

OFFICIAL FILE

FORMAL COMPLAINT

ORIGINAL

ILLINOIS COMMERCE COMMISSION

Illinois Commerce Commission
527 East Capitol Avenue
Post Office Box 19280
Springfield, Illinois 62794-9280

For Commission Use Only:

Case 01-0343

Regarding a complaint

by Thomas J. Stefanec
(Person making the complaint)

against Nicor Gas
(Utility name)

as to (Wrong rate) I was charged for
Service at a Commercial rate instead of residential
(Reason for complaint)

in Joliet Illinois.

ILLINOIS COMMERCE COMMISSION
APR 24 4 00 PM '01
CHIEF CLERK'S OFFICE

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 523 CA - Crest Dr Shorewood IL 60431

The service address that I am complaining about is 925 N Hickory St Joliet IL 60435

My home telephone number is 815 744-6772

Between 8:30 a.m. and ^{3:00 pm}~~5:00~~ p.m. weekdays I can be reached at 815 744-8520

Nicor Gas (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.
(Full name of utility company)

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs which you think are involved with your complaint.

Title 83: Public Utilities Chp 1 ICC Subchapter b: Provisions
Applicable to more than one kind of Utility. Section 280.75
parts A, b, + c.

Have you contacted the Consumer Affairs Division of the Illinois Commerce Commission about this complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Complaint # 200105918C

Please state your complaint briefly. Number each of the paragraphs. Please include any specific time period and dollar amounts involved with your complaint. Use an extra sheet of paper, if needed.

See
attached

Please clearly state what you want the Commission to do in this case.

That I be issued a full refund for the difference between commercial and residential rate. The refund should be for service from May 97 through Oct 2000

Date: April 17, 2001
(Month, day, and year)

Complainant's signature Thomas J Stefanech

If you will be represented by an attorney, please give the attorney's name, address, and telephone number.

You need to file the original and three copies of this form with the Commission and also provide the Commission one copy for each utility complained about (referred to as respondents).

VERIFICATION

A notary public must watch you fill out this part of the form.

I, Thomas J Stefanech, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Thomas J Stefanech
(Signature)

Subscribed and sworn/affirmed to before me this 17TH day of APRIL, 2001.

Roberta A. Watson
Notary Public, Illinois



NOTE:

Failure to answer all of the questions on this form may result in this form being returned to you without processing. If you have questions, please call the counselor in the Consumer Affairs Division that handled your informal complaint.