

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:
Case: 11-0309

ORIGINAL

Regarding a complaint by (Person making the complaint): Brian Richardson

Against (Utility name): Commonwealth Edison

As to (Reason for complaint) Common Edison will not speak to me or correspond
in writing they promised to rebill and have yet
to do so or explain why it is not needed they
promised no late fees till resolved and no collection
activity till then I want a correct bill with all late
fees removed they had the wrong meter they changed it
in Chicago Illinois.
(Common Edison has not responded to my request for medication)

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is P.O. Box 300972 Chicago IL 60630

The service address that I am complaining about is 7550 S Exchange Chicago IL 60649

My home telephone is (630) 828-6972

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (630) 828-6972

My e-mail address is Brian.Richardson@Acl.com I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Common Edison (Electric Company) (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
9-813, 9-8-34 260.160
Illinois Consumer Protection Act

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Has your complaint filed with that office been closed?

ILLINOIS COMMERCE COMMISSION
CHIEF CLERK'S OFFICE
2011 MAR 31 AM 11:21
Yes No
Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

Correct Billings: Am Jan 2009 - Present
Removal of ALL Late fees and reimbursement for
Time and COSTS (Phone.)

Please clearly state what you want the Commission to do in this case: - order Com ED To Resill
as promised Remove late fees To correspond with me

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: March 30 2011
(Month, day, year)

Complainant's Signature: Bruce K...

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

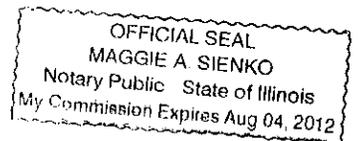
A notary public must witness the completion of this part of the form.

I, Bruce Richardson, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Bruce Richardson
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 3-30-11

Maggie A. Sienko
Signature, Notary Public, Illinois



(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.