

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:
Case: 11-0446

ORIGINAL

Regarding a complaint by (Person making the complaint): Anna Zawadzka
Against (Utility name): Commonwealth Edison Company
As to (Reason for complaint) Revenue protection fee
a deposit request
late fee charges during dispute
lost of income
in Park Ridge Illinois.

ILLINOIS
COMMERCE
COMMISSION
2011 MAY 23 11:21
CHIEF CLERK'S OFFICE

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 1021 S. Prospect Ave. Park Ridge Il. 60068
The service address that I am complaining about is 1021 S. Prospect Ave. Park Ridge Il. 60068
My home telephone is (847) 409-0702
Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (847) 409-0702

My e-mail address is anna.paperbee@gmail.com will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Commonwealth Edison Company (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Rules of Practice, 83 Ill. Adm. Code 200.

Have you contacted the  of the Illinois Commerce Commission about your complaint? Yes No
Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

see addendum, please

Please clearly state what you want the Commission to do in this case: *return overcharged amount waive the extra deposit, waive late fee charges during dispute \$1,000.00 as remedy for lost income and having to leave home immediately for one week*

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy **and** a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 05.20.11
(Month, day, year)

Complainant's Signature: *Anna Zawadzka*

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

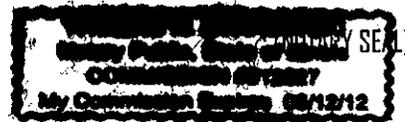
A notary public must witness the completion of this part of the form.

I, Anna Zawadzka, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Anna Zawadzka
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) May 20, 2011

Thomas H Zychowski
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

Addendum

Formal Complaint: Anna Zawadzka
against ComEd

1. My electricity was shut off on the evening of Thursday, May 27 2010. The next day a health inspector ordered me and my children out of our home. Since it was just before Memorial Day weekend I could not do anything until Tuesday. We were ordered to leave our home immediately.

On Tuesday June 1, 2010 I paid the outstanding balance of \$862.57 via debit card. Despite paying the balance they still refused to turn my electricity. After many calls to ComEd, someone finally told me that the only way to get my service back was to pay \$1,276.33 in cash and refused to tell me what it was for. After all attempts to communicate with them failed I paid the sum out of desperation. Later I was charged extra \$123.04 (paid as "revenue protection fee")

2. As a result I lost one week of income since I work from home as a piano teacher and I also lost one student which amounts to \$1000 per year. My students stay for an average of 5 years.

3. Despite the fact that I already paid deposit of \$120.00 they want the additional deposit of \$78.00

4. They charge me the late fee during the dispute period of amount \$296.78