

For Commission Use Only:

Case: 11-0323

**OFFICIAL FILE**  
**ILLINOIS COMMERCE COMMISSION**  
**FORMAL COMPLAINT**  
Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

**ORIGINAL**

Regarding a complaint by (Person making the complaint): Alusia Stuart  
Against (Utility name): Commonwealth Edison  
As to (Reason for complaint) Higher Bill, than comparable sq ft units.

CHIEF CLERK'S OFFICE  
2011 APR - 4 P 12:38  
ILLINOIS COMMERCE COMMISSION

in Chicago Illinois.

**TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:**

My mailing address is 155 N Harbor Dr #1314, Ch, IL 60601

The service address that I am complaining about is 155 N Harbor Dr, #1314, Chi, IL 60601

My home telephone is (312) 804-8703

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (312) 804-8703

My e-mail address is birdsong155@yahoo.com I will accept documents by electronic means (e-mail)  Yes  No

(Full name of utility company) Commonwealth Edison (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.  
- Over charged, as testified by documentation, ie, Utility Bill, with no discernable reason.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?  Yes  No

Has your complaint filed with that office been closed?  Yes  No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

① Unexplainably high utility Bill; from 1995 to 2010.

Please clearly state what you want the Commission to do in this case:

① To rule reason for high bills and determine ~~reason~~ <sup>a recompense</sup>

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy **and** a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 04, 01, 2011  
(Month, day, year)

Complainant's Signature: [Handwritten Signature]

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

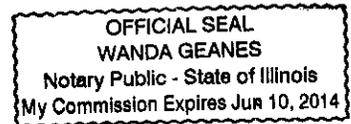
When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

A notary public must witness the completion of this part of the form.

I, \_\_\_\_\_, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

[Handwritten Signature]  
Complainant's Signature



Subscribed and sworn affirmed to before me on (month, day, year) 04-01-2011

Wanda Geanes  
Signature, Notary Public, Illinois

(NOTARY SEAL)

**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.