OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

For Commission Use Only:
Case: 11-0465

FORMAL COMPLAINT

COMMERCE COMMISSION

2011 JUN -6 P 12: 56

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): VICTOR M. ARROCHA

Against (Utility name): Northern Illinois Gas Company d/b/a Nicor Ga

As to (Reason for complaint) the Business a Restaurant was closed, only have One(1) apartment living and the other was empty. BOTH were looking for Tenants. How Come during this or by the time spent Gas, that unbealiable. The reason also why the restaurant was closed was to save Gas, why I received a big bill. Why too much estimated? You have to fine the way to go inside and read the meter. Give a Phone Call in advance, etc.

in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 4404 Towle Ave, Hammond, IN 46327

The service address that I am complaining about is 5012 W. 16 St. Cicero, IL. 60804

My home telephone is [773] 351-2840

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [ ] The Same

My e-mail address is aldho89@hotmail.com I will accept documents by electronic means (e-mail) [✓] Yes [ ] No

(Full name of utility company) Northern Illinois Gas Co. Nicor gas (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

unknown exactly

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? [✓] Yes [ ] No

Has your complaint filed with that office been closed? [✓] Yes [ ] No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

Also: Return me the money that I have had given as Part of the agreement of Arrangement.

Please clearly state what you want the Commission to do in this case: Eliminate posible debt because I have witness that for real, Restaurante was closed. Only one Apartment was rented. The other one was empty-vacate for long time.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy **and** a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 6/1st/2011 (Month, day, year)

Complainant's Signature:

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Rosa Loeza, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) June 1, 2011

Signature, Notary Public, Illinois

NOTARY PUBLIC STATE OF ILLINOIS NOTARY SEAL
ROSA LOEZA
Lake County
My Commission Expires
February 27, 2014

(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.