



## **RESIDENTIAL ELECTRIC SERVICE**

**(1) AVAILABILITY**

Service under this Schedule is available at any point on the Company's electric system where facilities of adequate capacity and suitable phase and voltage are adjacent to the premises to be served.

**(2) APPLICATION**

This Schedule is applicable to service furnished under the following conditions:

- (a)** Private residences and individual family apartments for domestic purposes therein, where service is supplied at one point of delivery and measured through one meter or one metering installation.
- (b)** Combination domestic and farm purposes, provided that farm use must be limited to the processing of products grown or raised on such farm, or products for ultimate consumption on such farm. Such usage of electricity for farm purposes, in conjunction with residence use, shall ordinarily be measured and billed through one meter. However, when the distance on any one such farm between the residence and the place of other use is, in the opinion of the Company, so great as to render such combination impractical, each location will be metered and billed separately.

This service may not be shared or resold.

**(3) TYPE OF SERVICE**

Service shall be a single-phase alternating current at any one standard voltage. Voltage shall be at the option of the Company.

**(4) NET MONTHLY RATE**

**(a) Customer Charge: \$9.00**

**(b) Plus Energy Charge** per kWh, for consumption in the billing months of:

May - October:	First 3,500 kWh	<b>\$0.06400 per kWh</b>
	All other kWh	<b>\$0.09000 per kWh</b>
November - April:	First 750 kWh	<b>\$0.06400 per kWh</b>
	All other kWh	<b>\$0.04498 per kWh</b>

**(c) Plus Additional Facilities Charges**, if applicable. The Facilities Charge shall be agreed upon between the Company and the Customer based on the cost of the facilities and the anticipated annual charges required. Such agreement shall be in writing and made a part of the electric service agreement

**(d) Plus Fuel Clause Adjustment** as determined under Adjustment Clause FA



## **RESIDENTIAL ELECTRIC SERVICE**

- (e) Plus **Environmental Clause Adjustment** as determined under Adjustment Clause EA
- (f) Plus **Surcredit Adjustments** as determined under Surcredit Riders SC and RCSA
- (g) Plus **Storm Restoration Cost Adjustment** as determined under Adjustment Clause SRCA
- (h) Plus **Storm Cost Surcredit Adjustment** as determined under Adjustment Clause SCSA
- (i) Plus **Lighting Cost Adjustment** as determined under Rider RSSL, if applicable
- (j) Plus **Formula Rate Plan Adjustment** as determined under Rider FRP
- (k) Plus **Cleco Alternative Rate for Electricity** fuel discounts as determined under Rider CARE, if applicable
- (l) Plus 50% of the applicable **Franchise Fee** for electric service within the incorporated limits of a City which assesses a municipal franchise fee as per LPSC Order No. R-27859. Such portions of the municipal franchise fee shall be added to and separately stated on the monthly electric bill for each applicable Customer located within the incorporated limits of that City
- (m) Plus the proportionate part of any **new tax or increased rate of tax**, or governmental imposition levied or assessed against the Company or upon its electric business, as the result of any new or amended laws that may become effective and operative after **December 1, 2009**.

### **(5) MINIMUM CHARGE**

The minimum charge shall be the Customer Charge **plus** any Additional Facilities Charges **plus** Energy Charges **plus** Fuel Charges **plus** Environmental Charges **plus** applicable Surcredit Adjustments **plus** applicable Storm Restoration Cost Adjustments **plus** applicable Storm Cost Surcredit Adjustments **plus** any applicable Lighting Cost Adjustments **plus** Formula Rate Plan Adjustments **plus** 50% of any applicable Franchise Fee.

### **(6) SERVICE PERIOD**

Not less than one billing month.

### **(7) PAYMENT**

Bills for service furnished hereunder shall be rendered Net and Gross. The Net Bill is due when rendered and if not paid within 20 days the Gross Bill becomes due. The Gross Bill is the Net Bill **plus** 5% of the first \$1,000.00 and 2% of any amount greater than \$1,000.00.



## **RESIDENTIAL ELECTRIC SERVICE**

**(8) TERMS AND CONDITIONS**

Service furnished under this Schedule is subject to the Company's Standard Terms and Conditions for Electric Service and to all applicable Rider Schedules and adjustment clauses.

**EFFECTIVE: 06/01/10**

**Supersedes: RS (02/12/10)**



**GENERAL SERVICE**

**(1) AVAILABILITY**

Service under this Schedule is available at any point of the Company's electric system where facilities of adequate capacity and suitable phase and voltage are adjacent to the premises to be served.

**(2) APPLICATION**

This Schedule is applicable to service furnished for **commercial and industrial** purposes. Service will be supplied at one point of delivery, measured through one meter or metering installation, and shall not be shared or resold.

At the Company's option, Customers receiving service at a **secondary** supply voltage and whose transformer capacity exceeds 300 kVA, may be required to contract for service under terms of the Company's Standard Agreement for Electric Service.

Customers receiving service at a **primary** supply voltage shall contract for service under terms of the Company's Standard Agreement for Electric Service.

When a Customer has exceeded 5,000 kWh per month for three consecutive months, a demand meter will be installed and the Customer will be billed at the demand rate. Should usage for each of the twelve months ended December 31 not exceed 5,000 kWh, the Customer will be given the opportunity to return to the energy only rate.

**(3) TYPE OF SERVICE**

**Single-phase or three-phase alternating current** at any one standard voltage. Voltage and phase shall be at the option of the Company.

**(4) NET MONTHLY RATE**

	<u>Secondary Supply Voltage</u>		<u>Primary Supply Voltage</u>
	<u>Non Demand</u>	<u>Demand</u>	
<b>(a) Customer Charge of</b>	<b>\$10.00</b>	<b>\$20.00</b>	<b>\$200.00</b>
<b>(b) Plus Billing Demand Charge per kW of</b>	<b>N/A</b>	<b>\$10.00</b>	<b>\$9.25</b>
<b>(c) Plus Energy Charge per kWh of</b>	<b>\$0.07199</b>	<b>\$0.02408</b>	<b>\$0.02005</b>
<b>(d) Plus Reactive Demand Charge per RkVA of</b>	<b>N/A</b>	<b>\$0.60</b>	<b>\$0.60</b>
<b>(e) Plus Fuel Cost Adjustment</b> as determined under Adjustment Clause FA			
<b>(f) Plus Environmental Cost Adjustment</b> as determined under Adjustment Clause EA			
<b>(g) Plus Surcredit Adjustment</b> as determined under Surcredit Riders SC and RCSA			



## **GENERAL SERVICE**

- (h) Plus **Storm Restoration Cost Adjustment** as determined under Adjustment Clause SRCA
- (i) Plus **Storm Cost Surcredit Adjustment** as determined under Adjustment Clause SCSA
- (j) Plus **Facilities Charges**, if applicable
- (k) Plus **Formula Rate Plan Adjustment** as determined under Rider FRP
- (l) Plus 50% of the applicable **Franchise Fee** for electric service within the incorporated limits of a City which assesses a municipal franchise fee as per LPSC Order No. R-27859. Such portions of the municipal franchise fee shall be added to and separately stated on the monthly electric bill for each applicable Customer located within the incorporated limits of that City.
- (m) Plus the proportionate part of any **new tax or increased rate of tax**, or governmental imposition levied or assessed against the Company or upon its electric business, as the result of any new or amended laws that may become effective and operative after **December 1, 2009**.

### **(5) BILLING DEMAND**

For normal loads the Billing Demand shall be the highest amount determined in accordance with any of the following provisions:

- (a) The highest 15 minute peak kW load, adjusted to the nearest whole kW, measured during the current month.
- (b) 100% of the highest demand similarly established during the preceding eleven months, excluding the months of January, February, March, April, May, October, November and December.
- (c) 50% of the Contract Power specified in the Agreement for Electric Service.

### **(6) FACILITIES CHARGE**

The Facilities Charge shall be agreed upon between the Company and the Customer based on the cost of the facilities and the anticipated annual charges required. Such agreement shall be in writing and made a part of the electric service agreement.

### **(7) REACTIVE DEMAND**

Reactive kilovolt ampere (RkVA) load may be measured and whenever found to exceed 48% of the measured kW load; the Reactive Demand Charge shall be \$0.60 per RkVA of such excess. RkVA may be determined by multiplying the kW load by the ratio of reactive kilovolt ampere hours (RkVAh) to the kWh for the current month.



## **GENERAL SERVICE**

The Company may, at its option, meter kilovolt amperes (kVA) for those Customers whose RkVA demand consistently exceeds 48% of measured kW demand. For such Customers, the billing demand for part (4b) above will be 90% of the highest average 15 minute peak kVA load. No additional Reactive Demand Charges will apply to these Customers.

**(8) METERING**

For service delivered at primary voltage, service may be metered at Customer's utilization voltage with compensation for transformer losses. Compensation shall be based on the operating characteristics of the transformer serving the Customer.

**(9) MINIMUM CHARGE**

The Customer Charge **plus** an applicable Energy Charge **plus** any applicable Billing Demand Charge **plus** any applicable Facilities Charge **plus** Fuel Cost Adjustment Clause FA **plus** Environmental Cost Adjustment EA **plus** Surcredit Riders Schedule SC and RCSA **plus** any applicable Storm Restoration Cost Adjustment **plus** applicable Storm Cost Surcredit Adjustment **plus** Formula Rate Plan Adjustment as determined under Rider FRP **plus** any applicable Reactive Demand Charge **plus** any applicable Franchise Fee but not less than the minimum charge specified in the Agreement for Electric Service.

**(10) SERVICE PERIOD**

As specified in the Agreement for Electric Service, but not less than one year.

**(11) PAYMENT**

Bills for service furnished hereunder shall be rendered Net and Gross. The Net Bill is due when rendered and if not paid within 20 days the Gross Bill becomes due. The Gross Bill is the Net Bill plus 5% of the first \$1,000.00 and 2% of any amount greater than \$1,000.00.

**(12) TERMS AND CONDITIONS**

Service under this Schedule is subject to the Company's Standard Terms and Conditions for Electric Service and to all applicable Rider Schedules and adjustment clauses.

**EFFECTIVE: 02/12/10**

**Supersedes: GS (03/07/08)**



## **UNMETERED AND OUTDOOR LIGHTING SERVICE**

**(1) AVAILABILITY**

Service under this Schedule is available at any point on the Company's electric system where facilities of adequate capacity and suitable voltage are adjacent to the area to be served.

**(2) APPLICATION**

This Schedule is applicable to outdoor lighting service supplied by Company approved fixtures listed herein, as well as certain unmetered applications where the maximum demand is less than 1 kW per fixture and the energy is easily determinable based on consistent usage. Availability is limited to locations on the Company's distribution system unless subsequently provided for below.

**(3) TYPE OF SERVICE**

Alternating current at any standard voltage designated by the Company. Unmetered service for area lighting will normally be supplied every night from dusk to dawn.

**(4) SERVICE OPTIONS**

**(a) COMPANY OWNED, OPERATED AND MAINTAINED ON OVERHEAD SYSTEM**

Where service is supplied from the Company's existing overhead distribution system in standard fixtures mounted on Company owned poles and the Company owns, operates, and maintains fixtures, luminaries, and associated equipment, including lamp renewals, the monthly charges per unit shall include the charges for energy, maintenance, and fixture for the applicable luminary plus any other applicable charges as detailed in the following NET MONTHLY RATE section. If the fixtures supplied are Dark Sky compliant, an additional monthly charge per unit to the Company Owned column will be applicable as detailed in the NET MONTHLY RATE section under Dark Skies Adder.

**(b) CUSTOMER OWNED, COMPANY OPERATED AND MAINTAINED ON OVERHEAD SYSTEM**

Where the Customer owns and replaces all poles, fixtures, luminaries and all wiring of the lighting system and the Company performs photo control and lamp replacements and furnishes energy for operation, the monthly charge per unit shall include the charges for energy and maintenance for the applicable luminary as detailed in the following NET MONTHLY RATE section. This service option is only available on **Customer-owned facilities**. In no instance shall Customer-owned equipment be located on Company-owned facilities or rights-of-way. **This service option is closed to all new Customers with the exception of municipalities, the Louisiana Department of Transportation and Development, and railroad companies.**



## **UNMETERED AND OUTDOOR LIGHTING SERVICE**

### **(c) CUSTOMER OWNED, OPERATED AND MAINTAINED ON OVERHEAD SYSTEM**

At the Customer's option and upon approval by the Company, the Company will provide energy to Customer owned, operated and maintained equipment in accordance to the section entitled ENERGY SERVICE CHARGE. **This service option is closed to all new Customers with the exception of municipalities, the Louisiana Department of Transportation and Development, and railroad companies.**

### **(d) UNDERGROUND SERVICE**

At the Customer's option and upon approval by the Company, underground service may be provided. Customer will pay either a lump sum Contribution in Aid of Construction or applicable facilities charges.



**UNMETERED AND OUTDOOR LIGHTING SERVICE**

**(5) NET MONTHLY RATES**

(a) Net Base Charge(s), excluding fuel per unit, are determined as follows:

<b>LUMINAIRES:</b>	<b>LUMENS</b>	<b>KWH</b>	<b>ENERGY &amp; MAINTENANCE (Customer-Owned Fixture)</b>	<b>FIXTURE, ENERGY &amp; MAINTENANCE (Company-Owned Fixture)</b>	<b>DARK SKIES ADDER</b>
<b>NEMA HEAD FIXTURES:</b>					
100 Watt High Pressure Sodium					
Night watchman (DS)	8,000	50	\$6.30	\$8.10	\$0.25
<b>COBRA HEAD FIXTURES:</b>					
100 Watt High Pressure Sodium	8,000	50	\$6.30	\$8.55	N/A
150 Watt High Pressure Sodium	14,400	72	\$7.50	\$10.00	N/A
250 Watt High Pressure Sodium	23,000	104	\$8.10	\$12.90	\$0.20
400 Watt High Pressure Sodium	41,000	162	\$10.00	\$15.75	\$0.50
<b>SHOE BOX FIXTURES:</b>					
150 Watt High Pressure Sodium	14,400	72	\$7.50	\$10.00	N/A
250 Watt High Pressure Sodium	23,000	104	\$8.10	\$12.90	N/A
400 Watt High Pressure Sodium	41,000	162	\$10.00	\$15.75	N/A
<b>FLOODLIGHTS:</b>					
250 Watt High Pressure Sodium	23,000	104	\$8.10	\$12.90	N/A
400 Watt High Pressure Sodium	41,000	162	\$10.00	\$15.75	N/A
1,000 Watt High Pressure Sodium	115,000	368	\$18.10	\$36.25	N/A
250 Watt Metal Halide	17,000	98	\$8.10	\$12.90	N/A
400 Watt Metal Halide	28,800	162	\$10.00	\$15.75	N/A
1,000 Watt Metal Halide	88,000	368	\$18.10	\$36.25	N/A
<b>DECORATIVE:</b>					
100 Watt High Pressure Sodium					
Acorn (Acadian)	8,000	50	\$8.70	\$12.90	\$2.90
Lexington (Dayform)	8,000	50	\$7.50	\$10.50	\$1.35
Traditionaire (Dayform)	8,000	50	\$8.70	\$12.90	\$1.45
150 Watt Metal Halide					
Breckenridge	12,000	72	\$10.10	\$14.55	N/A
<b>FIXTURES CLOSED TO NEW APPLICATIONS</b>					
<b>NEMA HEAD FIXTURES:</b>					
175 Watt Mercury Vapor	7,000	68		\$7.70	N/A
<b>ACORN FIXTURES:</b>					
175 Watt Mercury Vapor	7,000	68		\$14.00	N/A
<b>COBRA HEAD FIXTURES:</b>					
175 Watt Mercury Vapor	7,000	68	\$2.85	\$4.75	N/A
250 Watt Mercury Vapor	11,000	98	\$3.60	\$5.50	N/A
400 Watt Mercury Vapor	20,000	156	\$5.70	\$8.70	N/A
1,000 Watt Mercury Vapor	54,000	421	\$14.80	\$26.10	N/A
1,000 Watt High Pressure Sodium	115,000	368	\$18.10	\$36.25	N/A



## **UNMETERED AND OUTDOOR LIGHTING SERVICE**

- (b) Plus **Facilities Charges**, if applicable, agreed upon between the Customer and the Company based on the difference between the cost of the facilities and the anticipated annual charges required. Such agreement shall be in writing and made a part of the electric service agreement.
- (c) Plus **Fuel Cost Adjustment**, as calculated, based upon the total kWh included in the monthly bill times the adjustment per kWh for the current month computed in accordance with Rate Schedule FA.
- (d) Plus **Environmental Cost Adjustment**, as calculated, based upon the total kWh included in the monthly bill times the adjustment per kWh for the current month computed in accordance with Rate Schedule EA.
- (e) Plus **Surcredit Adjustment** as determined under Surcredit Riders SC and RCSA.
- (f) Plus **Storm Restoration Cost Adjustment**, as calculated, based upon the total kWh included in the monthly bill times the adjustment per kWh for the current month computed in accordance with Rate Schedule SRCA.
- (g) Plus **Storm Cost Surcredit Adjustment**, as calculated, based upon the total kWh included in the monthly bill times the adjustment per kWh for the current month computed in accordance with Rate Schedule SCSA.
- (h) Plus **Formula Rate Plan Adjustment** as determined under Rider FRP.
- (i) Plus 50% of the applicable **Franchise Fee** for electric service within the incorporated limits of a City which assesses a municipal franchise fee as per LPSC Order No. R-27859. Such portions of the municipal franchise fee shall be added to and separately stated on the monthly electric bill for each applicable Customer located within the incorporated limits of that City.
- (j) Plus the proportionate part of any **new tax or increased rate of tax**, or governmental imposition levied or assessed against the Company or upon its electric business, as the result of any new or amended laws that may become effective and operative after **December 1, 2009**.

### (6) **MINIMUM CHARGE**

The **Unit Charge(s)** plus **Facilities Charges**, if applicable.

### (7) **CUSTOMER CONTRIBUTIONS IN AID OF CONSTRUCTION**

When the investment by the Company in the installed luminaries and associated equipment exceeds three (3) times annual base revenue, the Customer will be required to pay all such excess as a Contribution in Aid of Construction prior to installation, except upon mutual agreement between the Customer and the Company for facilities charges.



## **UNMETERED AND OUTDOOR LIGHTING SERVICE**

### **(8) ENERGY SERVICE CHARGE**

The Company will, at the option of the Customer, provide **energy only** to Customer-owned and maintained lamps not included in the preceding Fixture Charge table, subject to Company inspection and approval of such installations as follows:

For **Dusk-to-Dawn** applications and usage less than twelve (12) hours per day:

**Monthly bill = \$10.00 Customer Charge + [kWh \* \$0.07199] + [kWh \* Fuel Cost Adjustment] + [kWh \* Environmental Cost Adjustment] + [kWh \* Surcredit Adjustment] + [kWh \* Storm Restoration Cost Adjustment] + [kWh \* Storm Cost Surcredit Adjustment] + [kWh \* Formula Rate Plan Adjustment as determined under Rider FRP] + [Bill Subtotal \* Franchise Fee Percentage (if applicable)]**

**Where: kWh = total wattage (including ballast) x 360 hours**

For **all other unmetered** applications:

**Monthly bill = \$10.00 Customer Charge + [kWh \* \$0.07199] + [kWh \* Fuel Cost Adjustment] + [kWh \* Environmental Cost Adjustment] + [kWh \* Surcredit Adjustment] + [kWh \* Storm Restoration Cost Adjustment] + [kWh \* Storm Cost Surcredit Adjustment] + [kWh \* Formula Rate Plan Adjustment as determined under Rider FRP] + [Bill Subtotal \* Franchise Fee Percentage (if applicable)]**

**Where: kWh = total wattage (including ballast) x 730 hours**

### **(9) SERVICE PERIOD**

Service under this rate Schedule will be for a minimum initial term of one (1) year from commencement of service and shall continue thereafter until terminated by either party through written notice thirty (30) days prior to termination. During the initial term of service, the Customer may terminate services by paying to the Company, in one lump sum, the total amount of fixture charges which would be payable during the remainder of the initial term of service plus costs of removal. The monthly fixture charge is the difference between the Energy and Maintenance rate and the Fixture, Energy and Maintenance rate.

### **(10) PAYMENT**

Bills for service furnished hereunder shall be rendered Net and Gross. The Net Bill is due when rendered and, if not paid within 20 days, the Gross Bill becomes due. The Gross Bill is the Net Bill plus 5% of the first \$1,000.00 and 2% of any amount greater than \$1,000.00.



## **UNMETERED AND OUTDOOR LIGHTING SERVICE**

**(11) TERMS AND CONDITIONS**

Service furnished under this Schedule is subject to all applicable Rider Schedules and adjustment clauses, as well as the Company's Standard Terms and Conditions. When the Customer requests a change in location of existing lighting fixtures, the Company may bill the Customer for costs of relocation. This service option is closed to all new Customers with the exception of municipalities, the Louisiana Department of Transportation and Development, and railroad companies.

**EFFECTIVE: 02/12/10**

**Supersedes: OLS (03/07/08)**



**SCHOOL & CHURCH ELECTRIC SERVICE**

**(1) AVAILABILITY**

Service under this Schedule is available at any point on the Company's system where facilities of adequate capacity and suitable phase and voltage are adjacent to the premises to be served. With the approval of the Company, service may be furnished at more than one point of delivery but each such delivery point shall be separately metered and billed.

**(2) APPLICATION**

This Schedule is applicable to service furnished to churches, public and parochial schools, nonprofit fraternal and civic organizations and facilities auxiliary to any of them used for religious, educational, fraternal or civic purposes.

When a Customer has exceeded 5,000 kWh per month for three consecutive months, a demand meter will be installed and the Customer will be billed at the demand rate. Should usage for each of the twelve months ended December 31 not exceed 5,000 kWh, the Customer will be given the opportunity to return to the energy only rate.

**(3) TYPE OF SERVICE**

Single-phase or three-phase alternating current at any one standard voltage. Voltage and phase shall be at the option of the Company.

**(4) NET MONTHLY RATE**

**Non Demand Customer**

- |  |                   |
|--|-------------------|
| <b>(a) Customer Charge of</b>                      | <b>\$ 10.00</b>   |
| <b>(b) Plus Energy Charge per delivered kWh of</b> | <b>\$ 0.07199</b> |

**Demand Customer**

- |  |                   |
|--|-------------------|
| <b>(a) Customer Charge of</b>                                    | <b>\$ 20.00</b>   |
| <b>(b) Plus Billing Demand Charge per kW of</b>                  | <b>\$ 4.65</b>    |
| <b>(c) Plus Energy Charge per delivered kWh</b>                  |                   |
| <b>(i) For all energy less than or equal to 200 hours use of</b> |                   |
| <b>Load Factor Demand AND 70,000 kWh</b>                         | <b>\$ 0.03800</b> |
| <b>(ii) For all energy greater than 200 hours use of</b>         |                   |
| <b>Load Factor Demand AND 70,000 kWh</b>                         | <b>\$ 0.02680</b> |
| <b>(d) Plus Reactive Demand Charge per RkVA of</b>               | <b>\$ 0.60</b>    |

**All Customers**

- (a) Plus the Fuel Cost Adjustment as determined under Adjustment Clause FA**
- (b) Plus the Environmental Cost Adjustment as determined under Adjustment Clause EA**



**SCHOOL & CHURCH ELECTRIC SERVICE**

- (c) Plus **Surcredit Adjustment** as determined under Surcredit Riders SC and RCSA
- (d) Plus the **Storm Restoration Cost Adjustment** as determined under Adjustment Clause SRCA
- (e) Plus **Storm Cost Surcredit Adjustment** as determined under Adjustment Clause SCSA
- (f) Plus **Formula Rate Plan Adjustment** as determined under Rider FRP
- (g) Plus **Facilities Charges**, if applicable
- (h) Plus 50% of the applicable **Franchise Fee** for electric service within the incorporated limits of a City which assesses a municipal franchise fee as per LPSC Order No. R- 27859. Such portions of the municipal franchise fee shall be added to and separately stated on the monthly electric bill for each applicable Customer located within the incorporated limits of that City.
- (i) Plus the proportionate part of any **new tax or increased rate of tax**, or governmental imposition levied or assessed against the Company or upon its electric business, as the result of any new or amended laws that may become effective and operative after **December 1, 2009**.

**(5) BILLING DEMAND**

The billing demand shall be the highest average 15-minute peak kW load, adjusted to the nearest whole kW, and measured during the current month.

**(6) LOAD FACTOR DEMAND**

For normal loads the Load Factor Demand shall be the highest amount determined in accordance with any of the following provisions:

- (a) The highest 15 minute peak kW load, adjusted to the nearest whole kW, measured during the current month.
- (b) 100% of the highest demand similarly established during the preceding eleven months, excluding the months of January, February, March, April, May, October, November and December.

**(7) FACILITIES CHARGE**

The Facilities Charge shall be agreed upon between the Company and the Customer based on the cost of the facilities and the anticipated annual charges required. Such agreement shall be in writing and made a part of the electric service agreement.



**SCHOOL & CHURCH ELECTRIC SERVICE**

**(8) REACTIVE DEMAND**

Reactive kilovolt ampere (RkVA) load may be measured and whenever found to exceed 48% of the measured kW load; the Reactive Demand Charge shall be \$0.60 per RkVA of such excess. RkVA may be determined by multiplying the kW load by the ratio of reactive kilovolt ampere hours (RkVAh) to the kWh for the current month.

The Company may, at its option, meter kilovolt amperes (kVA) for those Customers whose RkVA demand consistently exceeds 48% of measured kW demand. For such Customers, the billing demand for part (4) (h) above will be 90% of the highest average 15 minute peak kVA load. No additional Reactive Demand Charges will apply to these Customers.

**(9) MINIMUM CHARGE**

The Customer Charge **plus** any applicable Energy Charge **plus** any applicable Billing Demand Charge **plus** any applicable Facilities Charge **plus** any applicable Surcredit adjustment **plus** any applicable Storm Restoration Cost Adjustment **plus** any applicable Storm Cost Surcredit Adjustment **plus** Formula Rate Plan Adjustment as determined under Rider FRP **plus** any applicable Reactive Demand Charge **plus** any applicable Fuel Cost Adjustment **plus** any applicable Environmental Cost Adjustment **plus** any applicable Franchise Fee, but not less than the minimum charge specified in the Agreement for Electric Service.

**(10) SERVICE PERIOD**

As specified in the Agreement for Electric Service, but not less than one year.

**(11) PAYMENT**

Bills for service furnished hereunder shall be rendered Net and Gross. The Net Bill is due when rendered and if not paid within 20 days the Gross Bill becomes due. The Gross Bill is the Net Bill plus 5% of the first \$1,000.00 and 2% of any amount greater than \$1,000.00.

**(12) TERMS AND CONDITIONS**

Service under this Schedule is subject to the Company's Standard Terms and Conditions for Electric Service and to all applicable Rider Schedules and adjustment clauses.

**EFFECTIVE: 02/12/10**

**Supersedes: SCS (03/07/08)**



## **MUNICIPAL GENERAL SERVICE**

**(1) AVAILABILITY**

Service under this Schedule is available in all incorporated municipalities where the Company supplies retail electric service.

**(2) APPLICATION**

This Schedule is applicable to service furnished to **incorporated communities**, served under the terms of an electric franchise, for all **general power and lighting purposes except street lighting**. Municipalities must contract for service under terms of a written agreement with the Company. This Schedule shall apply independently to each point of delivery and is not applicable to standby or supplementary service.

**(3) TYPE OF SERVICE**

Single-phase or three-phase alternating current at any one standard voltage. Voltage and phase shall be at the option of the Company.

**(4) NET MONTHLY RATE**

- (a) Customer Charge of \$20.00**
- (b) Plus Energy Charge per kWh of \$ 0.05364**
- (c) Plus Fuel Cost Adjustment** as determined under Adjustment Clause FA
- (d) Plus Environmental Cost Adjustment** as determined under Adjustment Clause EA
- (e) Plus Surcredit Adjustment** as determined under Surcredit Riders SC and RCSA
- (f) Plus Storm Restoration Cost Adjustment** as determined under Adjustment Clause SRCA
- (g) Plus Storm Cost Surcredit Adjustment** as determined under Adjustment Clause SCSA
- (h) Plus Formula Rate Plan Adjustment** as determined under Rider FRP
- (i) Plus Facilities Charges**, if applicable
- (j) Plus 50% of the applicable Franchise Fee** for electric service within the incorporated limits of a City which assesses a municipal franchise fee as per LPSC Order No. R-27859. Such portions of the municipal franchise fee shall be added to and separately stated on the monthly electric bill for each applicable Customer located within the incorporated limits of that City.



## **MUNICIPAL GENERAL SERVICE**

- (k) Plus the proportionate part of any **new tax or increased rate of tax**, or governmental imposition levied or assessed against the Company or upon its electric business, as the result of any new or amended laws that may become effective and operative after **December 1, 2009**

(5) **MINIMUM CHARGE**

The Customer Charge **plus** any applicable Energy Charge **plus** any applicable Billing Demand Charge **plus** any applicable Facilities Charge **plus** any applicable Surcredit adjustment **plus** any applicable Storm Restoration Cost Adjustment **plus** any applicable Storm Cost Surcredit Adjustment **plus** Formula Rate Plan Adjustment as determined under Rider FRP **plus** any applicable Reactive Demand Charge **plus** any applicable Fuel Cost Adjustment **plus** any applicable Environmental Cost Adjustment **plus** any applicable Franchise Fee, but not less than the minimum charge specified in the Agreement for Electric Service.

(6) **SERVICE PERIOD**

As specified in the Agreement for Electric Service, but not less than one year.

(7) **PAYMENT**

Bills for service furnished hereunder shall be rendered Net and Gross. The Net Bill is due when rendered and if not paid within 20 days the Gross Bill becomes due. The Gross Bill is the Net Bill plus 5% of the first \$1,000.00 and 2% of any amount greater than \$1,000.00.

(8) **TERMS AND CONDITIONS**

Service furnished under this Schedule is subject to the Company's Standard Terms and Conditions for Electric Service and to all applicable Rider Schedules and adjustment clauses.

**EFFECTIVE: 02/12/10**

**Supersedes: MGS (03/07/08)**



## **LARGE POWER SERVICE**

**(1) AVAILABILITY**

Service under this Schedule is available at any point on the Company's interconnected 138,000 volt or 230,000 volt transmission system.

**(2) APPLICATION**

This Schedule is applicable to service furnished to **large power Customers** for all electric service requirements. Service will be supplied at one point of delivery, measured through one metering installation, and shall not be shared or resold.

Customer must contract for not less than 15,000 kW of electric service under terms of an Agreement for Service with the Company.

**(3) TYPE OF SERVICE**

Service shall be **three-phase alternating current** at a nominal voltage of 138,000 volts or 230,000 volts. At the Company's option, substation and associated facilities to deliver service at a lower voltage may be provided subject to payment of a Facilities Charge.

**(4) NET MONTHLY RATE**

- |            |  |                    |
|------------|--|--------------------|
| <b>(a)</b> | <b>Customer Charge</b> of  | <b>\$10,000.00</b> |
| <b>(b)</b> | Plus <b>Billing Demand Charge</b> per kW of  | <b>\$15.00</b>     |
| <b>(c)</b> | Plus <b>Energy Charge</b> per kWh of   | <b>\$0.00549</b>   |
| <b>(d)</b> | Plus <b>SAP Charge</b> per Daily kW of   | <b>\$0.75</b>      |
| <b>(e)</b> | Plus <b>Fuel Cost Adjustment</b> as determined under Adjustment Clause FA                |                    |
| <b>(f)</b> | Plus <b>Environmental Cost Adjustment</b> as determined under Adjustment Clause EA       |                    |
| <b>(g)</b> | Plus <b>Surcredit Adjustment</b> as determined under Rider SC and RCSA                   |                    |
| <b>(h)</b> | Plus <b>Storm Restoration Cost Adjustment</b> as determined under Adjustment Clause SRCA |                    |
| <b>(i)</b> | Plus <b>Storm Cost Surcredit Adjustment</b> as determined under Adjustment Clause SCSA   |                    |
| <b>(j)</b> | Plus <b>Facilities Charge</b>  |                    |
| <b>(k)</b> | Plus <b>Formula Rate Plan Adjustment</b> as determined under Rider FRP                   |                    |



## **LARGE POWER SERVICE**

- (l) Plus 50% of the applicable **Franchise Fee** for electric service within the incorporated limits of a City which assesses a municipal franchise fee as per LPSC Order No. R-27859. Such portions of the municipal franchise fee shall be added to and separately stated on the monthly electric bill for each applicable Customer located within the incorporated limits of that City.
- (m) Plus the proportionate part of any **new tax or increased rate of tax**, or governmental imposition levied or assessed against the Company or upon its electric business, as the result of any new or amended laws that may become effective and operative after **December 1, 2009**.

### **(5) BILLING DEMAND**

The Billing Demand shall be the highest amount determined in accordance with any of the following provisions:

- (a) The highest average kW demand measured during any 30-minute period of the current month, plus 10% of the concurrent average reactive kVA demand in excess of 48% of the kW demand
- (b) The highest measured demand similarly established during any preceding month
- (c) 90% of the Contract Demand specified in the Agreement for Electric Service
- (d) 15,000 kW

### **(6) SUPPLEMENTAL ADDITIONAL POWER (SAP)**

SAP or Supplemental Additional Power is calculated on a daily basis and is defined as the amount by which the highest demand level recorded during any 30 minute period of each calendar day exceeds the CBL. The term "CBL" or "Customer Base Load" is the number of firm kilowatts available to the customer from Cleco Power during any given hour. SAP is available on an if, as and when available basis and may be curtailed at any time solely at the Company's option.

### **(7) FACILITIES CHARGE**

The Facilities Charge to provide service below transmission voltage shall be agreed upon between the Company and the Customer based on the cost of the facilities and the anticipated annual charges required. Such agreement shall be in writing and made a part of the Agreement for Electric Service.

### **(8) METERING**

All service will generally be metered at transmission voltage; at the Company's option, service may be metered at Customer's utilization voltage with compensation for transformer losses. Compensation shall be based on the operating characteristics of the transformer serving the Customer.



## **LARGE POWER SERVICE**

**(9) MINIMUM CHARGE**

The Customer Charge **plus** any applicable Energy Charge **plus** any applicable Demand Charge **plus** any applicable Facilities Charge **plus** any applicable Storm Restoration Cost Adjustment **plus** any applicable Storm Cost Surcredit Adjustment **plus** Formula Rate Plan Adjustment as determined under Rider FRP **plus** any applicable Surcredit Adjustments **plus** any applicable Fuel Clause Adjustments **plus** any applicable Environmental Clause Adjustments **plus** any applicable Franchise Fee but not less than the minimum charge specified in the Agreement for Electric Service.

**(10) SERVICE PERIOD**

As specified in the Agreement for Electric Service, but not less than 10 years.

**(11) PAYMENT**

Bills for service furnished hereunder shall be rendered Net and Gross. The Net Bill is due when rendered and if not paid within 20 days the Gross Bill becomes due. The Gross Bill is the Net Bill plus 5% of the first \$1,000.00 and 2% of any amount greater than \$1,000.00.

**(12) TERMS AND CONDITIONS**

Service furnished under this Schedule is subject to the Company's Standard Terms and Conditions for Electric Service and to all applicable Rider Schedules and Adjustment Clauses.

**EFFECTIVE: 02/12/10**

**Supersedes: LPS (03/07/08)**



**COGENERATION AND SMALL POWER PRODUCTION ENERGY  
PURCHASES FROM FACILITIES OF 100 KW OR LESS**

**(1) AVAILABILITY**

Service under this Schedule is available in accordance with LPSC Order No. U-22739 at any point on the Company's electric system where facilities of adequate capacity and suitable phase and voltage are adjacent to the Cogeneration or Small Power Production Facility.

**(2) APPLICATION**

This Schedule is applicable to the purchase of energy from a Customer's Qualifying Facility (QF) with a design capacity less than 100 kW contracting for the sale of energy to the Company. A QF is defined as a small power production facility or cogeneration facility that qualifies under Subchapter K, Part 292, Subpart B of the Federal Energy Regulatory Commission's Regulations that implement the Public Utility Regulatory Policies Act of 1978 (PURPA) Sections 201 and 210 and as addressed in LPSC Order No. U-22739. Company will accept and pay for all electric energy which is produced by the QF and delivered into the Company's system, subject to the provisions of a dually executed Purchased Power Agreement.

Customers operating QFs shall contract under the terms of an Interconnection Agreement.

**(3) TYPE OF SERVICE**

Single-phase or three-phase alternating current at 60 Hertz at any one standard voltage.

**(4) MONTHLY PURCHASE RATE**

Energy Purchase Rate for energy delivered to the Company's system by the QF:

All kWh, all months	<b>\$0.03423 per kWh</b>
---------------------	--------------------------

This purchase rate shall be adjusted annually based upon the Company's newly calculated avoided costs.

**(5) MONTHLY SERVICE CHARGE**

A Service Charge of **\$40.00** shall be billed to the Customer by the Company each month. This charge represents the monthly cost to the Company for metering and billing.



**COGENERATION AND SMALL POWER PRODUCTION ENERGY  
PURCHASES FROM FACILITIES OF 100 KW OR LESS**

**(6) FACILITIES CHARGE**

Facilities Charges related to the interconnection of the QF to the Company's system shall be agreed upon between the Company and the Customer based on the cost of the facilities and the anticipated annual charges required. Such agreement shall be in writing and made a part of the Interconnection Agreement. Any Facilities Charges shall be billed to the Customer by the Company on a monthly basis.

**(7) MINIMUM MONTHLY CHARGE**

The minimum monthly charge under this Schedule shall be the monthly Service Charge plus any Facilities Charges. There is no minimum monthly payment to the Customer.

**(8) QUALIFYING FACILITIES**

Refer to LPSC Order No. U-22739 Section 101 (b)(1).

**(9) METERING**

The metering configuration required to determine the amount of energy delivered to the Company's system by the QF shall be designed by the Company. The Company may install, at Company's option and expense, recording meters in order to obtain load research information. The Customer shall supply, at its own expense, a suitable location for meters and associated equipment used for billing and for load research. This location must be accessible from a public right-of-way without any intervening wall, fence, or other obstruction. The Company will install, own, and maintain all meters and metering equipment.

**(10) INTERCONNECTION FACILITIES**

The following provisions shall apply except where specifically excluded, or modified by the Interconnection Agreement between the Company and the Customer.

The Customer will be required to pay all incremental costs of interconnection above the cost to provide standard service to the Customer's class of service.

The Customer shall furnish and install a disconnecting switch in a visible location outside any building for the purpose of isolating the QF from the Company's system. The switch current and voltage ratings shall be equal to the current and voltage ratings of the main service entrance equipment. The Customer shall provide the Company with a map showing the exact location of the switch. The switch shall be of the securable type and be secured with a Company-owned padlock. Ingress and egress to this switch by Company personnel shall be provided at all times by the Customer.

The switch may be opened and secured with a Company-owned padlock by the Company because of the following:



**COGENERATION AND SMALL POWER PRODUCTION ENERGY  
PURCHASES FROM FACILITIES OF 100 KW OR LESS**

- (a) Modification of the QF without Company approval
- (b) Company system emergency
- (c) The Customer's equipment is hazardous to Company employees, its Customers or its system as determined by the Company
- (d) The Customer's equipment is interfering with service to other Company Customers or interfering with the operation of Company equipment.
- (e) A failure of the Customer to adhere to the Interconnection Agreement
- (f) Any act or condition calling for suspension as may be allowed under any rule or regulation of the LPSC or any authority having jurisdiction

The switch may be opened by the Company without prior notice to the Customer for any act included in parts **(a-d)** and, if allowed by any applicable rule or regulation, for any act included in part **(f)** and the Company shall make a reasonable effort to give prior notice to the Customer of the opening of the switch pursuant to part **(e)**.

The Customer shall furnish and install equipment which will automatically isolate the QF from the Company's system in the event of loss of Company service. The complexity and cost of such equipment will be dependent on the size of the Customer's QF and its ability to self-sustain operation.

The Customer shall furnish and install equipment which will properly match voltage and phase and synchronize power from the QF with Company service. All QFs shall maintain a current distortion level of five (5) percent or less. The current distortion level is equal to 100 times the ratio of the square root of the sum of the squares of the root-mean-square of the current. The Customer will have to acknowledge its understanding that several small systems on one Company line have the potential of significantly degrading the Company's system integrity; therefore, the Customer shall agree to accept the responsibility for any electric service problems that Customer's QF may cause.

The Customer will be required to install power factor correction equipment approved by the Company if the reactive energy requirement associated with the operation of the Customer's QF adversely affects the Company's system or the quality of service supplied to other Customers.

The Customer shall agree to locate the QF so as not to cause a hazard to the Company's distribution system.

The Company shall not own, nor have any interest in, any facilities to be provided by the Customer as described above. The Customer shall not own, nor have any interest in, any facilities to be provided by or on behalf of the Company as described above, and the Company shall have the right, exercisable within a reasonable time after the expiration or other termination of this Agreement, to remove its facilities.



**COGENERATION AND SMALL POWER PRODUCTION ENERGY  
PURCHASES FROM FACILITIES OF 100 KW OR LESS**

**(11) OPERATION OF FACILITIES**

Prior to interconnection the Customer shall supply the Company with detailed electrical diagrams and other necessary data on the proposed QF and its protection systems for the Company's review and approval. The completed installation will be subject to a final inspection and test by the Company before parallel operation is permitted. The Company in its sole judgment will determine satisfactory performance.

The Customer shall notify the Company prior to any modification made to the QF or to the interconnection between the QF and Company. The Customer must receive approval from the Company prior to proceeding with modifications. The Customer shall permit the Company, at any time, to install or modify any equipment, facility or apparatus to protect the safety of its employees or ensure the accuracy of its metering equipment. The cost of the above shall be borne by the Customer.

The Customer shall ensure that their QF and all equipment connected therewith comply with the National Electric Code, the National Electric Service Code, and/or any applicable local, state, and federal government requirements. Customer agrees to hold Company harmless for any damage to person or loss to property arising out of Customer's failure to comply with such codes or legal requirements.

The Customer shall permit Company employees to enter upon the QF owner's property at any time for the purpose of inspecting and/or testing the QF facilities to ensure their continued safe operation and the accuracy of the Company's metering equipment, but such inspection shall not relieve the Customer from the obligation to maintain the facilities in satisfactory operating condition.

The Company shall have the right to disconnect a small power producer who has interconnected without Company authorization.

**(12) LIABILITY**

The Customer will indemnify and save the Company and its employees harmless from all liability and loss on account of injury or damage to persons or property growing out of any accident or mishap caused by the operation of the Customer's equipment or by any failure of the Customer to maintain their equipment in satisfactory and/or safe operating condition.

**(13) SERVICE PERIOD**

Not less than one year.



**COGENERATION AND SMALL POWER PRODUCTION ENERGY  
PURCHASES FROM FACILITIES OF 100 KW OR LESS**

**(14) PAYMENT**

The Company shall prepare a monthly statement showing the monthly Service Charge, any Facilities Charges, and kWh delivered to the Company for the monthly billing period and the total amount due to or from the Customer. Any amounts due the Customer or the Company shall be paid within 20 days of the end of the monthly billing period.

**(15) TERMS AND CONDITIONS**

Customers operating QFs will be required to contract under the terms of an Interconnection Agreement.

The Company will require the Customer to sign a statement certifying that Customer is a QF and meets the requirements of LPSC Order No. U-22739, Section 101 (b)(1), and Federal Energy Regulatory Commission Rules and Regulations, Part 292, Subpart B, Section 292.201 through 292.207.

**EFFECTIVE: 04/01/10**

**Supersedes: CO (02/01/10)**



## **QUALIFYING FACILITIES STANDBY SERVICE**

### **(1) AVAILABILITY**

Service under this Schedule is available at any point on the Company's electric system where facilities of adequate capacity and suitable phase and voltage are adjacent to the premises to be served. Where the Company is required to extend lines or provide facilities below transmission voltage level, not specifically recovered under another service Schedule, a facilities charge, contribution, or other compensation may be required.

### **(2) APPLICATION**

This Schedule is applicable only for standby service for generating facilities meeting the requirements of a Qualifying Facility (QF) under Section 210 of the Public Utility Regulatory Policies Act of 1978 (PURPA). Service to each facility is limited to 25 MW of Subscribed Standby Capacity and total Subscribed Standby Capacity served under this Schedule is limited to 300 MW. Service under this Schedule shall be at one point of delivery, metered at or compensated to a single delivery voltage, and shall not be shared or resold.

Service under this Schedule is applicable only to the Customer's electrical requirements at one contiguous location and is limited to the lesser of the nameplate rating of the Customer's QF generation or the Customer's total on-site demand requirements, less demand billed under firm service rate Schedules of the Company.

### **(3) RATES**

<b>(a) Administration Charge</b>	<b>\$500.00 per month</b>
<b>(b) Subscription Charge</b>	<b>\$1.90 per kW per month</b>
<b>(c) Back-Up Power Demand Charge</b>	<b>\$0.85 per Billing kW per day</b>
<b>(d) Back-Up Power Energy Charge</b>	<b>Avoided Costs plus the greater of:</b> <b>1. \$0.02005 per kWh</b> <b>OR</b> <b>2. 10% of Avoided Costs</b>
<b>(e) Maintenance Power Demand Charge</b>	<b>\$0.50 per Billing kW per day</b>
<b>(f) Maintenance Power Energy Charge</b>	<b>Avoided Costs plus the greater of</b> <b>1. \$0.01145 per kWh</b> <b>OR</b> <b>2. 10% of Avoided Costs</b>



## **QUALIFYING FACILITIES STANDBY SERVICE**

The terms "Back-Up Power," "Maintenance Power" and "Avoided Costs," as used herein, have the meanings specified and explained in the Regulations adopted in LPSC Docket No. U-22739, issued February 27, 1998, as changed from time-to-time by the LPSC.

### **(4) SUBSCRIBED CAPACITY**

The Customer must contract for its total on-site kW requirements less capacity contracted or taken under specified firm rate Schedules of the Company, as specified in the standby service agreement between the Company and the Customer. The standby service contracted kW may be changed by the Customer with a 30 day written notice no more than once in a twelve month period, or as specified in the standby service agreement between the Company and the Customer. If Customer's total metered amount of aggregate demand for Back-up Power and Maintenance Power in any given billing cycle exceeds the aggregate total amount of capacity contracted in the standby service agreement between the Company and the Customer, any such excess in capacity shall be sold and delivered under the Company's other applicable firm service rate Schedule, as specified in the standby service agreement between the Company and the Customer, and may result, at Company's discretion, in the application of, or increase to, a firm Schedule demand charge for a period of 12 months.

### **(5) BACK-UP POWER**

This service provides capacity and energy to replace the on-site required output of the Customer's QF generation when that facility has a forced outage or requires Maintenance Power not qualifying or exceeding Maintenance Power hereunder. Back-Up Power is limited to the contracted Subscribed Capacity and shall be available at such times that Company has sufficient capacity to ensure reliable service to all native load, firm-service, and all-requirements Customers. Back-Up Power Billing Demand shall be the Daily Billing Demand, less Scheduled Maintenance Power, less demand billed under Company's applicable firm service rate Schedules, as specified in the standby service agreement between the Company and the Customer. Customer shall notify the Company at least 24 hours in advance of a scheduled outage requiring Back-Up Power, or otherwise as early as possible, to determine availability of service. In cases of forced outages, Customer must notify the Company within 30 minutes of taking Back-Up Power. Back-Up Power may be interrupted by the Company and Customer is required to curtail use of this service within 30 minutes of receiving notice to do so from the Company. Capacity supplied after the 30 minute notice and above the level of subscribed capacity for Back-Up Power shall be billed as provided in the Company's applicable firm service rate Schedule, as specified in the Standby Service Agreement between Company and Customer, and the demand level will be applied to that same rate Schedule and may result, at Company's discretion, in the higher demand applied for a period of twelve billing months.



## **QUALIFYING FACILITIES STANDBY SERVICE**

### **(6) MAINTENANCE POWER**

This service provides capacity and energy to replace the on-site required output of the Customer's QF generation when that facility has a Scheduled outage for maintenance. Customer must Schedule Maintenance Power at least 10 days in advance and service is limited to eight (8) Scheduled periods for a total of 60 billing days per calendar year. For each Scheduled period, Customer shall specify the required Maintenance Power demand and shall be billed at that level for each day in the Scheduled period, less demand billed under firm service rate Schedules of the Company. Service is limited to the contracted Subscribed Capacity and shall be available at such times that Company has sufficient capacity to ensure reliable service to all Customers. Maintenance Power may be interrupted by the Company and Customer is required to curtail use of this service within four (4) hours of receiving notice from the Company. Capacity supplied after the four (4) hour notice and above the contracted firm service rate Schedule demand level shall be billed as provided in the Company's applicable firm service rate Schedule, as specified in the Standby Service Agreement between Company and Customer, and may result, at Company's discretion, in the higher demand applied for a period of twelve billing months.

### **(7) DETERMINATION OF BILLING DEMANDS**

Daily Billing Demands shall be based upon the highest 15 minute demand measured during the day, metered at or compensated to the delivery voltage. A day is defined as 12 midnight to 11:59 p.m., Central Prevailing Time, except that where the service period is extended as a result of service interruption or daily scheduling requirements of the Company, a time adjustment may be made at the Company's option.

### **(8) DETERMINATION OF ENERGY CHARGES**

Energy usage and pricing shall be determined on an hourly basis. Energy billed under this Schedule shall be the total hourly energy used by the Customer less usage billed under firm service rate Schedules of the Company. Energy usage shall not be net of Customer generation exceeding Customer load within the hour, and all energy input to Company's system from Customer's generating facility shall be considered an energy sale, not a credit to usage or demand under this Schedule or under any other rate Schedule of the Company.

### **(9) FACILITIES CHARGE**

All facilities required to interconnect with Customer's facility and provide service at a voltage below the Company's available transmission voltage, including but not limited to transformers, lines, meters, poles, conduit, switchgear, and protection equipment, shall either be provided by the Customer or provided by the Company for a Facility Charge based on the cost of the facilities.



## **QUALIFYING FACILITIES STANDBY SERVICE**

**(10) REACTIVE DEMAND**

Reactive kilovolt ampere (RkVA) load may be measured and whenever found to exceed 48% of the measured kW load, the Reactive Demand Charge shall be \$0.60 per RkVA of such excess. RkVA may be determined by multiplying the kW load by the ratio of reactive kilovolt ampere hours (RkVAh) to the kWh for the current month.

The Company may, at its option, meter kilovolt amperes (kVA) for those Customers whose RkVA demand consistently exceeds 48% of measured kW demand. For such Customers, the billing demand will be 90% of the highest average 15 minute peak kVA load. No additional Reactive Demand Charges will apply to these Customers.

**(11) SERVICE PERIOD**

As specified in the Standby Service Agreement between the Company and the Customer, but not less than one year.

**(12) PAYMENT**

Bills for service furnished hereunder shall be rendered Net and Gross. The Net Bill is due when rendered and if not paid within 20 days the Gross Bill becomes due. The Gross Bill is the Net Bill plus 5% of the first \$1,000.00 and 2% of any amount greater than \$1,000.00.

**(13) TERMS AND CONDITIONS**

Service under this Schedule is subject to the Company's Standard Terms and Conditions for Electric Service and to all other rate Schedules of the Company on file with the LPSC, and applicable to service hereunder, as specified in the Standby Service Agreement between the Company and the Customer, or otherwise, including, but not limited to applicable Rider Schedules and adjustment clauses.

**EFFECTIVE: 02/12/10**

**Supersedes: QFSS (06/21/07)**



**QUALIFYING FACILITY ENERGY PURCHASES  
FOR FACILITIES OF GREATER THAN 100 KW**

**(1) AVAILABILITY**

Service under this Schedule is available in accordance with LPSC Order No. U-22739 and Subchapter K, Part 292, Subpart B of the Federal Energy Regulatory Commission's (FERC) Regulations that implement Sections 201 and 210 of the Public Utility Regulatory Policies Act of 1978 (PURPA).

Such service is available at any point on the Company's electric system where facilities of adequate capacity and suitable phase and voltage are adjacent to the premises to be served. Where the Company is required to extend lines or provide facilities below transmission voltage level, not specifically recovered under another service Schedule, a facilities charge, contribution, or other compensation may be required.

**(2) APPLICATION**

This Schedule is applicable to the purchase of energy from a Customer's Qualifying Facility (QF) with a design capacity greater than 100 kW contracting for the sale of energy to the Company. A QF is defined as a small power production facility or cogeneration facility that qualifies under Subchapter K, Part 292, Subpart B of the Federal Energy Regulatory Commission's Regulations that implement PURPA Sections 201 and 210 and as addressed in LPSC Order No. U-22739. Company will accept and pay for all electric energy which is produced by the QF and delivered into the Company's system, subject to the provisions of a dually executed Purchased Power Agreement.

**(3) MONTHLY CUSTOMER CHARGE**

The Customer shall pay a monthly Customer Charge to recover the Company's billing, metering, administration and other incremental expenses necessary to maintain service to the Customer's QF.

Monthly Charge

**Customer Charge**

**\$400.00**

**(4) MONTHLY FACILITY CHARGE**

The Company may require the Customer to make a non-refundable contribution equal to the Company's actual cost of facilities, as determined by the Company in its sole judgment to be necessary to receive energy from the Customer's QF. Such Monthly Facility Charge will be addressed in the Purchased Power Agreement.



**QUALIFYING FACILITY ENERGY PURCHASES  
FOR FACILITIES OF GREATER THAN 100 KW**

**(5) MONTHLY PURCHASE RATE**

Electric energy delivered into the Company's system shall be recorded on an hour-by-hour basis during each billing month, adjusted for any transformation or interconnection losses. The price to be paid for such delivered energy each hour shall be either:

**(a)** The hourly Avoided Energy Cost of the Company as Avoided Energy Cost is defined in accordance with Public Utility Regulatory Policies Act of 1978 (PURPA); the rules, regulations and orders of the FERC; and LPSC Order No. U-22739. Hourly Avoided Energy Cost shall mean the incremental costs to the Company of energy or capacity or both which, but for the purchase from the qualifying facility or qualifying facilities, the Company would generate itself or Schedule and purchase from another source.

**Or**

**(b)** A negotiated rate for a specific term, with such rate and term being mutually agreed to by Company and QF and set forth in an Agreement for Purchased Power. In no event shall such negotiated rate for any twelve months ended December 31 be greater than the average concurrent annual Avoided Cost of the Company, as filed in compliance with LPSC Order No. U-22739, and the terms set forth in that Order. Should the negotiated rate exceed Avoided Cost during that period, subsequent purchase prices will be reduced to affect a credit which will equalize the Purchase Price to Avoided Cost.

Payments from Company to the Customer's QF shall be made under either **(a)** or **(b)** above, with each being mutually exclusive of the other.

**(6) BACK-UP/MAINTENANCE POWER**

At the Customer's request, and subject to the Customer entering into an agreement for such service, back-up and maintenance power requirements of the Customer's QF shall be provided under the Company's Qualifying Facilities Standby Service tariff (Schedule QFSS) as approved by the LPSC.

**(7) PAYMENT**

The Net Monthly Payment is due and payable each month. If not paid within 20 days from the date of billing, the Net Monthly Payment due either the Customer or Company will be increased by 2%. Company reserves the right to credit payments due against any other billings due and payable to the Company by the Customer.

**(8) TERMS AND CONDITIONS**

Service under this Schedule is subject to the Company's Standard Terms and Conditions for Electric Service and to all applicable Rider Schedules and adjustment clauses.

**EFFECTIVE: 02/12/10**

**Supersedes: QFEP (02/01/04)**



## **TEMPORARY ELECTRIC SERVICE**

**(1) APPLICATION**

This Rider Schedule is applicable to service furnished for all general lighting and power purposes where the **use of service is of a temporary nature or may be limited to a short period of time.**

This Rider Schedule is not applicable to standby or supplementary service, nor is it available in combination with any other Rider Schedule.

All provisions of Rate Schedule GS and its Riders shall apply except as specified herein.

**(2) FACILITIES CHARGE**

The Customer shall pay, in advance, to the Company each time application is made for service, an amount equal to the estimated gross installed cost plus removal cost, and less salvage value, of all facilities necessary to furnish such service. However, no facilities charge will be made when the installation of a self-contained meter only is required.

**(3) SERVICE PERIOD**

Not less than one month.

**EFFECTIVE: 02/12/10**

**Supersedes: A (01/01/88)**



## **ELECTRIC SERVICE FOR LIGHTED ATHLETIC FIELDS**

### **(1) APPLICATION**

This Rider Schedule is applicable to service furnished to churches, public and parochial schools, and governmental and noncommercial civic organizations for lighting outdoor athletic fields and for service provided to appurtenant buildings.

All provisions of Rate Schedule GS and its Riders shall apply except as specified herein.

The Company reserves the right to limit service hereunder to such an extent and during such hours as the Company may designate in order to comply with this provision.

### **(2) NET MONTHLY RATE**

- (a) Customer Charge of \$10.00**
- (b) Plus Energy Charge per kWh of \$ 0.07199**
- (c) Plus Fuel Cost Adjustment as determined under Adjustment Clause FA**
- (d) Plus Environmental Cost Adjustment as determined under Adjustment Clause EA**
- (e) Plus Surcredit Adjustment as determined under Surcredit Riders SC and RCSA**
- (f) Plus Storm Restoration Cost Adjustment as determined under Adjustment Clause SRCA**
- (g) Plus Storm Cost Surcredit Adjustment as determined under Adjustment Clause SCSA**
- (h) Plus Formula Rate Plan Adjustment as determined under Rider FRP**
- (i) Plus 50% of the applicable franchise fee for electric service within the incorporated limits of a City which assesses a municipal franchise fee as per LPSC Order No. R-27859. Such portions of the municipal franchise fee shall be added to and separately stated on the monthly electric bill for each applicable Customer located within the incorporated limits of that City.**
- (j) Plus the proportionate part of any new tax or increased rate of tax, or governmental imposition levied or assessed against the Company or upon its electric business, as the result of any new or amended laws that may become effective and operative after December 1, 2009.**

### **(3) SERVICE PERIOD**

Not less than one billing month.

**EFFECTIVE: 02/12/10**

**Supersedes: C (03/07/08)**



## **THREE PHASE RESIDENTIAL SERVICE**

**(1) APPLICATION**

This Rider Schedule is applicable to service furnished to any Customer who has installed five (5) horsepower or more of three-phase motor load and is otherwise eligible for service under Rate Schedule RS.

All provisions of Rate Schedule RS including its Riders shall apply except as specified herein.

**(2) TYPE OF SERVICE**

Three-phase alternating current. Voltage shall be at the option of the Company.

**(3) NET MONTHLY BILL**

The Net Monthly Bill shall be an amount computed under Rate Schedule RS for service used during the current month, plus an amount equal to **\$1.50** per horsepower of installed three-phase motor load, but not less than **\$7.50**.

**(4) SERVICE PERIOD**

Not less than one year.

**EFFECTIVE: 02/12/10**

**Supersedes: G (01/01/98)**



**EXPERIMENTAL RIDER  
FOR INCREMENTAL EMPLOYMENT AND ECONOMIC DEVELOPMENT  
SERVICE**

**(1) AVAILABILITY**

This Rider is available under the regular terms and conditions of the Company to new Customers engaged in industrial or other development business who contract for not less than 500 kW of firm service and to existing Customers engaged in industrial or other developmental business served by the Company whose average kW load of firm service during the preceding 12 months was not less than 250 kW and who contract for the application of this Rider for a term of not less than five (5) years. This Rider is not available for temporary service for construction power nor is it applicable to service rendered prior to the date on which the Company determines initial qualification under the Rider.

The Company reserves the right to modify or limit the availability of this service to new business where such additional service may impair the Company's ability to deliver reliable service to its existing Customers.

Regardless, this Rider will be closed to new business as of December 31, 2010, but may be renewed through application and approval by the LPSC on a yearly basis.

**(2) APPLICATION**

This Rider is applicable to the total actual kW demand of a new Customer or to the increased kW demand of an existing Customer, during the non-summer months of October through May, provided: (a) any Increased kW Demand is accompanied by additional full-time permanent jobs over and above the Customer's full-time permanent employment as of the end of the Base Period, or b) any Increased kW Demand is at least 500 kW above the Base Period Demand.

The Base Period shall be the eight non-summer months of October through May immediately preceding the month that the Customer contracts for service with the Company for this Rider.

The Base Period Demand shall be the average of the actual measured kW peak demands experienced during the Base Period.

Increased kW Demand shall be the actual measured kW peak demand experienced during the eight non-summer months of October through May in excess of the Base Period Demand.

For new Customers taking service under this Rider, permanent employment as of the end of the base period shall be zero and the Base Period Demand shall be zero.



**EXPERIMENTAL RIDER  
 FOR INCREMENTAL EMPLOYMENT AND ECONOMIC DEVELOPMENT  
 SERVICE**

**(3) MODIFICATIONS TO THE REGULAR RATE SCHEDULE**

The Demand Charge included in the Net Monthly Rate section of the then effective and applicable rate Schedule will be reduced for the Increased kW Demand billed under Option A or for the Increase kW Demand of at least 500 kW under Option B (but not both) as follows:

**Option A - Employment**

Discount to Demand Charge During Non-summer Billing Months

Increase in Number of Full-Time Permanent Jobs over Base Period	First	Second	Third	Fourth	Fifth	Sixth
	<u>Year</u>	<u>Year</u>	<u>Year</u>	<u>Year</u>	<u>Year</u>	<u>Year &amp; Beyond</u>
15-25 jobs	15%	10%	10%	5%	5%	0%
26-100 jobs	25%	20%	15%	10%	5%	0%
101 or more jobs	50%	40%	30%	20%	10%	0%

**Option B - Economic Development**

Discount to Demand Charge During Non-summer Billing Months

For increase in demand of at least 500 kW	First	Second	Third	Fourth	Fifth	Sixth
	<u>Year</u>	<u>Year</u>	<u>Year</u>	<u>Year</u>	<u>Year</u>	<u>Year &amp; Beyond</u>
	50%	40%	30%	20%	10%	0%

Under option A or B, all other charges and/or provisions including the riders of the applicable rate Schedule will remain unchanged.

**(4) CONDITION OF SERVICE**

When a new Customer assumes operations for a previous Customer's facilities, the new Customer shall be considered an existing Customer and the billing history and number of full-time permanent employees of the previous Customer shall be used to determine the Base Period Demand and employment levels. A Customer that assumes another metering point shall not be considered a new Customer.

If a Customer taking service under Option A of this Rider does not have an Increase kW Demand in excess of their Base Period Demand during a billing month where this Rider is applicable, then no discount will be allowed for that month's bill. If a Customer taking service under Option B of this Rider does not have an Increase kW Demand in excess of 500 kW above their Base Period Demand during a billing month where this Rider is applicable, then no discount will be allowed for that month's bill.



**EXPERIMENTAL RIDER  
FOR INCREMENTAL EMPLOYMENT AND ECONOMIC DEVELOPMENT  
SERVICE**

Prior to service being rendered under Option A, the Customer will furnish the Company a notarized report of the number of full-time permanent employees as of the end of the Base Period. Additionally, the Customer will furnish the Company the number of full-time permanent employees as of December 31 of each subsequent year. Such information will be submitted to the Company, in writing, no later than January 31 of the following year. The Company may also, at any time, request and the Customer will provide within forty-five (45) days of the request, the number of full-time permanent employees as of the end of any given month, or the average number of full-time permanent employees during any given month since service commenced under this Rider. In the case of a new Customer, an estimate of the number of full-time permanent employees shall be submitted to the Company two (2) months prior to the in-service date of the Customer's plant with a statement of the actual number of permanent employees to be submitted to the Company no later than one (1) month following the in-service date.

If a Customer taking service under Option A of this Rider changes the number of full-time permanent jobs which would change the amount of the discount, then beginning with the next month billing period, the amount of the discount will be subject to redetermination, per Section (3) above, based on the new level of full-time permanent jobs.

**Effective: 02/12/10**

**Supersedes: IDS (01/01/10)**



**EXPERIMENTAL RIDER  
FOR LONG-TERM ECONOMIC DEVELOPMENT SERVICE**

**(1) AVAILABILITY**

This Rider is available under the regular terms and conditions of the Company to Customers with an alternative source of power or power supplier that are also:

1. New Customers engaged in industrial or other developmental business who contract for not less than 2,000 kW of firm service, and
2. Existing Customers engaged in industrial or other developmental business served by the Company who contract for not less than 2,000 kW of firm service above a predetermined base period demand.

The application of this Rider will be for a term of not less than ten (10) years.

This Rider is not available for temporary service for construction power nor is it applicable to service rendered prior to the date on which the Company determines initial qualification under the Rider.

The Company reserves the right to modify or limit the availability of this service to new business where such additional service may impair the Company's ability to deliver reliable service to its existing Customers.

This Rider will be closed to new business as of December 31, 2010, but may be renewed through application and approval by the LPSC on a yearly basis.

**(2) APPLICATION**

This Rider is applicable to the total actual kW demand of a new Customer or to the increased kW Demand of an existing Customer, during the non-summer billing months of October through May.

The Base Period shall be the eight non-summer months of October through May immediately preceding the month that the Company contracts for service with the Customer for this Rider.

The Base Period Demand shall be the average of the actual measured kW peak demands experienced during the Base Period. For new Customers taking service under this Rider the Base Period Demand shall be zero.

The Increased kW Demand shall be the demand as provided for in the applicable rate Schedule for each month during the eight non-summer months of October through May in excess of the Base Period Demand.



**EXPERIMENTAL RIDER  
FOR LONG-TERM ECONOMIC DEVELOPMENT SERVICE**

**(3) MODIFICATIONS TO THE REGULAR RATE SCHEDULE**

The Demand Charge included in the Net Monthly Rate section of the then effective and applicable rate Schedule will be applied to the Base Period Demand plus the maximum of either:

1. 2,000 kW, or
2. The Increased kW Demand.

The Demand Charge as applied to the additional kW demand from either option (1) or (2) above shall be reduced by 30% for each of the first five (5) years of applicable service (years one through five) and 20% for each of the second five (5) years of applicable service (years six through 10). Both of these reductions will apply solely to each of the eight non-summer billing months of October through May.

The Demand Charge for the Base Period Demand for the same eight non-summer months and for the total demand for the four summer months shall remain as provided for in the applicable rate Schedule. All other provisions for determining the demand charge shall remain as provided for in the applicable rate Schedule.

**All other charges and/or provisions including Riders** of the applicable rate Schedule will remain unchanged

**(4) CONDITION OF SERVICE**

When a new Customer assumes operations for a previous Customer's facilities, the new Customer shall be considered an existing Customer and the billing history of the previous Customer shall be used to determine the base period demand. A Customer that assumes another metering point shall not be considered a new Customer.

**Effective: 02/12/10**

**Supersedes: LED (01/01/10)**



## **CROP IRRIGATION SERVICE**

### **(1) APPLICATION**

This rate Schedule is applicable to service furnished for the operation of electric motor driven pumps supplying water for the irrigation of farmlands. The pumping unit served hereunder shall be the sole source of artificial water supply for the land to be irrigated and shall not be used as a standby or supplement to any other source of irrigation.

### **(2) NET MONTHLY RATE**

- |            |   |                   |
|------------|---|-------------------|
| <b>(a)</b> | <b>Customer Charge</b> of   | <b>\$10.00</b>    |
| <b>(b)</b> | Plus <b>On-Peak Energy Charge</b> per kWh of  | <b>\$ 0.14000</b> |
| <b>(c)</b> | Plus <b>Off-Peak Energy Charge</b> per kWh of   | <b>\$ 0.07199</b> |
| <b>(d)</b> | Plus <b>Fuel Cost Adjustment</b> as determined under Adjustment Clause FA   |                   |
| <b>(e)</b> | Plus <b>Environmental Cost Adjustment</b> as determined under Adjustment Clause EA  |                   |
| <b>(f)</b> | Plus <b>Surcredit Adjustment</b> as determined under Surcredit Riders SC and RCSA   |                   |
| <b>(g)</b> | Plus <b>Storm Restoration Cost Adjustment</b> as determined under Adjustment Clause SRCA.   |                   |
| <b>(h)</b> | Plus <b>Storm Cost Surcredit Adjustment</b> as determined under Adjustment Clause SCSA  |                   |
| <b>(i)</b> | Plus <b>Formula Rate Plan Adjustment</b> as determined under Rider FRP  |                   |
| <b>(j)</b> | Plus 50% of the applicable <b>franchise fee</b> for electric service within the incorporated limits of a City which assesses a municipal franchise fee as per LPSC Order No. R-27859. Such portions of the municipal franchise fee shall be added to and separately stated on the monthly electric bill for each applicable Customer located within the incorporated limits of that City. |                   |
| <b>(k)</b> | Plus the proportionate part of any <b>new tax or increased rate of tax</b> , or governmental imposition levied or assessed against the Company or upon its electric business, as the result of any or amended laws that may become effective and operative after <b>December 1, 2009</b> .  |                   |

**On-Peak energy** shall include all kWh used during each of the calendar months of June, July, August or September.

**Off-peak energy** shall include all kWh used during the other months of the year.



## **CROP IRRIGATION SERVICE**

### **(3) SEASONAL SUSPENSION OF SERVICE**

At the Customer's option, service may be disconnected after regular seasonal operations have been completed and reconnected at no charge before the next season's operations provided the total charges, exclusive of fuel cost, paid by the Customer to the Company in the 12 month period ending with the current month is not less than:

- (a)** An amount equal to \$25.00 per horsepower of connected load, or
- (b)** The amount specified in any Electric Service Agreement between the Customer and the Company.

If the amount paid by the Customer is less than the minimum billing amount required, the difference between these two amounts will be billed to the Customer when service is suspended.

**EFFECTIVE: 02/12/10**

**Supersedes: IS (12/01/07)**



**LINE EXTENSION  
FOR OUTDOOR LIGHTING SERVICE  
(Closed to New Business)**

This Rider Schedule applies to all Customers served hereunder **on February 4, 1980**. No new Customers will be served under this Rider Schedule after this date.

**(1) APPLICATION**

This Rider Schedule is applicable to service supplied under Rate Schedule LS when the Company has extended its 115/230 volt secondary distribution system, in accordance with the provisions hereof, to supply such service.

All provisions of Rate Schedule OLS shall apply except as specified herein.

**(2) PROVISIONS**

The Company will extend its distribution system a maximum distance of 150 feet, including the installation of one 30 foot wooden pole, to provide service to each Customer or to each location served hereunder.

The Company will not extend its distribution system over or into any area which, in the Company's sole judgment, is not suitable for such extension.

**(3) NET MONTHLY BILL**

The Net Monthly Bill shall be an amount computed under Rate Schedule OLS for service used during the current month, plus \$1.10.

**EFFECTIVE: 02/12/10**

**Supersedes: L (01/01/88)**



## **EXPERIMENTAL RESIDENTIAL LOAD MANAGEMENT RIDER**

### **(1) APPLICATION**

This Rider Schedule is applicable to service furnished to any residential Customer's principal residence, certified by the Company as a '**Power Miser**' home prior to application of this Rider, pursuant to the Company's criteria therefore. Service under this Rider is limited to the Customer's principal residence only when served under the Company's Rate Schedule RS.

The Company reserves the right to determine the qualification of a Customer's principal residence for service under this Rider. Additionally, the Company reserves the right to terminate service under this Rider in the event that a residence no longer meets the criteria under which it initially qualified or in the event of three (3) consecutive months of late payment of bills for service.

All provisions of Rate Schedule RS and its applicable Riders shall apply except as specified herein.

This Rider will be open for twelve month periods beginning on January 1 of each year, unless the Company, at its discretion, closes the Rider to new business on January 1 of a succeeding year.

### **(2) NO MULTIPLE SERVICE**

Service under this Rider will not be furnished to more than one point of delivery.

### **(3) NET MONTHLY RATE ADJUSTMENT**

The net monthly bill shall be reduced by **10%** during the winter billing months of **November, December, January, February, March and April.**

### **(4) SERVICE PERIOD**

This Rider will apply for the **first sixty (60) continuous months of service for new qualifying residences.**

**EFFECTIVE: 02/12/10**

**Supersedes: M (01/01/98)**



## **OPTIONAL RESIDENTIAL/SMALL COMMERCIAL NET METERING SERVICE**

### **(1) AVAILABILITY**

Service under this Schedule is available in accordance with Order No. R-27558 of the Louisiana Public Service Commission (LPSC) at any point on the Company's electric system where facilities of adequate capacity and suitable phase and voltage are adjacent to the Net Metering Facility.

### **(2) APPLICATION**

This Schedule is applicable to residential or commercial Customer-owned facilities which operate in parallel with the Company's system and which meet the criteria of a Net Metering Facility as defined in LPSC Order No. R-27558. Net metering is available for residential Customers that have a generating capacity of no more than 25 kilowatts (kW) and for commercial Customers that have a generating capacity of no more than 100 kW. Only those Customers whose generation fuel source is entirely derived from renewable resources will be eligible for this Schedule. This Schedule is applicable only to the net energy supplied to the Company's system by the Customer. All other services furnished to the Customer shall be billed in accordance with the rates and charges under the Customer's standard rate Schedule.

Customers operating Net Metering Facilities shall contract under the terms of an Interconnection Agreement for Net Metering Facilities.

### **(3) TYPE OF SERVICE**

Single-phase or three-phase alternating current at 60 Hertz at any one standard voltage.

### **(4) MONTHLY BILLING**

On a monthly basis, the net metering Customer shall be billed charges applicable under the currently effective standard rate Schedule and any appropriate Rider Schedules. Under net metering, only the kilowatt-hour (kWh) units of a Customer's bill are affected.

If the electricity supplied by the Company exceeds the electricity generated by the net metering Customer and fed back to the Company during the billing period, the net metering Customer shall be billed for the net billable kWhs supplied by the Company in accordance with the rates and charges under the Company's standard rate Schedule applicable to the Customer.

Where the electricity generated by the net metering Customer exceeds the electricity supplied by the Company, the Customer shall be credited, during the next billing period, for the excess kWhs generated.

For the final month in which the net metering Customer takes service, the Company shall issue a check to the net metering Customer for the balance of any kWh credit due in excess of amounts owed by the Customer. The rate applied to these remaining credited kWhs shall be at the Company's avoided cost as set out below.



## **OPTIONAL RESIDENTIAL/SMALL COMMERCIAL NET METERING SERVICE**

Energy Purchase Rate for net accrued energy delivered to the Company's system by the net metering facility at end of service:

**Excess kWhs at end of service:      \$0.03423 per kWh**

This purchase rate shall be adjusted annually based upon the Company's newly calculated avoided costs and will coincide with the published avoided cost rate in the Company's tariff for Cogeneration and Small Power Production Energy Purchases for Facilities of 100 kW or Less (Rate Schedule CO).

### **(5)      METERING**

The Company shall furnish and install a standard bi-directional kilowatt-hour meter. The Customer shall provide and install a meter socket for the Company's meter and any related interconnection equipment per the Company's technical requirements, including safety and performance standards. The Customer shall be responsible for all costs associated with installation of the standard kilowatt-hour meter and testing in conformity with Section 2.02 of the LPSC Net Metering Rules.

### **(6)      INTERCONNECTION FACILITIES**

Customers operating Net Metering facilities shall contract under the terms of a Standard Interconnection Agreement for Net Metering Facilities.

The Customer shall furnish and install equipment which will automatically isolate the Net Metering facility from the Company's system in the event of loss of Company service as outlined in IEEE Standard 1547.

The Customer shall furnish and install equipment which will properly match voltage and phase and synchronize power from the Net Metering facility with Company service. All Net Metering facilities shall maintain a current distortion level of five percent or less as defined in Table 3 section 4.3.3 of IEEE Standard 1547. The Customer will have to acknowledge its understanding that several small systems on one Company line have the potential of significantly degrading the Company's system integrity; therefore, the Customer shall agree to accept the responsibility of any electric service problems that Customer's Net Metering facility may cause.

The Customer will be required to install power factor correction equipment approved by the Company if the reactive energy requirements associated with the operation of the Customer's Net Metering facility adversely affects the Company's system or the quality of service supplied to other Customers.

The Customer shall agree to locate the Net Metering facility so as not to cause a hazard to the Company's distribution system.



**OPTIONAL RESIDENTIAL/SMALL COMMERCIAL NET METERING SERVICE**

**(7) TERMS OF PAYMENT**

The Company shall prepare a monthly statement showing the monthly Service Charge, any Facilities Charges, and kilowatt hours delivered to the Company for the monthly billing period and the total amount due from the Customer. Any amounts due the Company shall be paid within 20 days of the end of the monthly billing period.

**(8) TERMS AND CONDITIONS**

Customers operating Net Metering Facilities will be required to contract under the terms of an Interconnection Agreement for Net Metering Facilities.

The Company will require the Customer to sign a statement certifying that the Customer is a Net Metering Facility and meets the requirements of LPSC Order No. R-27558.

**EFFECTIVE: 04/01/10**

**Supersedes: NM (02/12/10)**



**RESIDENTIAL STREET LIGHTING**  
**(Closed to New Business)**

**(1) AVAILABILITY**

Service under this Schedule is available to Customers receiving service under Rate Schedule RS who reside in subdivisions outside incorporated municipalities.

**(2) APPLICATION**

This Schedule is applicable to all residents of a subdivision for service furnished for the operation of a residential street lighting system. The subdivision must have a minimum of four Customers per street light.

All provisions of Rate Schedule RS shall apply except as specified herein.

**(3) GENERAL PROVISIONS**

Company will supply service from its overhead distribution system to 100 watt, 8,000 lumen high pressure sodium vapor lamps in open bottom luminaries mounted on wooden poles.

Customers in subdivisions with RL agreements dated prior to August 1, 1994 will have the option of choosing the 100 watt, 8,000 lumen high pressure sodium vapor lamp or the 175 watt, 7,000 lumen mercury vapor lamp.

All fixtures shall be installed and maintained by the Company, including lamp renewals. Spacing between street lights should be approximately 200 feet on average. Lamps will normally burn every night from dusk to dawn.

**(4) NET MONTHLY BILL**

The Net Monthly Bill shall be an amount computed under Rate Schedule RS for service furnished during the current month, plus an additional charge of \$2.00 per month per Customer, plus the Fuel Cost Adjustment as determined under Rider FA, Formula Rate Plan Adjustment as determined under Rider FRP, Storm Restoration Cost Adjustment as determined under Rider SRCA, Storm Cost Surcredit Adjustment as determined under Rider SCSA, Surcredit Adjustments as determined under Riders SC and RCSA, and Environmental Clause Adjustment as determined under Rider EA applicable to the energy furnished for lighting service, .

**(5) SPECIAL FACILITIES**

The additional charge set forth above will also apply in subdivisions where street lights are mounted on metal standards and/or where the lighting system is supplied from underground distribution facilities, provided the Company has received a contribution from the developer or others covering the increased costs of such facilities over those described under the General Provisions article of this Rider.



**RESIDENTIAL STREET LIGHTING**  
**(Closed to New Business)**

**(6) SERVICE PERIOD**

Not less than one year. However, when a municipality or governmental subdivision or agency contracts to pay for service furnished hereunder in accordance with standard street lighting rates, service under this Rider Schedule will be terminated.

**EFFECTIVE: 02/12/10**

**Supersedes: RL (5/01/06)**



## **RESIDENTIAL SUBDIVISION STREET LIGHTING RIDER**

### **(1) APPLICATION**

This Rider is applicable to serve any residential premise that is located within a subdivision that has Street Lighting where Street Lighting is not supplied and billed by city, town, municipality or any other government entity, and premise is served under the Company's Rate Schedule RS or Rate Schedule M.

This Rider is applicable to outdoor lighting service supplied by Company approved fixtures listed in Rate Schedule OLS, as well as certain unmetered applications where the maximum demand is less than 1 kW per fixture, and the energy is easily determinable based on consistent usage. For rate determination (Section 3) under this Rider, all fixtures are Company Owned and Maintained.

Additionally, the Company reserves the right to terminate or suspend service to an applicable premise as stated in Standard Terms and Conditions of Electrical Service. Availability is limited to locations on the Company's distribution system.

All provisions of Rate Schedule RS or Rate Schedule M shall apply except as specified herein.

### **(2) TYPE OF SERVICE**

Service is alternating current at any standard voltage designated by the Company. Unmetered service for area lighting will normally be supplied every night from dusk to dawn.

### **(3) NET MONTHLY RATE**

The charge for each premise under this Rider is determined as follows, and is in addition to the Customer charge stated in Rate Schedule RS:

$$c = \frac{[p + (kWh * FA)]}{x}$$

Where  
p = charge stated for chosen fixture from list provided in Rate Schedule OLS  
kWh = appropriate energy for chosen fixture provided in Rate Schedule OLS  
FA = Fuel Adjustment to be billed each premise during billing month  
x = number of premises served per fixture  
c = added to Customer charge stated in Rate Scheduled RS

### **(4) SERVICE OPTIONS**

#### **(a) UNDERGROUND SERVICE**

At the Customer's option and upon approval by the Company, underground service may be provided. Customer will pay either a lump sum Contribution in Aid of Construction or applicable facilities charges.



## **RESIDENTIAL SUBDIVISION STREET LIGHTING RIDER**

### **(b) CUSTOMER CONTRIBUTIONS IN AID OF CONSTRUCTION**

When the investment by the Company in the installed luminaries and associated equipment exceeds three (3) times annual base revenue, the Customer will be required to pay all such excess as a Contribution in Aid of Construction prior to installation, except upon mutual agreement between the Customer and the Company for facilities charges.

### **(6) SERVICE PERIOD**

This Rider will be applicable continuously as long as the premise is a part of the Company's native load.

**EFFECTIVE: 02/12/10**

**Supersedes: RSSL (1/01/05)**



## **SEASONAL ELECTRIC SERVICE**

### **(1) APPLICATION**

This Rider Schedule is available under the regular terms and conditions of the Company to Rice Mills, Cotton Gins, Sugar Mills, Grain or Crop Dryers, or any other Customer where the use of the service is distinctly of a recurring seasonal nature and where no other rate or Rider Schedule is specifically provided for the class of service taken by the Customer. Each Customer applying for service under this Rider Schedule must contract for service for a minimum period of two years from date of initial application of this Rider. Service which is distinctly of a recurring seasonal nature is such service where the ratio of the highest actual peak (kW) demand for the most recent year to the average of the five minimum actual peak demands (kW) for that same year is at least 7:1, or the Customer must suspend service for a minimum of two months within the next twelve calendar months.

This Rider Schedule is not applicable to standby or supplementary service.

All provisions of Rate Schedule GS and its applicable Riders shall apply except as specified herein.

### **(2) NO MULTIPLE SERVICE**

Service under this Rider Schedule will not be furnished to more than one point of delivery.

### **(3) BILLING DEMAND**

For normal loads the billing demand shall be the highest average 15 minute peak kW load, adjusted to the nearest whole kilowatt, measured during the current month, but not less than 25% of the Contract Power specified in the Agreement for Electric Service.

### **(4) SEASONAL SUSPENSION OF SERVICE**

At the Customer's option, service may be disconnected after regular seasonal operations have been completed and reconnected at no charge before the next season's operations provided the total charges, exclusive of fuel cost, paid by the Customer to the Company in the twelve month period ending with the current month is not less than:

- (a)** \$45.00 per maximum kW of demand which occurred during the month of July or August, or
- (b)** the amount specified in any agreement for electric service between the Customer and the Company.

If the amount paid by the Customer is less than the minimum billing amount required, the difference between these two amounts will be billed to the Customer when service is suspended.

**EFFECTIVE: 02/12/10**

**Supersedes: S (06/01/04)**



## **FUEL COST ADJUSTMENT**

### **(1) APPLICATION**

This adjustment clause is applicable to electric service furnished under all rate Schedules incorporating Adjustment Clause FA.

### **(2) FUEL COST ADJUSTMENT**

There shall be added to each monthly bill for service an adjustment per kilowatt-hour (kWh) based upon the cost of fuel used during the most recent calendar month for which actual costs are known. This adjustment per kWh, rounded to the nearest \$0.00001, will be determined as follows:

$$\text{Fuel Cost Adjustment (FCA)} = (F / E \times L) \pm S$$

**Where: F = fuel costs for the month** consisting of:

- (1) the cost of fuel consumed in the Company's own plants and the Company's share of such fuels consumed in jointly owned or leased plants, plus
- (2) the delivered, energy cost of economy or emergency energy purchases, plus
- (3) the delivered, energy cost of other energy purchases, less
- (4) the energy revenue from economy, wholesale sales, less
- (5) the energy revenue from firm, wholesale sales, less
- (6) net excluded costs under the LPSC General Order No. U-21497

**E = the system kWh requirements** consisting of:

- (1) the Company's net generation, plus
- (2) inter-system purchases, less
- (3) inter-system sales.

**L = the average system loss expansion factor** determined by dividing the system kWh requirements for the last 12 months by the system kWh sales for the same period. For service at the transmission and primary voltage level, the loss factor L will be based on the most current approved loss study value.

**S = an adjustment per kWh** to correct for the variance in fuel expense and fuel recovery in previous periods. This value is determined by dividing the cumulative over-recovery or under-recovery of fuel costs by the system kWh sales for the last 12 months. Over-recovery adjustments are subtractive and under-recovery adjustments are additive.

**EFFECTIVE: 02/12/10**

**Supersedes: FA (05/01/06)**



## **ENVIRONMENTAL COST ADJUSTMENT**

**(1) APPLICATION**

This adjustment clause is applicable to electric service furnished under all rate Schedules incorporating Adjustment Clause EA.

**(2) ENVIRONMENTAL COST ADJUSTMENT**

There shall be added to each monthly bill for service an adjustment per kilowatt-hour (kWh) based upon the environmental cost incurred during the most recent calendar month for which actual costs are known. This adjustment per kWh, rounded to the nearest \$0.00001, will be determined as follows:

$$\text{Environmental Cost Adjustment (ECA)} = (X / Y \times Z) \pm S$$

**Where: X = environmental costs for the month** consisting of:

- (1) the environmental cost incurred through the Company's own plants and the Company's share of such costs in jointly owned or leased plants.

**Y = the system kWh requirements** consisting of:

- (1) the Company's net generation, plus
- (2) inter-system purchases, less
- (3) inter-system sales.

**Z = the average system loss expansion factor** determined by dividing the system kWh requirements for the last 12 months by the system kWh sales for the same period. For service at the transmission and primary voltage level, the loss factor Z will be based on the most current approved loss study value.

**S = an adjustment per kWh** to correct for the variance in fuel expense and fuel recovery in previous periods. This value is determined by dividing the cumulative over-recovery or under-recovery of fuel costs by the system kWh sales for the last 12 months. Over-recovery adjustments are subtractive and under-recovery adjustments are additive.

**EFFECTIVE: 02/12/10**

**Supersedes: None (New)**



**STORM RECOVERY CHARGE ADJUSTMENT**

**(1) APPLICATION**

This adjustment clause is applicable to electric service furnished under all rate schedules incorporating Adjustment Clause SRCA.

**(2) STORM RESTORATION COST ADJUSTMENT**

There shall be added to each monthly bill for service an adjustment to recover applicable storm restoration costs as approved by the Louisiana Public Service Commission.

**Rate Schedule SRCA shall be subject to true-up in accordance with the schedule prescribed in the LPSC's financing order with such true-up being made at least semi-annually. Applicable late fees and charges will be allocated to the servicer.**

Applicable SRCA adjustment factors for each customer class are as follows:

<u>Customer Class</u>	<u>Per Customer</u>	<u>Per kWh factors</u>	<u>Per kW factors</u>
Residential Service	\$2.00 per month	\$0.00112 per kWh	
General Service – Non Demand	\$2.00 per month	\$0.00147 per kWh	
General Service – Secondary			\$0.679 per kW
General Service – Primary			\$0.630 per kW
School & Church – Non Demand	\$2.00 per month	\$0.00147 per kWh	
School & Church – Demand			\$0.679 per kW
Municipal Electric Service	\$2.00 per month	\$0.00187 per kWh	
Large Power Service			\$0.768 per kW
Standby Power Service			\$0.768 per kW
Unmetered & Outdoor Lighting Service		\$0.00450 per kWh	

**EFFECTIVE: 09/01/2010**

**Supersedes: SRCA (3/1/2010)**



**STORM COST SURCREDIT ADJUSTMENT  
 SECURITIZATION PHASE**

**(1) APPLICATION**

This adjustment clause is applicable to electric service furnished under all rate schedules incorporating Adjustment Clause SCSA.

**(2) STORM COST SURCREDIT ADJUSTMENT**

Each monthly bill for service under this rate schedule shall be reduced monthly to reflect the carrying costs on the Accumulated Deferred Income Taxes resulting from the storm cost recovery in Rate Schedule SCSA, as well as any monies received by Cleco from non-ratepayers sources. Such adjustments shall be approved by the Louisiana Public Service Commission.

**Rate Schedule SCSA shall be subject to true-up in accordance with the schedule prescribed in the LPSC's applicable order with such true-up being made at least annually.**

Applicable SCSA adjustment factors for each customer class are as follows:

<u>Customer Class</u>	<u>Per Customer</u>	<u>Per kWh factors</u>	<u>Per kW factors</u>
Residential Service	\$(1.00) per month	\$(0.00038) per kWh	
General Service – Non Demand	\$(1.00) per month	\$(0.00043) per kWh	
General Service – Secondary			\$(0.291) per kW
General Service – Primary			\$(0.261) per kW
School & Church – Non Demand	\$(1.00) per month	\$(0.00043) per kWh	
School & Church – Demand			\$(0.291) per kW
Municipal Electric Service		\$(0.00072) per kWh	
Large Power Service			\$(0.436) per kW
Standby Power Service			\$(0.436) per kW
Unmetered & Outdoor Lighting Service		\$(0.00188) per kWh	

**EFFECTIVE: 3/01/2010**

**Supersedes: SCSA (3/01/2009)**

**STORM RECOVERY CHARGE ADJUSTMENT**

**(1) APPLICATION**

This adjustment clause is applicable to electric service furnished under all rate schedules incorporating Adjustment Clause SRCA.

**(2) STORM RESTORATION COST ADJUSTMENT**

There shall be added to each monthly bill for service an adjustment to recover applicable storm restoration costs as approved by the Louisiana Public Service Commission.

**Rate Schedule SRCA shall be subject to true-up in accordance with the schedule prescribed in the LPSC’s financing order with such true-up being made at least semi-annually. Applicable late fees and charges will be allocated to the servicer.**

For customers with kilowatt-hour meters or for lighting customers on a fixed kWh usage per month, the SRCA adjustment factor will be billed on a per kilowatt-hour (kWh) basis. This adjustment per kWh will be rounded to the nearest \$0.00001.

For customers with a demand meter, the SRCA adjustment factor will be billed based on the applicable billing demand established in any given billing month. This adjustment per kW will be rounded to the nearest \$0.001.

Applicable SRCA adjustment factors for each customer class are as follows:

<u>Customer Class</u>	<u>Per Customer</u>	<u>Per kWh factors</u>	<u>Per kW factors</u>
Residential Service	\$2.00 per month	\$0.00154 per kWh	
General Service – Non Demand	\$2.00 per month	\$0.00247 per kWh	
General Service – Secondary			\$0.741 per kW
General Service – Primary			\$0.788 per kW
School & Church – Non Demand	\$2.00 per month	\$0.00247 per kWh	
School & Church – Demand			\$0.741 per kW
Municipal Electric Service	\$2.00 per month	\$0.00178 per kWh	
Large Power Service			\$0.631 per kW
Standby Power Service			\$0.631 per kW
Unmetered & Outdoor Lighting Service		\$0.00640 per kWh	

**EFFECTIVE: 09/01/2008**

**Supersedes: Storm Restoration Cost Adjustment (SRCA) (3/7/2008)**



## **COMMERCIAL LEVELIZED BILLING RIDER**

### **(1) PURPOSE**

To provide Eligible Customers with a payment program based on a 12-month rolling average. The amount paid monthly is the Average of an Eligible Customer's preceding 12 monthly bills plus or minus an Adjustment to manage the accumulated (deferred) difference.

### **(2) AVAILABILITY**

This program is available to Eligible Customers receiving service under a specific list of Company's commercial rate Schedules. These would be limited to General Service, School & Church Service, and Municipal General Service. All Customers taking service under seasonal, temporary, discounted, and lighting rates and/or Riders would be excluded from this Rider. No Customer with a billing demand of 250 kilowatts (kW) or more within the most recent 12-month billing period for purposes of first time eligibility will be eligible for this Rider.

### **(3) APPLICATION REQUIREMENTS**

This program is available to commercial Customers who have had continuous electric service for at least 360 days and have a good credit history with Cleco Power LLC.

Customers wishing to take service under this Rider will be subject to a security deposit review. A Customer could be required to have an additional security deposit before being placed on the program. Any Customer wishing to take service under this Rider for the first time that has a total billable amount of \$5,000 or more within the most recent 12-month period, must provide a letter-of-credit from a registered and approved financial institution in the amount of two and one-half times the highest monthly bill realized within the most recent 12-month period. Such a letter-of-credit will be on file with the Company prior to establishing service under this Rider. The Company reserves the right to require or increase the calculated amount of such a letter-of-credit should growth or expansion significantly increase Customer usage.

### **(4) PROGRAM DESCRIPTION**

The initial Levelized Billing amount is the Average of the billings for the twelve previous months rounded to the next whole dollar. After the first month, the amount paid will be determined by calculating the Average and adding an Adjustment and again rounding to the next whole dollar.

The Average is a "running" or "rolling" average which means each month the previous monthly billing amount is added in and the oldest month is dropped to get the average amount for the current 12-month period.

The Adjustment is ten percent (10%) of the actual account balance (accumulated difference) at each monthly review, which is the difference between the total accumulated amount the Customer has paid under the Levelized Billing Plan and the total accumulated amount that is actually owed for services.



## **COMMERCIAL LEVELIZED BILLING RIDER**

The Company reserves the right to periodically review the specific payment Schedules of each individual Customer and to adjust payment calculations if actual charges significantly vary from payment Schedules.

### **(5) TERMINATION**

A Customer may terminate the Levelized Billing Plan at any time. If money is owed to the Customer, it can be refunded to the Customer at that time or applied to future billings. If the Customer owes the Company, the balance will appear on the next monthly bill. If a Customer voluntarily terminates the Levelized Billing Plan, that Customer will be precluded from reapplying for service under this Rider for a twelve month period.

If a Customer on the Levelized Billing Plan moves within the Company's service territory, the Customer will need to reestablish a 12-month billing history at the new location before the Customer may reapply for service under this Rider.

Nothing in this Rider shall negate or impede the operation or provisions of the Company's rate Schedules whereby the Company can assess delinquent payments or implement delinquent payment procedures. Cleco Power LLC reserves the right to deny the Levelized Billing Plan to any Customers who are delinquent on their account or who are due to be disconnected.

### **(6) TERMS AND CONDITIONS**

Service furnished under this Schedule is subject to the Company's Standard Terms and Conditions for Electric Service and to all applicable Rider Schedules and adjustment clauses.

**EFFECTIVE: 02/12/10**

**Supersedes: CLB (03/01/06)**



## **CREDIT EXTENSION AGREEMENT RIDER**

### **(1) PURPOSE**

To provide Eligible Customers with a program to pay an arrears balance within 7 days after the due date in a non-Energy Emergency situation. Energy Emergencies are events defined by Louisiana Revised Statutes, Title 45, Chapter 9, Part V-A as enacted by Act No. 69 and the Louisiana Public Service Commission's General Order No. R-26038. In the event of a Commission declared Energy Emergency, any amount eligible for deferral not covered by this Rider can be deferred in accordance with the provisions of the Company's "Energy Emergency Deferred Billing Rider."

### **(2) AVAILABILITY**

This program is available to Customers receiving service under the Company's residential rate Schedules and other small commercial Customers (those commercial Customers with monthly demands less than 500 kW), and who would otherwise be subject to disconnection.

### **(3) APPLICATION REQUIREMENTS**

This program will provide residential and small commercial Customers, as defined above, with a program to pay an arrears balance within 7 days after the due date in a Non-Energy Emergency situation. Eligible Customers are those whom Cleco Power LLC determines are not high risk and do not have an exception which would preclude them from receiving a credit extension agreement. High risk circumstances and exceptions are listed below:

1. High risk circumstances include, but are not limited to the following:
  - a. Customers who have had more than two NSF checks in the last six months.
  - b. Customers who have had a previous credit extension agreement which was not paid as originally agreed upon.
  - c. Customers who have had Cleco Power LLC service for less than one month.
2. Exceptions to receiving a credit extension agreement include the following:
  - a. No credit extension agreements will be issued for extensions on the day an account is to be disconnected for nonpayment.
  - b. If a Customer requests an extension on an amount in arrears but is requesting a service termination or transfer of service within a month, no extension will be granted.
  - c. If a Customer has an existing credit extension agreement, an additional credit extension agreement will not be granted.
  - d. Cleco Power LLC reserves the right to deny a credit extension agreement under any other circumstances in which it feels such an agreement would be imprudent.

### **(4) CREDIT EXTENSION AGREEMENT OPTION**

An Eligible Customer may request a credit extension agreement for up to seven days. One credit extension agreement per year is allowed without charge. However, any additional requests for credit extension agreements will require paying a \$7 setup fee at the time of each request for extension. This fee is designed to cover the cost of collecting, monitoring, and funding associated with these credit extension agreements.



## **CREDIT EXTENSION AGREEMENT RIDER**

A Customer may only have one credit extension agreement at any time. Once a Customer becomes current on their bill, the Customer may request another credit extension agreement.

The terms of this Rider shall remain in effect unless the Eligible Customer fails to make the required payments. Nothing in this Rider shall negate or impede operation of provisions of the Company's rate Schedules whereby the Company can assess delinquent payments or implement delinquent payment procedures.

### **(5) DEFINITIONS**

"Extended Amount" - the Eligible Customer's amount deferred under a credit extension agreement for up to seven days.

"Eligible Customer" – a Customer who is not considered high risk and does not have another exception precluding them from having a credit extension agreement as defined in Section (3) Application Requirements above.

"Energy Emergency" - any specific period of time declared by the Louisiana Public Service Commission through official action based upon the criteria defined in Louisiana Revised Statutes, Title 45, Chapter 9, Part V-A as enacted by Act No. 69 and the Louisiana Public Service Commission's General Order No. R-26038.

### **(6) TERMS AND CONDITIONS**

Service furnished under this Schedule is subject to the Company's Standard Terms and Conditions for Electric Service and to all applicable Rider Schedules and adjustment clauses.

**EFFECTIVE: 02/12/10**

**Supersedes: CEA (06/01/02)**



## **ENERGY EMERGENCY DEFERRED BILLING RIDER**

### **(1) PURPOSE**

Only in the event of a Commission declared Energy Emergency pursuant to Louisiana Revised Statutes, Title 45, Chapter 9, Part V-A as enacted by Act No. 69 and the Louisiana Public Service Commission's General Order No. R-26038, will the provisions of this Rider apply to provide Eligible Customers with a program to defer utility payments.

### **(2) AVAILABILITY**

This program is available to any Customer receiving service under any of the Company's residential rate Schedules and governmental entities meeting any one of the Application requirements

### **(3) APPLICATION REQUIREMENTS**

Definition of "Eligible Customer" - This program is available to residential Customers and governmental entities meeting any one of the following requirements:

1. Persons whose income is at or below one hundred and fifty (150%) percent of the poverty level as established by the Federal Government and who are sixty-five (65) years of age or older;
2. Persons who receive any one of the following:
  - a. Food stamps
  - b. Temporary Assistance for Needy Families (TANF)
3. Persons whose sole income consists of Social Security payments.
4. Governmental Entities providing vital services as determined by the Commission; the absence of which could result in imminent peril to public health, safety and welfare.
5. Persons certified by a physician as needing life-sustaining electrically operated equipment, or life-sustaining medical treatment that requires electricity, in order to live.

An Eligible Customer must re-certify every two years to continue participation in the program.

### **(4) DEFERRED PAYMENT OPTION**

An Eligible Customer may pre-enroll in the Energy Emergency Deferred Billing Program through the filing of a completed application, certified by a Certifying Agency, which declares that the Customer fulfills the requirements for participation in this program. This enrollment form and certification must be renewed every two years. In the application, the Eligible Customer shall notify the Company of the number of months, not to exceed twelve, over which the Customer desires to have any deferred payments spread ("Number of Deferred Months") within the "Maximum Deferral Periods" guidelines as shown below.

In any period declared by the Louisiana Public Service Commission to be an Energy Emergency, the amount of an enrolled Eligible Customer's bill in excess of the Eligible



## **ENERGY EMERGENCY DEFERRED BILLING RIDER**

Customer's bill for the same revenue months in the prior year ("Deferred Amount") unless such months were Energy Emergency months in the prior year. In such a case, a normal bill will be based on another historical year or determined upon other appropriate criteria. The Deferred Amount may be deferred and payable in equal monthly payments over the Number of Deferred Months chosen by the Eligible Customer or the Maximum Deferral Period based on the guidelines shown below. The Deferred Amount shall be represented by the following formula:

$$Y = X - Z$$

Where: Y = the Deferred Amount  
X = the total of all Net Monthly Bills based on revenue months for the Energy Emergency Period  
Z = the total of all Net Monthly Bills for the same period in the prior year (if not an Energy Emergency Period, See Above) based on revenue months ("Prior Period Net Monthly Bills")

**Minimum Deferred Amount:**

In no instance can the Deferred Amount be less than \$40. Any amount less than \$40 must be paid with the Eligible Customer's Net Amount Due.

**Maximum Deferral Period:**

The following guidelines will determine the maximum period over which a Customer may elect to have payments spread.

If the Deferred Amount is:

The Customer may spread the Deferred Amount over this number of months:

\$40.00 to \$75.00	1 to 3 Months
\$75.00 to \$150.00	1 to 6 Months
Over \$150.00	1 to 12 Months

The Net Amount Due from an Eligible Customer in the revenue month following an Energy Emergency shall be the current revenue month's Net Monthly Bill plus that portion of the Deferred Amount due based on the Number of Deferred Months. The unpaid portion of the Deferred Amount, calculated based on the Number of Deferred Months, shall be added to the Net Monthly Bill in subsequent revenue months until such time as the entire Deferred Amount is paid in full.

Where no Prior Period Net Monthly Bills exist, the Company shall estimate the amount for the Prior Period Net Monthly Bills based on appropriate factors such as typical bills and load shapes for Customers of similar size and characteristics.

The terms of this tariff shall remain in effect unless and until the Eligible Customer fails to make the required payments or the Customer becomes "ineligible" as defined in sections (5) and (6) below.



## **ENERGY EMERGENCY DEFERRED BILLING RIDER**

### **(5) WITHDRAWAL**

Billing under this plan may be terminated upon written notification to Cleco Power LLC by either the Eligible Customer or a Certifying Agency that an Eligible Customer no longer desires to participate in the Program.

Ineligible Customers - A Customer is ineligible if any of the following applies:

1. If the Customer no longer fulfills the requirements for participation in the Program.
2. The Customer fails to renew eligibility according to the Application Requirements.
3. The Customer fails to pay according to the terms of this Energy Emergency Deferred Billing Rider.
4. The Customer's excess amount to be deferred is already covered by the Company's Credit Extension Agreement (CEA) Rider or Levelized Billing Plan (RLB) Rider. If such excess amount is covered by the CEA or RLB Rider, the CEA or RLB provisions must be terminated. Any balance resulting from termination owed to the Company must be paid before the provisions of this Rider will apply.

Upon termination of the program, any unpaid Deferred Amount shall become due. In the case of Customers who fail to pay according to the terms of this Energy Emergency Deferred Billing Rider or who deliberately falsify that they meet the Application Requirements will also be subject to the payment of penalties, interest, and other charges and subject to disconnection.

### **(6) TERMS AND CONDITIONS**

Service furnished under this Schedule is subject to the Company's Standard Terms and Conditions for Electric Service and to all applicable Rider Schedules and adjustment clauses.

**EFFECTIVE: 02/12/10**

**Supersedes: EER (06/01/02)**



## **CLECO ALTERNATIVE RATE FOR ELECTRICITY RIDER**

**(1) AVAILABILITY**

This Rider Schedule offers a discount to Residential Tariff Customers (those customers taking service under Schedule RS) qualifying as "low income." The program, called CARE – Cleco Alternative Rate for Electricity, provides for a 25% discount on the fuel portion of the Customer's bill as calculated under rate schedule RS during the billing months of July, August, and September.

**(2) APPLICATION**

Any household whose total yearly income before deductions is 60% of the state median income, which is the criteria followed by the Federal Government's Low Income Home Energy Assistance Program (LIHEAP), may qualify.

Louisiana's Community Action Program agencies will process applications for the CARE program beginning in October of the year previous to application and continuing through May of the following year. Customers who have qualified for LIHEAP assistance during this period will automatically qualify for the CARE program. Agencies will require other Cleco Power Customers to provide proof of income using traditionally-accepted documentation. Customers will be required to qualify each year.

**EFFECTIVE: 06/01/10**

**Supersedes: 05/01/10 (CARE)**



## MISCELLANEOUS CHARGES

### (1) CONNECTION CHARGE

A service charge to partially cover the cost of making service available will be made where applicable in the amount of:

- |                                  |                |
|----------------------------------|----------------|
| (a) during regular working hours | <b>\$25.00</b> |
| (b) other than regular hours     | <b>\$60.00</b> |

### (2) RECONNECT CHARGE

When service has been suspended for nonpayment of bills, it will not be restored until Customer pays all bills for service plus the cost of restoring service. In no event shall the cost of reconnecting service be considered less than:

- |                                  |                |
|----------------------------------|----------------|
| (a) during regular working hours | <b>\$30.00</b> |
| (b) other than regular hours     | <b>\$65.00</b> |

### (3) NSF CHECKS

A service charge for handling and collecting checks returned to the Company by banks will be made in the amount of the greater of:

**\$25.00**  
**OR**  
**5% of the face value of the original check**

### (4) METER TEST FEE

A fee is not assessed for the first Customer requested meter test during a calendar year.

Fee for second or more Customer requested meter test(s). **\$20.00**

### (5) VERIFICATION OF METER READING

A fee is not assessed for the first Customer requested meter read verification during a calendar year.

Fee for second or more Customer requested meter read verification: **\$12.00**



## MISCELLANEOUS CHARGES

### (6) METER TAMPERING

To assess a fee for electricity diversion or meter tampering and the cost associated with investigating and rebilling the tampering case as follows:

<b>1st Tampering Offense</b>	<b>\$100.00</b>
<b>2nd Tampering Offense</b>	<b>\$200.00</b>
<b>3rd and any additional Tampering Offenses</b>	<b>\$500.00</b>

**Plus any administrative costs associated with each case.**

### (7) THIRD PARTY CUSTOMER ACCOUNT RESEARCH FEE (I.E. ATTORNEYS)

Occasionally, the legal system requests Customer information pertaining to electricity usage. This fee attempts to cover the expense in providing that information. The fee is billed to the party requesting the information and must be paid prior to its release. In the event such analysis supports corrections or adjustments to the Customer's benefit, these costs will be refunded.

<b>Most recent 12 months of billing history</b>	<b>No Charge</b>
<b>Prior 13-48 months of billing history</b>	<b>\$50.00 per year per account</b>
<b>Prior 49 or more months of billing history</b>	<b>\$150.00 per year per account</b>
<b>Billing history or rate analysis</b>	<b>\$65.00 per hour</b>

### (8) METER RESEAL

A service charge to replace a meter seal that has been cut by the Customer.

<b>Reseal Meter</b>	<b>\$20.00</b>
---------------------	----------------

### (9) CUSTOMER PROBLEM

Fee to dispatch a truck and technician to investigate an electrical problem that turns out to be on the Customer's side of the meter in the amount of:

<b>(a) During regular working hours</b>	<b>\$25.00</b>
<b>(b) Other than regular working hours</b>	<b>\$50.00</b>

**EFFECTIVE: 02/12/10**

**Supersedes: MS (01/01/00)**



## FORMULA RATE PLAN RIDER

**(1) PURPOSE**

The Formula Rate Plan (FRP) defines the procedure by which the Louisiana Public Service Commission ("LPSC" or "Commission") shall determine the level of refunds that may be due Customers pursuant to the filing of annual monitoring reports and also provides for recovery of incremental costs and/or revenue requirements for Commission approved capacity purchases, construction or acquisition projects and exceptional costs/savings.

**(2) APPLICATION**

This Rider is applicable to electric service furnished under all rate Schedules incorporating Rider FRP.

**(3) MONTHLY RATES BY CLASS**

Applicable FRP adjustment factors for each customer are as follows:

<u>Customer Class</u>	<u>\$ per kWh</u>	<u>\$ per kW</u>
Residential	\$0.00902	
General Service:		
Non-demand	\$0.01113	
Secondary		\$2.24
Primary		\$1.98
School & Church		
Non-demand	\$0.01113	
Demand		\$2.24
Municipal General Service	\$0.00794	
Large Power Service		\$2.63
Standby Power Service		
Subscription		\$0.26
Back-up		\$0.12
Maintenance		\$0.07
Outdoor Lighting Service	\$0.01428	

**EFFECTIVE: 07/01/10**

**Supersedes: 02/12/10 (FRP)**



**RPS-3 COLLECTIONS SURCREDIT ADJUSTMENT**

**(1) APPLICATION**

This adjustment clause is applicable to electric service furnished under all rate schedules incorporating Adjustment Clause RSCA to return collections of RPS-3 related carrying costs plus interest. All LPSC retail jurisdictional customers shall participate with the exception of those customers that were expressly exempt from the original collections.

**(2) SURCREDIT ADJUSTMENT**

Each monthly bill for service under this rate schedule shall be reduced to reflect the return of the collection of RPS-3 related carrying costs. Such adjustments shall be approved by the Louisiana Public Service Commission.

The applicable RSCA adjustment factors are as follows:

<u>Month/Year</u>	<u>Per kWh factor</u>
Feb 2010	-\$0.00493
Mar 2010 to Apr 2010	-\$0.01600
May 2010 to Jun 2010	-\$0.01200
Jul 2010 to Oct 2010	-\$0.01600
Jan 2011 to Feb 2011, Jun 2011 to Sep 2011	-\$0.01000
Jan 2012 to Feb 2012, Jun 2012 to Sep 2012	-\$0.00750
Jan 2013 to Feb 2013, Jun 2013 to Sep 2013	-\$0.00400

**EFFECTIVE: 03/15/10**

**Supersedes: RSCA (02/12/10)**



**SURCREDIT ADJUSTMENT**

**(1) APPLICATION**

This adjustment clause is applicable to electric service furnished under all rate Schedules incorporating Adjustment Clause SC for deferred taxes relating to specific temporary book to tax accounting differences that may result in a different outcome after examination by taxing authorities, and any other surcredit ordered and/or approved by the LPSC.

**(2) SURCREDIT ADJUSTMENTS**

Each monthly bill for service under this rate Schedule shall be reduced to reflect the credits identified above.

**Rate Schedule SC shall be subject to true-up and adjustment in accordance with the Schedule prescribed in the LPSC’s applicable order with such true-up being made at least annually concurrent with the annual FRP monitoring report.**

**(3) MONTHLY RATES BY CLASS**

Applicable SC adjustment factors for each customer are as follows:

<u>Customer Class</u>	<u>\$ per kWh</u>	<u>\$ per kW</u>
Residential	(\$0.00182)	
General Service:		
Non-demand	(\$0.00219)	
Secondary		(\$0.428)
Primary		(\$0.431)
School & Church		
Non-demand	(\$0.00219)	
Demand		(\$0.428)
Municipal General Service	(\$0.00154)	
Large Power Service		(\$0.640)
Standby Power Service		(\$0.640)
Outdoor Lighting Service	(\$0.00276)	

**EFFECTIVE: 02/12/10**

**Supersedes: None (New)**



## **STANDARD TERMS AND CONDITIONS FOR ELECTRIC SERVICE**

### **(1) GENERAL**

The term "Company" as used herein shall mean CLECO POWER, LLC, its successors or assignees. The term Customer shall mean each present or prospective user of electric service supplied by the Company.

The "Standard Terms and Conditions for Electric Service" shall supersede all previous Terms and Conditions or Rules and Regulations under which the Company or its predecessors have supplied electric service.

All electric service furnished by the Company shall be subject to the provisions of these Standard Terms and Conditions and to the applicable provisions of Company's electric service rate and Rider Schedules.

### **(2) APPLICATION FOR SERVICE**

At the option of the Company a written application for service may be required from any Customer and a separate application may be required for each point of delivery of service.

### **(3) CONNECTION CHARGE**

In order to partially cover the cost of making service available, and subject to the limitations hereinafter set forth, the Customer shall pay to the Company, as a connection charge, the amount set forth in its Schedule of Charges on file with the Louisiana Public Service Commission.

This charge shall be applicable only to Customers classified as residential, commercial, or industrial, excepting: contract Customers, churches, schools, nonprofit institutions, and governmental agencies.

### **(4) AVAILABILITY OF SERVICE**

Service is available in all areas served by the Company where existing distribution lines of adequate capacity and suitable phase and voltage to furnish Customer's requirements are located adjacent to the premises to be served.

### **(5) EXTENSIONS OF AND ADDITIONS TO EXISTING FACILITIES**

When extensions of or additions to the Company's facilities are necessary to make service available to the Customer, the Company will bear the cost of such extensions or additions to the extent that the additional investment in facilities required provides a reasonable return to the Company. Cost as used herein shall include the entire cost necessary to make service available, including, but not limited to, the cost of rights-of-way and the cost of all lines, transformers, services and any other equipment necessary to deliver service.

For Customers with an anticipated load of less than 300 kVA, the Company will bear the cost of such extensions and additions up to three (3) times the anticipated continuing annual revenue (exclusive of all allocable fuel) to be received from the Customer. For Customers with anticipated load of more than 300 kVA, the Company will perform an economic analysis for each Customer to determine the additional investment justified by the Customer's anticipated continuing annual revenue (exclusive of all allocable fuel).



## **STANDARD TERMS AND CONDITIONS FOR ELECTRIC SERVICE**

In the event the cost to provide service exceeds these amounts, the Company may require, as a condition of service, that the Customer contribute toward such cost or guarantee payment of bills for service in sufficient amount and for a sufficient length of time to justify the additional cost. This payment will be collected as a facilities charge as agreed to in the Contract for Electric Service. The Company shall be the sole judge as to cost of extensions of facilities and the amount and adequacy of anticipated continuing and guaranteed revenues, as well as the term of such guarantees. In case of dispute, the Customer may be furnished with evidence of good faith by receiving details of the estimates for purposes of appeal.

### **(6) RIGHTS-OF-WAY AND FRANCHISES**

The Company's obligation to furnish service shall be contingent upon its ability to secure and retain all necessary franchises, rights-of-way, permits, etc., at costs which the Company considers reasonable.

The Customer shall furnish to the Company, free of all costs, all necessary rights-of-way over land owned or controlled by the Customer, and over intervening private property when requested to do so by the Company.

### **(7) INSPECTION AND PERMITS**

Where municipal or other governmental regulations require an inspection certificate or permit approving the Customer's installation, such certificate or permit shall be obtained by the Customer before service is made available.

### **(8) POINT OF DELIVERY**

For residential service, unless otherwise specified in a service agreement, the point of delivery of service shall be at a point outside of the residential structure where the service lines of the Company connect with the electrical wires of the residential structure.

For commercial and industrial service, the Company, at its option, may set the point of delivery of service at the property line, at the transformer, on the Customer's building, or any other place the Company may deem necessary. In either case, the point of delivery shall conform to the Electric Service Standards of the Company. The Company's rate Schedules, unless otherwise stated in the Schedules, contemplate that all connections between the Company's lines and the point of delivery will be aerial (overhead) wire by the shortest and most direct route. If a Customer having a right to make such choice desires underground connections or other overhead wire arrangements, the cost of which is greater than that of such direct overhead route, then the Customer will pay to the Company the difference between the cost of the shortest and most direct overhead facilities and the type of connection chosen.

### **(9) ACCESS TO CUSTOMER'S PREMISES**

The Company shall have access to the Customer's premises at all reasonable times, and free of all tolls or other charges, for the purpose of installing, reading, testing, repairing or removing its meters or other facilities, and for all other purposes required by the Company to render proper service to the Customer and to its other Customers. Should the Company be prevented from routinely reading an electric meter because of a locked gate or other reasons related to a



## **STANDARD TERMS AND CONDITIONS FOR ELECTRIC SERVICE**

Customer's premise, the Company shall, at the Customer's expense, have the right to relocate the electric meter to a readily accessible location or to install special metering equipment to allow reading of the meter.

### **(10) USE OF SERVICE**

All facilities, including lines, wiring, apparatus and appliances, beyond the point of delivery shall be furnished, installed, owned and maintained by the Customer. Such facilities shall be installed and maintained in a safe and efficient manner and in accordance with good practice and all lawful regulations. The Company, however, does not assume the responsibility of inspecting the Customer's facilities.

The Customer shall not use the service furnished in any manner that interferes with the provision of proper service to the Company's other Customers.

All service furnished is for the exclusive use of the Customer and shall not be resold or shared with others without the Company's written consent.

### **(11) BILLS FOR SERVICE**

Customer shall pay monthly for all service furnished in accordance with the rate Schedule applicable to the type of service furnished. Bills will be rendered monthly and are payable within 20 days from date of bill. The terms month and monthly as used herein and in Company's rate Schedules shall designate the period between any two consecutive readings of the Company's meters at approximately 30 day intervals.

### **(12) DEPOSITS**

The Company may, at any time, require the Customer to make and maintain a cash deposit as security for payment of bills for service. The amount of such deposit shall be determined by the Company but shall not be more than an amount equal to two (2) times the estimated maximum monthly bill. Such deposits will be refunded to the Customer upon final discontinuance of service and after all indebtedness of the Customer to the Company has been paid. Interest, at the rate of five per cent (5%) per annum, will be paid annually on the amount of any such deposit held for six months or more.

### **(13) METERING**

All metering equipment necessary to properly measure the electricity furnished shall be installed, owned and maintained by the Company.

A meter socket must be provided and installed by the Customer.

Customer shall furnish a suitable space, acceptable to the Company, for installation of meters, and other equipment necessary to deliver and measure the electricity supplied by the Company. Customer shall not damage or tamper with said meters and other equipment and shall take all reasonable precaution to prevent others from damaging or tampering with any of Company's equipment located on Customer's premises.



## STANDARD TERMS AND CONDITIONS FOR ELECTRIC SERVICE

The Company, at its expense, shall test its meters at such intervals as may be required by good operating practice and all lawful regulations and at other times when requested to do so by the Customer, subject to fees approved by the LPSC.

### (14) ADJUSTMENT OF BILLS

Whenever a meter is tested and found to be inaccurate by more than two per cent (2%) the Company shall adjust past bills for service to compensate for such inaccuracy. Adjustments shall cover the period of inaccurate registration if the length of such period can be determined. Otherwise adjustments shall cover an estimated period as may be mutually agreeable to the Customer and to the Company; however, in no event shall an adjustment cover an estimated period of more than six (6) months.

In the event of errors in a Customer's bill, adjustments in favor of the Customer will be refunded in principal only for the period of time such errors are substantiated. In accordance with the Commission's General Order In re: Computer Glitches and Billing errors dated April 21, 1993 (Amending General Order of July 11, 1975), errors in favor of the Company shall be collectible for a maximum period of six months. This provision does not limit the Company's rights to compensation in the event of fraud or theft for any period of time.

### (15) LIABILITY

The Customer shall be solely responsible for the use and disposition of electricity on the Customer's side of the point of delivery. The Customer shall protect and save the Company harmless and indemnified from injury or damage to persons or property occasioned by the presence, absence, use and disposition of such electricity on the Customer's side of the point of delivery, except where said injury or damage shall be shown to have been caused by the sole negligence of the Company.

The Company shall not be responsible for damages, losses or injuries occasioned by Customer or any other persons who tamper with or attempt to repair or replace any facilities owned or maintained by the Company.

### (16) SERVICE INTERRUPTIONS

The Company shall use due diligence in the operation and maintenance of its facilities so as to provide safe, adequate and uninterrupted service. However, the Company shall not be liable to the Customer, nor shall the Customer be liable to the Company by reason of the failure of the Company to deliver, or the Customer to receive, electricity as a result of injunction, fire, riot, strike, explosion, flood, accident, breakdown, acts of God or the public enemy or other acts or conditions reasonably beyond the control of the party affected.

The Company shall not be liable for damages occasioned by interruptions of service when such interruptions are necessary to make repairs or changes in the Company's equipment and facilities.



## STANDARD TERMS AND CONDITIONS FOR ELECTRIC SERVICE

### (17) SUSPENSION OF SERVICE

The Company may suspend service at any time that the Customer fails to comply with these Terms and Conditions or with the provisions of any contract between the Customer and the Company. At least five (5) days notice will be given to the Customer by the Company of its intent to so suspend service except in cases of emergency or fraud.

When service is suspended for nonpayment of bills it will not be restored until the Customer pays all such bills plus the cost of restoring service (except as described below). If the Customer requests permanent discontinuance of service during any period of suspension for nonpayment of bills, the cost referred to above shall be paid to the Company before service is again made available to the Customer.

When service is suspended for any other cause it will not be restored until the cause of the suspension has been removed or remedied. The Company shall not be liable for damage occasioned by suspension of service when such suspension is affected in accordance with these provisions.

Except in cases of emergency or fraud, service to a Customer shall not be terminated when the Company has been advised in writing by the Customer that the termination of service would be especially dangerous to the health of the Customer or a permanent member of the Customer's household, and, further, when such Customer can also establish that he is unable to pay for such service in accordance with the requirements of the utility's billing but is able to pay for such service only in installments and agrees to do so in the following manner. Such Customer shall sign an installment agreement which will provide for payment of such service along with timely payments for subsequent monthly billing and shall provide that the agreement will terminate and all remaining amounts due thereunder will become due when the health condition giving rise thereto shall cease. The Company may, at its discretion, require the Customer to furnish the statement of a medical doctor to establish that termination of service would be especially dangerous to such Customer or a permanent member of the household prior to entering into an installment agreement and each month while the agreement is in effect.

### (18) RATE SCHEDULES

The Rate Schedule applicable to the Customer's service will be the Company's standard Rate Schedule in effect for like conditions of service to the class of service furnished the Customer. If the Company should apply for an increase or decrease in the rate applicable to the class of service furnished the Customer, and Company's requested change is approved by the regulatory body having jurisdiction thereof, the increased or decreased rate shall be applicable to the bills rendered thereunder from and after the effective date of such rate change.

When more than one of the Company's Rate Schedules is applicable to the Customer's service the Company will once a year, in accordance with the Commission's General Order dated November 2, 1987 as amended September 5, 1997, provide the Customer an opportunity to select among applicable Rate Schedules. Such assistance and advice will be based upon the Customer's representations as to use of service and the Company shall not be responsible for any difference that may later arise because of the provisions or effect of any rate Schedule so selected. Any alternate Schedule, once selected by the Customer, shall remain in effect for at least one year unless (a) the Schedule is lawfully modified, (b) a permanent change in the Customer's load or condition of service renders the Schedule inapplicable, or (c) any contract with the Company is terminated in accordance with the provisions of the contract. This analysis allows a Customer to choose among the rates available to other Customers in their respective



## **STANDARD TERMS AND CONDITIONS FOR ELECTRIC SERVICE**

class of service, but does not allow a Customer to choose inapplicable rate Schedules available to other classes of service.

### **(19) MODIFICATIONS**

No agent of the Company has the power to amend, modify, alter or waive any of these Terms and Conditions or to bind the Company by making any promises or representations that conflict with the provisions of these Terms and Conditions.

Whenever there is a conflict between the provisions of any of the requirements herein and the specific provisions of any rate Schedule, the provisions of the rate Schedule shall govern.

**EFFECTIVE: 02/12/10**

**Supersedes: STC (01/01/98)**



## SCHEDULE OF RETAIL ELECTRIC RATES

<u>Rate Schedule</u>	<u>Title</u>	<u>Effective Date</u>
RS	Residential Electric Service	2/12/2010
GS	General Service	2/12/2010
OLS	Unmetered and Outdoor Lighting Service	2/12/2010
SCS	School and Church Electric Service	2/12/2010
MGS	Municipal General Electric Service	2/12/2010
LPS	Large Power Service	2/12/2010
CO	Cogenerated Energy Purchases - Facilities of 100 kW or Less	2/12/2010
QFSS	Qualifying Facilities Standby Service	2/12/2010
QFEP	Qualifying Facility Energy Purchases for Facilities of Greater Than 100 kW	2/12/2010
 <u>Rider Schedule</u>		
TE	Temporary Electric Service	2/12/2010
LAF	Electric Service for Lighted Athletic Fields	2/12/2010
TRS	Three-Phase Residential Service	2/12/2010
IDS	Incremental Employment and Economic Development Service	2/12/2010
LED	Long-Term Economic Development Service	2/12/2010
IS	Crop Irrigation Service	2/12/2010
L	Line Extension for Outdoor Lighting Service (Closed to New Business)	2/12/2010
PM	Experimental Residential Load Management Rider	2/12/2010
NM	Optional Residential/Small Commercial Net Metering Service	2/12/2010
RL	Residential Street Lighting (Closed to New Business)	2/12/2010
RSSL	Residential Subdivision Street Lighting	2/12/2010
S	Seasonal Electric Service	2/12/2010
 <u>Adjustment Clause</u>		
FA	Fuel Cost Adjustment - Retail Electric	2/12/2010
EA	Environmental Cost Adjustment - Retail Electric	2/12/2010
SRCA	Storm Recovery Charge Adjustment	2/12/2010
SCSA	Storm Cost Surcredit Adjustment	2/12/2010
CARE	Cleco Alternative Rate for Electricity Rider	2/12/2010
FRP	Formula Rate Plan	2/12/2010
RCSA	RPS-3 Collections Surcredit Adjustment	2/12/2010
SC	Surcredit Adjustment	2/12/2010
 <u>Other Documents</u>		
RLB	Budget Pay Plan	2/12/2010
CLB	Commercial Levelized Billing	2/12/2010
CEA	Credit Extension Agreement	2/12/2010
EER	Energy Emergency Deferred Billing	2/12/2010
MS	Schedule of Charges for Miscellaneous Service	2/12/2010
STC	Standard Terms and Conditions for Electric Service	2/12/2010

Effective: 02/12/10  
Supercedes: Index (12/01/09)