

**OFFICIAL FILE**  
**ILLINOIS COMMERCE COMMISSION**

For Commission Use Only:  
Case: 2011-00669

ILLINOIS  
COMMERCE COMMISSION

**FORMAL COMPLAINT**

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

**ORIGINAL**

2011 MAR 16 A 11:19

11-0268

CHIEF CLERK'S OFFICE  
Regarding a complaint by (Person making the complaint):

ANDREA RICHARDSON

Against (Utility name):

COM-ED P.O. BOX 6111 CAROL STREAM, IL 60197 (1-800-588-9477)

As to (Reason for complaint)

JANUARY AND FEBRUARY 2010 NO BILL SUMMARY ON RIGHT SIDE OF LIGHT BILL FOR TWO MONTHS. DONT GIVE ME CREDIT FOR PAYING MY LIGHT BILL, got DISCONNECTION IN MARCH 2010 pay 144<sup>00</sup>. I pay IN MARCH, and APRIL 28-2010 APPROVE FOR CEDA 96<sup>00</sup> it's was PUT TOWARD LIGHT BILL.  
in Chicago Illinois.

**TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:**

My mailing address is

7047 S. PRINCETON

The service address that I am complaining about is

7047 S. PRINCETON

My home telephone is

(773) 723-3301

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

(773) 723-3301

M - W - FRIDAY to 12<sup>00</sup>

My e-mail address is

N/A

I will accept documents by electronic means (e-mail)  Yes

No

(Full name of utility company)

COM-ED P.O. BOX 6111 CAROL STREAM

(respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act. IL.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

YES I WAS VERY APPAILING, IGNORANCE OF A INVESTIGATOR, SCAM, FRAUD-CUTTING MY LIGHTS OFF 2 OR 3 HRS. I WANT PUNITIVE DAMAGE. HOPE THIS DOESNT HAPPEN TO ANYONE ELSE.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Yes  No

Has your complaint filed with that office been closed?

Yes  No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

DONT DO PROPER RESEARCH ON THIS CASE. I WROTE TO page letter explain 'scam, AND THIS CASE WENT THRU SEVERAL HAND AND STILL DONT NOTICE, DONT USE MY

NOT COMPUTER ERROR HUMAN ERROR FRAUD - SCAM, INFORMATION

Please clearly state what you want the Commission to do in this case:

(Each dollar for overcharging) on light bill. I want punitive damage I want 1,000) STRESS-OUT AND LIE TO ME, I DONT PAY MY BILL.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 3-14-11 (Month, day, year)

Complainant's Signature: Andrew Richardson

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

I wish my case taken BY ILLINOIS Commerce Commission WHO UNDER STAND ME.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

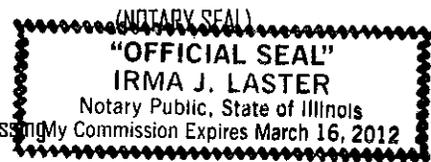
A notary public must witness the completion of this part of the form.

I, ANDREW RICHARDSON, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Andrew Richardson Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 3-12-2011

Irma J. Laster Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

3-14-11

1 ~~ANDREA RICHARDSON~~

~~File complaint on 6-30-10 against COM-ED~~  
~~I wasn't getting credit for me paying my bill.~~

~~I kept getting large light bill from COM-ED, when~~  
~~I don't get residence from Lisa Madigan's office~~  
~~in July. I came back to Lisa Madigan's office on~~  
~~19 Cottage Grove.~~

~~I ran into another problem Lisa Madigan worker~~  
~~Hilda Aquirre don't bother check my complaint~~  
~~out I had to call her supervisor to have her~~  
~~to call me.~~

~~Hilda finally got thru and ask me did I call~~  
~~COM-ED they still saided I owe for light bill.~~

~~Someone from attorney office send me paper~~  
~~from Illinois Commerce Commission to help~~  
~~me with this case Carlos Reig.~~

2010

~~MR CARLOS REIG CONTACT COM-ED AND PUT A INVEST-~~  
~~igator M. PUTTINGHAM, she send paper that~~  
~~I still owe on light bill, plus she quit.~~

~~ON 2011, COM-ED SEND ANOTHER 20000 DOLLAR~~  
~~light bill I came to CARLOS AGAIN AND GOT~~  
~~ANOTHER INVESTIGATOR K. DORSEY AND SHE~~  
~~DID SAME THING OTHER INVESTIGATOR DID.~~

next page

Andreas Richelson

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FROM BOTH INVESTIGATOR SORRY ABOUT READING METER, AND MY CEDA WHEN TOWARD BILL.

PROBLEM WITH BILL  
BILL SUMMARY WAS NOT ON JAN AND FEBRUARY  
IN UPPER RIGHT HAND OF THE BILL WAS BLANK,  
I PAID THE BILL NO CREDIT ON PRINT OUT THAT  
I PAID.

SEND ME DISCONNECTION NOTICE 144.00 WHICH  
I PAID. IN APRIL GOT CEDA 96.00 WENT TOWARD  
LIGHT BILL.

IN MAY, JUNE, JULY BILL SUMMARY IS INCORRECT  
THUR THESE MONTHS LIGHT BILL GOING UP INSTEAD  
DOWN, AND COM-ED THUR THESE MONTHS  
CUT MY LIGHT OUT 2 TO 3 HOUR.

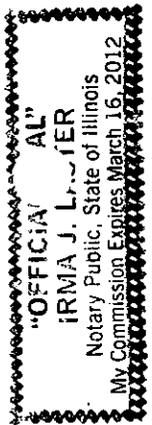
AUGUST 2010	BILL SUMMARY	121.78
SEPT 2010	BILL SUMMARY	156.98
OCTOBER 2010	BILL SUMMARY	141.10
NOVEMBER 2010	BILL SUMMARY	264.65
DECEMBER 2010	BILL SUMMARY	SAME

MR. CARLOS TOLD ME OTHER INVESTIGATOR  
MRS. DORSEY SAID SHE SORRY ABOUT  
MISTAKE WROTE ABOUT ME ARRANGE FOR  
INTEREST FREE DEFERRED PAYMENT AND  
2011 399.48 COMPANY FAIL TO LOOK INTO  
NO RECORD I SEND COM-ED MISTAKE IS  
HUMAN ERROR NOT COMPUTER.

THANK YOU

Andreas Richelson

Subscribed and sworn to before me  
this 12th day of March 2011  
at Chicago, County of Cook, State of Illinois.



Notary Public  
Irma J. Lister