

OFFICIAL FILE  
ILLINOIS COMMERCE COMMISSION

For Commission Use Only:  
Case: 11-0464

ILLINOIS COMMERCE COMMISSION  
**FORMAL COMPLAINT**

2011 JUN -6 P 12: 55

Illinois Commerce Commission  
527 E. Capital Avenue  
Springfield, Illinois 62701

**ORIGINAL**

CHIEF CLERK'S OFFICE

INFORMAL COMP. # 2011-02535

Regarding a complaint by (Person making the complaint): BRIAN AGRELLA

Against (Utility name): NICOR GAS

As to (Reason for complaint) AFTER COMPLAINTING ABOUT A GAS LEAK

FOR OVER 3 YEARS, NICOR FOUND THE LEAK UNDER MY DRIVEWAY. THE GAS WAS LEAKING ALL OVER MY YARD, AND BY MY FRONT DOOR. THEY DUG UP MY DRIVEWAY TO FIX THE LEAK. THERE IS ALSO DEAD GRASS ALL OVER MY YARD, AND THE DRIVEWAY WAS DESTROYED

in HOLIDAY HILLS Illinois.

**TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:**

My mailing address is 2505 HYDE PARK AVE. HOLIDAY HILLS, IL 60051

The service address that I am complaining about is SAME AS ABOVE.

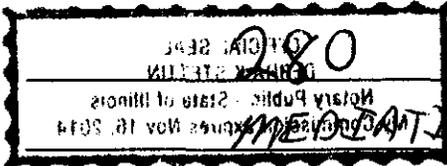
My home telephone is (847) 652-5550

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (847) 652-5550

My e-mail address is \_\_\_\_\_ I will accept documents by electronic means (e-mail)  Yes  No

(Full name of utility company) NICOR GAS (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.



REGULATION IN CHICAGO

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?  Yes  No

Has your complaint filed with that office been closed?  Yes  No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

MTCOR GAS HAD TO DIG UP MY DRIVEWAY TO FIX A GAS LEAK. THE LEAK WAS SO BAD, AND LEAKING FOR SO LONG, IT KILLED SEVERAL AREAS OF GRASS. THEY HAD HEAVY MACHINERY ON MY DRIVEWAY TO DIG IT UP. THIS RESULTED IN EXTENDED DAMAGE TO MY DRIVEWAY. THE GAS LINE THAT WAS LEAKING, WAS NOT EVEN, MINUTE THE GAS LEAK HAS SPREAD OVER 30 FEET, FROM THE ACTUAL LEAK. IT WAS LEAKING FROM RIGHT NEAR MY FRONT DOOR.

Please clearly state what you want the Commission to do in this case: **FIX MY DRIVE WAY, COMPLETELY, AND, FIX ALL OF THE DEAD GRASS.**

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 5-31-2011  
(Month, day, year)

Complainant's Signature: *Brian Agrella*

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

**RAYMOND F. AGRELLA 630-584-3149**  
**44701 SCHOOL RD. ST. CHARLES, IL 60175 rfa@shearerandagrella.com**

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

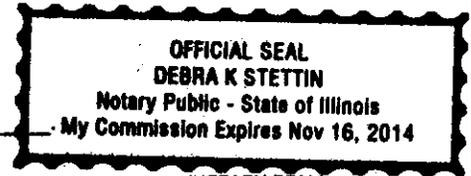
**VERIFICATION**

A notary public must witness the completion of this part of the form.

I, BRIAN AGRELLA, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

*Brian Agrella*  
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 6-1-2011



*Debra K Stettin*  
Signature, Notary Public, Illinois

(NOTARY SEAL)

**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.