

For Commission Use Only:

Case: 11-0517

# OFFICIAL FILE ILLINOIS COMMERCE COMMISSION FORMAL COMPLAINT

# ORIGINAL

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

Regarding a complaint by (Person making the complaint): Robbin Williams

Against (Utility name): Com-ed

As to (Reason for complaint) Over charge for broken meter and forced to pay \$8.50<sup>00</sup> to receive service.

**RECEIVED**  
JUL 11 2011

in Chicago Illinois.

ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE

### TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 5322 1/2 S. Drexel Chicago IL 60615

The service address that I am complaining about is 8349 Drexel Chicago IL 60619

My home telephone is (713) 324-9905

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (713) 936-5897

My e-mail address is \_\_\_\_\_ I will accept documents by electronic means (e-mail)  Yes  No

(Full name of utility company) Common Edison Utility Company (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

DISCRIMINATION Disability  
RACE location human Rights  
Gender Amount Fair

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?  Yes  No

Has your complaint filed with that office been closed?  Yes  No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

Please clearly state what you want the Commission to do in this case:

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy **and** a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 7-7-2011  
(Month, day, year)

Complainant's Signature: Robbin M. Williams

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

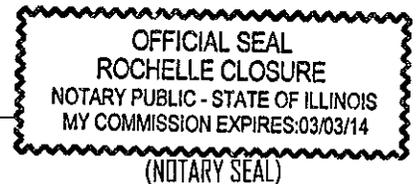
A notary public must witness the completion of this part of the form.

I, Robbin Williams, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Robbin M. Williams  
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) July 7, 2011

Rochelle Closure  
Signature, Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.