220 that A&G expense be classified “in accordance with the composite allocation of all other
221 O&M expense, excluding the cost of gas” because it cannot readily be categorized to a
222 single classification of customer, energy or demand (page 26). While these reference
223 materials specifically exclude gas costs from the classification method, they do not
224 recommend exclusion of Account No. 904.

225 Last, the classification method of Total O&M Expense, Not Including A&G, is
226 not intended, nor should it be expected, to be a one-for-one translation of O&M expense
227 to A&G expense. The A&G expense in FERC Primary Account Nos. 920-923, and 927-
228 931 are items incurred in the general administration of business, thus the name assigned

229 by FERC of “Administrative and General”, and it does not consist of expenses that are
230 100% directly attributable to one type of business activity.

231 Q. Please explain why Mr. Rubin’s justification that Account No. 904 should be removed
232 from the classification method is faulty.

233 A. Mr. Rubin states that “the level of uncollectibles should not directly affect the incurrence
234 of A&G O&M expenses”, and goes on to state, for Peoples Gas, that Uncollectibles
235 Expense constitutes 15% of the Total O&M expense, excluding A&G. Rubin Dir., GCI
236 Ex. 3.0, 14:301-15:309. Mr. Rubin’s argument implies (using Peoples Gas as an
237 example) that in order for the Utilities’ classification method of A&G related to O&M
238 Expense to be justified, 15% of the expenses in FERC Primary Account Nos. 920-923,
239 and 927-931 should be related to Uncollectibles Expense because Account No. 904
240 represents 15% of Total O&M expense, excluding A&G. This logic does not hold merit
241 due to the reasoning I explained earlier: the classification method of Total O&M
242 Expense, Not Including A&G, is not intended, nor should it be expected, to be a one-for-
243 one translation of O&M expense to A&G expense. To further reiterate this, as an
244 example, one could make the same argument as Mr. Rubin by stating that the O&M
245 expense in Account No. 380: Services, which is approximately \$31.1 million in Peoples
246 Gas’ ECOSS, constitutes 16% of Peoples Gas’ Total O&M expense, excluding A&G.
247 This does not mean that there will be, nor should one expect there to be, a one-for-one
248 correlation that A&G related to O&M Expense will be 16% attributable to Services.

249 Again, I stress that the classification method is not intended to portray a one-for-
250 one cost causation between O&M expense and A&G expense; one will never see that
251 one-for-one correlation simply due to the nature of the generalized administrative

252 expenses booked to A&G. This is the reason a classification method which comprises *all*
253 O&M accounts, excluding gas costs, is utilized; because one singular activity, or O&M
254 Account, cannot be representative of the activities for which expenses are booked to the
255 A&G accounts. Rather, the classification method comprises all O&M accounts,
256 excluding gas costs, because it encompasses all of the potential relations to activities
257 thereby being the most representative of the activities for which expenses are booked to
258 the A&G accounts. Therefore the reasoning presented by Mr. Rubin does not have merit
259 and his recommendation that Account No. 904 Uncollectibles Expense be excluded from
260 the classification method used on A&G related to O&M Expense should be rejected.

261 **IV. RESPONSE TO GCI TESTIMONY ON UTILITIES’**
262 **DEFINITION OF DEMAND AND CUSTOMER CLASSIFIED COSTS**

263 Q. Please comment on GCI witness Mr. Rubin’s discussion of the categories of costs the
264 Utilities used within their respective ECOSSs, and his implication that the Utilities define
265 demand-related costs “as costs incurred based on customers’ average and peak
266 requirements for natural gas delivery” (Rubin Dir., GCI Ex. 3.0, 11:233-237).

267 A. I will clarify the following with respect to Mr. Rubin’s statements: The second step in
268 performing an ECOSS, classification, separates the functionalized plant and expenses
269 into the categories based upon how they are incurred by the Utilities’ system. In my
270 direct testimony, I clearly state that “demand [classified] costs are incurred to service the
271 peak demand of the system” (NS Ex., 13.0, 8:168; PGL Ex. 13.0, 8:168); not average and
272 peak as misstated by Mr. Rubin. The Average & Peak demand allocation methodology is
273 utilized to *allocate* certain demand *classified* costs within the Utilities’ ECOSSs.

274 Q. Please comment on GCI witness Mr. Rubin’s discussion of the categories of costs the
275 Utilities used within their ECOSSs, and his implication that the Utilities define customer-
276 related costs “as costs incurred on an approximately equal basis for each customer,
277 without regard to the amount of gas used by the customer” (Rubin Dir., GCI Ex. 3.0,
278 11:233-238).

279 A. I will clarify the following with respect to Mr. Rubin’s statements: The second step in
280 performing an ECOSS, classification, separates the functionalized plant and expenses
281 into the categories based upon how they are incurred by the Utilities’ system. In my
282 direct testimony, I clearly state that “customer [classified] costs are incurred to extend
283 service to and attach a customer to the distribution system, meter any gas usage, and
284 maintain the customer’s account. Customer [classified] costs are found to vary with the
285 number and density of customers, regardless of the customers’ gas consumption.” NS
286 Ex. 13.0, 8:161-164; PGL Ex. 13.0, 8:161-164. It is not an accurate statement that the
287 Utilities define customer classified costs in the ECOSSs on the basis of costs that are
288 incurred on an “approximately equal basis for each customer.”

289 **V. RESPONSE TO GCI AND STAFF CLASSIFICATION OF FIXED COSTS**

290 Q. Please comment on GCI witness Mr. Rubin’s statement, that “the Companies have
291 improperly identified essentially all of their costs as being “fixed” in nature” (Rubin Dir.,
292 GCI Ex. 3.0, 3:55-56).

293 A. The Utilities sought clarification of this statement and whether Mr. Rubin was referring
294 to the ECOSS or rate design. Please see NS-PGL Exs. 29.1 and 29.2, which are GCI
295 responses to NSPGL-GCI 4.04 and 4.05.

296 First, I disagree with Mr. Rubin’s contention that he is referring to the ECOSS.
297 GCI’s response to NSPGL-GCI 4.05 first refers to GCI’s response to data request
298 NSPGL-GCI 4.04. In that response, GCI refers to the Utilities’ rate design exhibits
299 portraying “Straight Fixed Variable Derivation” as shown in PGL Ex. 12.5 and NS Ex.
300 12.5. This clearly reflects rate design, specifically how rates using Straight Fixed
301 Variable rate design, are being calculated. Although specific values shown in PGL Ex.
302 12.5 and NS Ex. 12.5 were taken from the Utilities’ ECOSSs, rate design and cost of
303 service are two different processes.

304 Second, I disagree with his conclusion that the Utilities have “improperly
305 identified essentially all of their costs as being “fixed” in nature.” As shown in PGL Ex.
306 12.5 and NS Ex. 12.5, values were taken from the Utilities’ ECOSSs representing both
307 Customer and Demand classified costs. While Customer classified costs are sometimes
308 also referred to as “fixed costs”, that does not mean they are the only fixed costs of a
309 utility. Plus, while Demand classified costs are classified as such based upon how the
310 costs are incurred by the peak demands placed upon a Utilities’ system, that does not
311 mean they are not considered fixed costs as well. Additionally, simply because Demand
312 classified costs are then allocated to service classifications based upon a volumetric-
313 based allocation method, such as the Average & Peak demand allocation, does not mean
314 said costs are not fixed in nature.

315 Q. Please provide an example of what you are stating with respect to Demand classified and
316 allocated costs.

317 A. Let us take the distribution functionalized costs in FERC Primary Account No. 378:
318 Measuring & Regulation Equipment. These costs are *classified* to Demand in the

319 Utilities' ECOSSs, because these costs are incurred by the Utilities based upon peak
320 system demand requirements: *i.e.*, the equipment needs to be sized appropriately to meet
321 customers' peak demands placed upon the system. This Account is then *allocated* to the
322 service classifications via the Average & Peak demand allocation method in the Utilities'
323 ECOSSs, which is a volumetric-based allocation method. This allocation method is used
324 because each service classification's allocated share of said costs is caused by its
325 demands placed upon the system. For example, the Service Classification No. ("SC") 1
326 customers' measuring and regulating equipment would most likely be smaller in size than
327 the SC4 customers', because their demands are typically less than the SC4 customers.
328 Therefore, an allocation method that takes into account each service classification's
329 demands is most appropriate. Yet, the costs associated with the physical assets of
330 Measuring and Regulating Equipment are fixed in nature. Even though they have been
331 sized to meet customers' demands, once the assets are put in place, they are essentially a
332 fixed asset of the Utilities. Plus, once these physical assets have been put in place, their
333 costs do not change or vary from year to year based upon customer's volumetric usage.
334 Therefore, as shown in PGL Ex. 12.5 and NS Ex. 12.5, both Customer and Demand
335 classified costs were appropriately taken from the Utilities' ECOSSs to determine the
336 Straight Fixed Variable calculation, which is representative of fixed costs.

337 Q. Do you agree with GCI witness Mr. Rubin's generalizations in his direct testimony at
338 page 5 that fixed costs are synonymous with the term "unchanging"; *i.e.*, because the
339 amount of the Utilities' A&G expenses have changed from one rate case filing to the
340 next, that implies said costs cannot be defined as fixed?

341 A. No, I do not. The Utilities continue to maintain that fixed costs are defined as costs that
342 do not vary *with the consumption of gas*; this is not to be confused as a statement that
343 fixed costs are cost that simply *do not vary*. The Utilities’ definition of fixed costs is
344 supported by the NARUC in its Gas Distribution Rate Design Manual, June 1989, at page
345 64: “fixed costs do not materially change with the volume of output.”

346 Q. Do you agree with GCI witness Mr. Rubin’s statement in his direct testimony at page 3
347 and page 5 that the Utilities have improperly assumed that all of their A&G expenses are
348 fixed?

349 A. No. The Utilities sought clarification of this statement. Please see NS-PGL Ex. 29.3,
350 which is GCI’s response to NSPGL-GCI 4.06.

351 As shown in that response, the first sentence states to see GCI’s response to data
352 request NS-PGL-GCI 4.04, which I have included as NS-PGL Ex. 29.1. As shown in that
353 response, GCI refers to the Utilities’ rate design exhibits portraying “Straight Fixed
354 Variable Derivation” as shown in PGL Ex. 12.5 and NS Ex. 12.5. As shown in PGL Ex.
355 12.5 and NS Ex. 12.5, values were taken from the Utilities’ ECOSs representing both
356 Customer and Demand classified costs. As I had stated earlier, while Customer classified
357 costs are sometimes also referred to as “fixed costs”, that does not mean they are the only
358 fixed costs of a utility. Plus, while Demand classified costs are classified as such based
359 upon how the costs are incurred by the peak demands placed upon the Utilities system,
360 that does not mean they are not considered fixed costs as well.

361 Q. Please provide an example of why it is appropriate to view A&G costs as fixed.

362 A. Let us take the A&G costs in FERC Primary Account 921: A&G-Office Supplies and
363 Expenses. These costs are *classified* to both Customer and Demand in the Utilities’

364 ECOSs based upon the Total O&M, Not Including A&G classification method, as
365 explained earlier. The costs in Account No. 921 represent expenses generally attributable
366 to office supplies, including, but not limited to, items such as copier and printer paper,
367 pens, pencils, notepads, 3-ring binders, etc. These types of costs do not change or vary
368 from year to year based upon the customers' volumetric usage; employees will still need
369 the standard amount of office supplies whether a customer is high usage or low usage, or
370 doesn't have any usage at all. Therefore, as shown in PGL Ex. 12.5 and NS Ex. 12.5,
371 both Customer and Demand classified costs, which are inclusive of A&G expenses, were
372 appropriately taken from the Utilities' ECOSs to determine the Straight Fixed Variable
373 calculation, which is representative of fixed costs. For these reasons, I also disagree with
374 Mr. Rubin's suggestion that whether or not the Utilities have significant control over the
375 A&G costs determines the assignment of A&G expenses as fixed (Rubin Dir., GCI Ex.
376 3.0, 3:59-61)...

377 Q. Staff witness Theresa Ebrey states in her direct testimony at page 38, line 862, that the
378 Utilities' classification of costs as fixed is unrelated to changes in the number of
379 customers, for which she references the Utilities' response to data request TEE 5.03. Did
380 the Utilities provide a supplemental response to data request TEE 5.03?

381 A. Yes. Please see NS-PGL Ex. 29.4 for the supplemental response. This supplemental
382 response adds clarification to the Utilities' stance on classification of fixed costs.

383 **VI. MARGINAL COSTS**

384 Q. At page 7, lines 149-152 of his direct testimony, GCI witness Mr. Rubin states that it is
385 not appropriate to set utility rates or to evaluate a utility's cost of service while focusing
386 on the short run. He continues by stating there is no support to set utility rates based

387 upon short-run marginal costs. Have the Utilities based their ECOSSs upon marginal
388 costs?

389 A. No, they have not. The Utilities' ECOSSs are fully distributed, embedded cost studies.
390 The Utilities' ECOSSs are based upon the revenue requirements, as submitted by the
391 Utilities' witness Ms. Sharon Moy. The revenue requirements submitted by Ms. Moy,
392 which are in accordance with ICC filing requirements, are based upon embedded costs.
393 Therefore, it is only appropriate that the ECOSSs for the Utilities be performed on an
394 embedded basis, because the function of the ECOSS is to aid the ICC in determining how
395 to apportion revenues among the customer classes and design rates to recover the
396 embedded revenue requirement of the Utilities. Additionally, it is my understanding that
397 it has been a long-standing practice by the ICC to accept fully distributed, embedded cost
398 of service studies in natural gas utility rate case filings. Based on the foregoing, the
399 Utilities filed embedded cost of service studies in the current docket.

400 **VII. DE MINIMIS ERRATA TO PEOPLES GAS' ECOSS**

401 Q. Do you have any errata that you would like to state?

402 A. Yes, I do. Through the discovery process, specifically, data request AG 2.08, the Utilities
403 determined that an incorrect 10 inch regulator cost was utilized in construction of the
404 Peoples Gas ECOSS. Please see NS-PGL Ex. 29.5, which is Peoples Gas' response to
405 data request AG 2.08.

406 Q. Does correction of this error have a significant impact on the Peoples Gas ECOSS?

407 A. No, it does not. As shown in NS-PGL Ex. 29.5, the response to AG 2.08 explains that
408 correction of this error has minimal impact on the Peoples Gas ECOSS and does not
409 cause any change to allocation of costs across service classifications within the ECOSS.

410 Q. Does this conclude your rebuttal testimony?

411 A. Yes.