ORIGINAL

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ILLINOIS COMMERCE COMMISSION

For Commission Use Only:
Case: 11-0213

ILLINOIS COMMERCE COMMISSION
2011 MAR -4 A 11:50
CHIEF CLERK'S OFFICE

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

Regarding a complaint by (Person making the complaint): JAMES R. SMITH

Against (Utility name): COMMONWEALTH EDISON

As to (Reason for complaint) - BILLING DEPT ~~AND~~ ACCOUNTING DEPT STATED THEY DID'NT RECEIVE FAX - SHEETS - ON 8/26/10 - AND 12/17/10 - DIS-MISSING - THE TRUMP UP CHARGES (4,681.56) FOR 2003 - THE BILL IS FOLLOWING - ALL THE LOCATIONS, I MOVE - THEY - ASSURED ME IF I FAX THE DOCUMENTS THEY WOULD TAKE CARE OF THE SITUATION.

in CHICAGO Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 7242 S. MORGAN STREET APT (1) CHG IL 60621

The service address that I am complaining about is 6914 SO. CARPENTER ST HSE CHG. IL 60621

My home telephone is CELL ONLY [312] 343-7295

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [312] 343-7295.

My e-mail address is (NA) I will accept documents by electronic means (e-mail) ☐ Yes ☑ No

(Full name of utility company) COMMONWEALTH EDISON. (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

(83) 200.500 (D) (83) 200.670 (83) 200.690

(83) 200.700

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? ☑ Yes ☐ No

Has your complaint filed with that office been closed? ☑ Yes ☐ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed. (1) SINCE AUG 26, 2010 COM ED BILLING DEPT STATED — THAT THEY DID'N RECEIVE THE "CERTIFICATION OF COMMISSION ACTION FOR JANUARY 21, 2010 pg(1) JOINT MOTION TO "DISMISS WITHOUT PREJUDICE" — DOCUMENTS WERE FAX TWICE — THEY (COM ED) STATE IT TAKES UP TO 45 DAYS FOR THE "OUTSTANDING" CHARGES TO BE ERASED OFF my BILL. THEY (COM ED) (2) ASURE ME SEVERAL TIMES SINCE — SEPT, OCT, NOV — THAT THEY WERE WORKING "DILIGENTLY" ON MY ACCOUNT (4) I MOVE TO 7242 S. MORGAN ON OCT 5, 2010. MY PAYMENTS FOR 7242 — IS NOT IN DISPUTE. THESE OLD CHARGES — HAVE FOLLOW — ME SINCE 2003 my FATHER — JAMES R SMITH SR. AND MOTHER RUBY LEE SMITH ARE DECEASE. AFTER THE DEATH OF my MOTHER IN 2004 (4,681.56) I DID NOT LIVE AT THE PERMISES — my NEPHEW BOUGHT THE PROPERTY 6414 S. CARPENTER IN 2003. I am NOT RESPONSIBLE FOR THE BILL. ALSO CUT OFF NOTICES, SENT TO CURRENT ADDRESS — WHEN I CALL THEY (COM ED) STATED DISREGARDED THE INTERRUPTION OF SERVICES WERE STILL REVIEWING THE FAX DOCUMENTS.

Please clearly state what you want the Commission to do in this case: I ASK THAT THE HEARING COMMISSIONER (JUDGE) TO EXAMINE THE DOCUMENTS SUBMITTED — THIS CASE IS NOT SOLVE — I DISPUTE THE SETTLEMENT AGREEMENT FOR THESE BILLING CHARGES — DATED 10-13-09. TO AVOID SERVICE INTERRUPTIONS FOR CURRENT ADDRESS.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy **and** a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 1-28-11 (Month, day, year)

Complainant's Signature: [signature]

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, James R Smith, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

[signature]
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) January 28, 2011.

Sharita Wright
Signature, Notary Public, Illinois

"OFFICIAL SEAL"
SHARRITA WRIGHT
Notary Public, State of Illinois
My Commission Expires June 24, 2013
Commission No. 718907

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.