

For Commission Use Only:

Case: 11-0285

**OFFICIAL FILE**  
**ILLINOIS COMMERCE COMMISSION**  
**FORMAL COMPLAINT**  
Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

**ORIGINAL**

Regarding a complaint by (Person making the complaint): Lucyna Klimek

Against (Utility name): ComEd

As to (Reason for complaint) Meter reading resulting in bill discrepancy (280.80)

in Chicago Illinois.

CHIEF CLERK'S OFFICE  
2011 MAR 23 1 P 12:38  
ILLINOIS COMMERCE COMMISSION

**TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:**

My mailing address is 7157 N. Oleander Ave Chicago IL 60631

The service address that I am complaining about is \_\_\_\_\_

My home telephone is (773) 899-1888

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (773) 899-1888

My e-mail address is \_\_\_\_\_ I will accept documents by electronic means (e-mail)  Yes  No

(Full name of utility company) \_\_\_\_\_ (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?  Yes  No

Has your complaint filed with that office been closed?  Yes  No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

See attached

Please clearly state what you want the Commission to do in this case:

see attached

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy **and** a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 3/18/11 Complainant's Signature: [Signature]  
(Month, day, year)

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

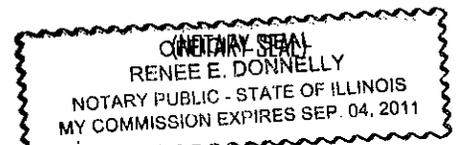
A notary public must witness the completion of this part of the form.

I, Jucyue Klimek - spouse of Miroslaw Klimek Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

[Signature]  
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 03/18/2011

[Signature]  
Signature, Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.

**Complaint:**

1. November 2009 through March 2010 estimates were provided for my meter reading
2. April 2010 the meter was actually read with a reading of 1 month with 4215 kWh
3. A bill was sent to me, indicating I owed for the entire reading or the full cost of the 4215 kWh
4. I believe this is in error for I paid for the previous months usage (November 2009 - April 2010)
5. The total reading should be divided by the 6 months and then subtract what I have paid to what I truly owe, since I paid those bills in full.
6. Once that figure is determined any additional payments I have paid should be credited against the amount due
7. Attached are my bills for the months in question
8. Attached is my payment history showing my payments: May 27th - \$200, July 9<sup>th</sup> - \$250, July 22<sup>nd</sup> - \$400, August 23<sup>rd</sup> - \$500

ILLINOIS  
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**What you want commission to do:**

- 1. Re-evaluate what I owe**
- 2. Give me credit for the 6 month payments against the April reading**
- 3. Have the meter read every month by CWE on a given day in which I am aware of so our readings will be the same to avoid any discrepancy in future billings**
- 4. Removal of interior meter to the outside**