

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:
Case: 11-0502

ORIGINAL

Regarding a complaint by (Person making the complaint): ALLAN C. DYER

Against (Utility name): Nicor Gas

As to (Reason for complaint) A charge for outside gas leak in the alley.

in Maywood Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 1904 Washington Blvd. Maywood Ill. 60153

The service address that I am complaining about is 1904 Washington Blvd. Maywood Ill. 60153

My home telephone is (708) 228-8227

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (708) 228-8227

My e-mail address is _____ I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Nicor Gas (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
83-11. Adm. Part 280.50(a) - 280.70(a)

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

CHIEF CLERK'S OFFICE
2011 JUN 21 A 11:11
ILLINOIS COMMERCE COMMISSION

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. November 2010 Nicor Gas replace their meter inside the house to the outside.
2. Some time after there was a gas leak in the alleys and they repaired it, and sent a bill for \$617.78, claiming it was my responsibility
3. Though the Illinois Commerce Commission, Nicor Gas finally settled with me to pay \$343.28, in which I paid them.
4. At present, I'm still receiving notices of disconnection for their claim of the remaining balance of \$764.40.
Please clearly state what you want the Commission to do in this case:
That the remaining balance they claim of \$764.40 be taken of my bill.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: June 23, 2011 Complainant's Signature: Allan Dyer
(Month, day, year)

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

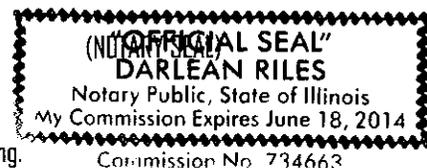
A notary public must witness the completion of this part of the form.

I, ALLAN DYER, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Allan Dyer
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) June 23, 2011

Darlean Riles
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.