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For Commission Use Only:

Case: 11-0491

ILLINOIS COMMERCE COMMISSION

COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

2011 JUN 16 A 10:39 *ms*

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): STEVE KONTOYANNIS

Against (Utility name): PEOPLES GAS CO.

As to (Reason for complaint) FICTITIOUS BILLING

in CHICAGO Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 6843 LEXINGTON LN.

The service address that I am complaining about is 1345 W. MORSE AVE, CHICAGO, IL

My home telephone is [847] 647-1106

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [847] 647-1106 & Cel. 847-372-3867

My e-mail address is PATRAS@prodigy.net I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) PEOPLES GAS LIGHT & COKE CO. (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

- ① THE GAS CO. HAS BEEN PAID UNTIL JAN 2010, JAN INCLUDED.
- ② THE GAS CO. IN FEB 2010, CHANGED THE CLASSIFICATION RATE OF THAT PREMISE FROM RATE 2 TO RATE 3. THIS INCREASED THE BILL BY \$140⁰⁰
- ③ SINCE THEY CHANGED THE METER IN OCTOBER 2010. AND I FOLLOW UP THE READING OF THE METER IS 1070. WHICH IT MEANS FOR 20 MONTHS THE GAS CONSUMPTION WAS 1070 THERMS.
- ④ IF THE GAS COMPANY COMPARED THE CONSUMPTION OF THE GAS OF THE ADJACENT STORES ON THE SAME BUILDINGS, SO TO SPEAK THE STORES AT 1331-49 W. HURON AND 1349. WOULD REALIZE THAT THEY ARE WRONG.

Please clearly state what you want the Commission to do in this case:
TO PAY WHAT IS RIGHT AND WHAT I OWE. THE GAS CO HAS TO REMOVE THE FICTITIOUS BILL OF \$4,178⁰⁰ - TO CORRECT THE RATE AS USED TO BE IN THE BILLING OF JAN 2010 AND THE PENALTIES IMPOSED.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: JUNE 14, 2011
(Month, day, year)

Complainant's Signature: Steve Kontoyannis

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, STEVE KONTOYANNIS, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Steve Kontoyannis
Complainant's Signature



Subscribed and sworn/affirmed to before me on (month, day, year) JUNE 15, 2011

Melba Bairaktaris
Signature, Notary Public, Illinois

(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.