

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:
Case: 2011-06103

11-0359
ORIGINAL

Regarding a complaint by (Person making the complaint):

David & Teresa Kieffer

Against (Utility name):

COMED
Deposit Request

As to (Reason for complaint)

Being charged \$88.- Plus Fees. COMED STATES

WE TAMPERED WITH THE ELECTRIC PANEL?

THIS IS NOT TRUE IF WE NEED ELECTRIC- WE

OWN A GENERATOR. All we have to do is plug in

what we want on - lamps - Refrigerator -

in Belvidere Illinois.

COMED is wrongly accusing us and charging us for a false charges.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

5060 Squaw Prairie Rd Belvidere IL 61008

The service address that I am complaining about is

5060 Squaw Prairie Rd Belvidere IL 61008

My home telephone is

(815) 601-5172

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

(815) 601-5172

My e-mail address is Belfive@gmail.com

I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) COMED
to the provisions of the Illinois Public Utilities Act.

(respondent) is a public utility and is subject

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Practice, 83 Code 200

ILLINOIS COMMERCE COMMISSION
CHIEF CLERK'S OFFICE
APR 15 12:31 PM

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Yes No

Has your complaint filed with that office been closed?

Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

COMED has wrongly charged us with tampering with the Electric box
WE OWN A Generator if, for some reason we need power, all
we have to do is plug in what we need or want on.
We need your help to have this Dropped.

Please clearly state what you want the Commission to do in this case:

HAVE COMED Drop charges and refund, late fees and other
charges that they have added since this 488. charge has been thrust
upon us.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: March 18, 11
(Month, day, year)

Complainant's Signature: [Signature]

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Teresa Kieffer Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

[Signature]
Complainant's Signature



Subscribed and sworn/affirmed to before me on (month, day, year) March 18, 2011

Beth A. Larocco
Signature, Notary Public, Illinois

(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.