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For Commission Use Only:

Case: 11-0457

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION **FORMAL COMPLAINT**

Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint): JEAN H. BURTON

Against (Utility name): COMMONWEALTH EDISON

As to (Reason for complaint) RESOLUTION OF DELINQUENT BILLING AGAINST
JEAN H. BURTON FOR ACCOUNT # 7512374076 AND
RETURN TO ZERO (0) BALANCE.

in CHICAGO Illinois.

CHIEF CLERK'S OFFICE
2011 MAY 31 P 1:18
ILLINOIS COMMERCE COMMISSION

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 7259 S. MICHIGAN AVE, CHICAGO IL 60619

The service address that I am complaining about is 7259 S. MICHIGAN AVE, 2ND FL., CHICAGO IL 60619

My home telephone is (773) 783-0199

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (773) 783-0199

My e-mail address is _____ I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) COMMONWEALTH EDISON (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. 2ND FLOOR APARTMENT AT 7259 S. MICHIGAN AVE., CHICAGO, WAS RENTED TO NIKOL P. TERNOIR FROM MAY 1, 2007 TO JULY 1, 2008. [EXHIBIT 2]
2. MS. TERNOIR MOVED FROM PREMISES LEAVING A DELINQUENT BILL TO COMMONWEALTH EDISON.
3. SOMETIME IN EARLY TO MID-2009, COMMONWEALTH EDISON TRANSFERRED THE DELINQUENT ACCOUNT TO BUILDING OWNER, JEAN H. BURTON [EXHIBIT 1]
4. MS. BURTON HAS TRIED REPEATEDLY OVER THE YEARS TO HAVE COMMONWEALTH EDISON RESOLVE ISSUE BUT TO NO AVAIL.
5. SEE ATTACHED EXHIBITS FOR ADDITIONAL DOCUMENTATION.

Please clearly state what you want the Commission to do in this case:

REVERSE ALLEGED DELINQUENT ACCOUNT HIS JEAN H. BURTON, 2ND FLOOR OF 7259 S. MICHIGAN AVE AND RETURN ACCOUNT TO ZERO (0) BALANCE.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: November 27, 2010 Complainant's Signature: Jean H. Burton
(Month, day, year)

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

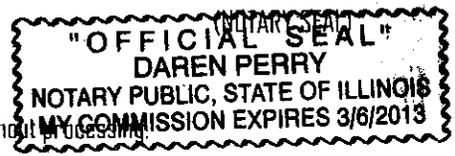
A notary public must witness the completion of this part of the form.

I, JEAN H. BURTON, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Jean H. Burton
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 11/27/10

[Signature]
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.