

For Commission Use Only:
Case: 11-0384

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION **FORMAL COMPLAINT**

Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint): ANNETTE, STALLING
Against (Utility name): COMED
As to (Reason for complaint) Over charge. Also I am not getting any credit from LHEP energy program. I applied for LHEP in July of 2010 for the summer program. \$150.00 was suppose to have been applied in Dec. I also receive another payment for \$128.00 in Feb. 2011 ComED has not given me any credit toward my light bill.
in ZION Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is ~~2400~~ 1515 Loreli Drive #103
The service address that I am complaining about is COMED Chicago, IL
My home telephone is (224) 441-0614
Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (224) 441-0614
My e-mail address is stallingannette@gmail.com I will accept documents by electronic means (e-mail) Yes No
(Full name of utility company) COMED (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
MR BOB KOCH / MR JOHNSON

CHIEF CLERK'S OFFICE
2011 MAY - 21 P 1:25
ILLINOIS COMMERCE COMMISSION

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No
Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

I AM BEING OVER CHARGED BY COMED. IN DEC 2010 my light bill was \$150.00. The LHEP energy program PAID \$150.00, LEFT A BALANCE OF 0. This payment WAS AT my previous address AT 2400 W 24th St. I MOVED IN my new address AT 1515 Lorel; WITH A 0 BALANCE, WITHIN ^{LESS THAN} A MONTH TIME my bill went up to \$283.00. COMED CLAIMS THAT THEY CAME OUT AND READ my meter FROM DEC 6-20. I WAS NOT IN my APARTMENT UNTIL THE 8th OF DEC. I HAVE ALL my bills TO PROVE THAT my BALANCE WAS 0.

Please clearly state what you want the Commission to do in this case:
To investigate this thoroughly.
I did send my bills to MR Koch AND NO RESULTS WERE MADE

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 4/8/11
(Month, day, year)

Complainant's Signature: Annette Stalling

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

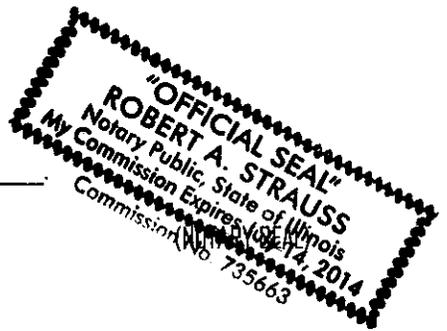
A notary public must witness the completion of this part of the form.

I, Annette Stalling, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Annette Stalling
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 04-30-2011

[Signature]
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.