

OFFICIAL FILE  
ILLINOIS COMMERCE COMMISSION FORMAL COMPLAINT

For Commission Use Only:  
Case: 11-0367

ORIGINAL

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

Regarding a complaint by (Person making the complaint): Laticia Buckingham  
Against (Utility name): Commonwealth Edison  
As to (Reason for complaint): Billed for wrong meter

in Chicago Illinois.

CHIEF CLERK'S OFFICE  
2011 APR 25 P 12:36  
ILLINOIS COMMERCE COMMISSION

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

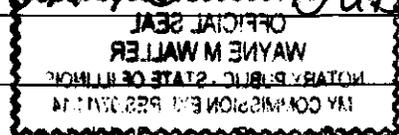
My mailing address is 6959 S PAXTON 2D  
The service address that I am complaining about is 6959 S PAXTON 2D  
My home telephone is (773) 947-8125  
Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (773) 947-8125

My e-mail address is N/A I will accept documents by electronic means (e-mail)  Yes  No

(Full name of utility company) Commonwealth Edison (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

2007 Subpart (B) Form, Filing and Service of Pleadings



Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?  Yes  No

Has your complaint filed with that office been closed?  Yes  No

Informal Complaint # 2010-08468

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

① On October 2009 WRONG METER, bills began due to me moving from 2C to 2D. At that time my 1st COM ED bill jumped from \$25 or less to \$101.?. I then reported it to COM ED. For over 1yr. of transactions it (the bill) was finally cancelled. Due to the fact of getting Illinois Commerce Commission involved. Now, since January 2011, COM ED has been sending a past due bill of \$25.?. that belongs to the \$2,500 bill. NOT MY METER AGAIN.

Please clearly state what you want the Commission to do in this case: Got this last part completed by cancellation of past due bill, that does not belong to me.

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: April 22 2011  
(Month, day, year)

Complainant's Signature: Laticia Buckingham

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

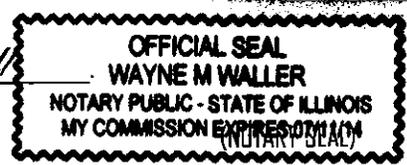
A notary public must witness the completion of this part of the form.

I, Laticia Buckingham, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Laticia Buckingham  
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) April 22, 2011

Wayne M Waller  
Signature, Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.