

For Commission Use Only:
Case: 11-0205

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
ILLINOIS FORMAL COMPLAINT

2011 MAR -2 A 10:4
Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

ORIGINAL

⁹²⁰¹
CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): Angela Thiel

Against (Utility name): Commonwealth Edison

As to (Reason for complaint) A transfer service charge that was added on my electric bill in the amount of \$1275.62, in February of 2010.

in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 38455 N. Sheridan Rd., lot 842, Beach Park, IL 60084

The service address that I am complaining about is 6719 N. Oshkosh Ave, Chicago, IL, 60631

My home telephone is (224) 855-0761

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (244) 855-0761

My e-mail address is n/a I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Commonwealth Edison Company (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
none that I am aware of at the present moment.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

① I recieved an additional charge on my com-ed bill in the amount of \$1275.62 for a transfer service at 6719N Oshkosh ave in Chicago. I had been living in Zion with service in my name for a year when this appeared on my bill in February of 2010.

② I have never lived in Chicago and provided proof of that by faxing copies of my lease, proof that I am on lake county housing assistance and therefore could not have utilities at more than one residence. I am also willing to press charges on the person who used my information at the above address.

③ I have been trying and cooperating for over a year now to try and resolve this issue.

Please clearly state what you want the Commission to do in this case:

I would like the transfer charge in the amount of \$1,275.62 removed from my commonwealth Edison Bill.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 2-27-11
(Month, day, year)

Complainant's Signature: Angela Thiel

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

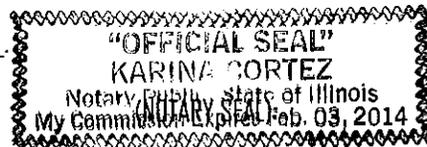
A notary public must witness the completion of this part of the form.

I, Angela Thiel, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Angela Thiel
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 2-27-11

[Signature]
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.