

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
COMMERCE COMMISSION

For Commission Use Only:
Case: 11-0221

FORMAL COMPLAINT

2011 MAR -8 A 11:11

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint):

Teri Leontios

Against (Utility name):

Com - Ed

As to (Reason for complaint)

TAMPERING FEE AND DEPOSIT REQUEST

in PARK RIDGE Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

1021 S. Delphia Ave Park Ridge IL 60068

The service address that I am complaining about is

1021 S. Delphia Ave Park Ridge IL 60068

My home telephone is

(847) 292-1818

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

(224) 265-3210

My e-mail address is

messmer1234@yahoo.com

I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Commonwealth Edison
to the provisions of the Illinois Public Utilities Act.

(respondent) is a public utility and is subject

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

83-IL.ADM.PART 280.50(b) 280.100(c) 1-2

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Yes No

Has your complaint filed with that office been closed?

Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed. **SEE ATTACHED**

Please clearly state what you want the Commission to do in this case:

REMOVE TAMPER FEE AND DEPOSIT REQUIREMENT

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy **and** a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 3/4/2011
(Month, day, year)

Complainant's Signature: *Teri M. Leontios*

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, TERI LEONTIOS, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Teri M. Leontios
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 3/4/2011

Thomas M. Hester
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

Preface

On 08/15/2010 my electric service was disconnected, on that day I paid \$385 to have my electrical service restored. On 8/16/2010 ComEd came to restore the service after my payment was received. At this time ComEd made the determination that my electrical service was tampered with. ComEd states according to their records my electrical service was disconnected on 7/15/2010 with a reading of 17462. ComEd further states that when service was restored on the meter reading was 18366 as of 8/16/2010.

I never have touched my electric meter. My electric was turned off on the afternoon on 8/15/2010 not on 7/15/2010. During this period of time not only did I received monthly bills a payment of \$125 was accepted on 8/02.

On 8/10/10 I received a bill with actual meter readings of 17270 taken on 7/10 and 18220 taken on 8/10.

During this entire time ComEd was billing my account and I was making payments.

On 09/09/2010 I was assessed a tampering fee charge of \$488.61 and ComEd requested me to pay a \$210 Deposit.

FACTS

1. On 8/15/2010 my electrical service was disconnected.
2. On 8/16/2010 I paid \$385 to have the service turned back on, which was posted 8/17/2010. See exhibit A, attached hereto and made a part hereof by reference.
3. On 8/16/2010 the electrical service was turned back on.
4. On 09/09/2010 Commonwealth Edison (ComEd) charged my account a tampering fee of \$488.61.
5. This charge was based on ComEd determination that my electric service was disconnected for non-payment on 7/15/2010. See exhibit B, attached hereto and made a part hereof by reference.

6. ComEd's resolution of my complaint states that the electric service was already connected on 8/16/2010 and states the service was already on when the technician arrived.
7. It is clear my payment of \$385 made on 8/16/2010 was to restore my service that was disconnected on 8/15/2010.
8. If my service was connected on 8/16/2010 why would I contact ComEd to restore my electrical service.
9. On 8/10/2010 I was issued a bill for the period of 7/10/2010 to 8/10/2010, showing actual readings of 17270 and 18220. See exhibit C, attached hereto and made a part hereof by reference.
10. On 9/9/2010 I was issued a bill for period 8/10/2010 to 9/9/2010, showing actual readings of 18220 and 19011. See exhibit D, attached hereto and made a part hereof by reference.
11. I made a payment on this bill of \$125 on 8/2/10. Exhibit A
12. My electrical service was not disconnected on 7/15/2010, as stated by ComEd.
13. The bills issued by ComEd clearly show my electric service was never interrupted until 8/15/10.
14. Pursuant to 83-IL.Adm.Part 280.100 ComEd has the burden of proof to prove by a preponderance of the evidence that my meter was tampered with. See exhibit E, attached hereto and made a part hereof by reference.
15. My electrical service was correctly billed for the period in question, as shown by the bills issued in August and September. Exhibit B,C.

Wherefore I request that the Commission order ComEd to remove the tampering fee of \$488.61 from my account and further that the request for a deposit of \$210 be waived.