OFFICIAL FILE

ILLINOIS COMMERCE COMMISSION

ILLINOIS COMMERCE COMMISSION

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CHIEF CLERK'S OFFICE

For Commission Use Only:

Case: 11-0189

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint): Tunya Mallett # 9538114027

Against (Utility name): ComEd.

As to (Reason for complaint) They Estimate my bill from may to Sept no actual reading. Dec 2010 & January 2011 the month in the winter I was home two weeks in those two months my Bill was Estimate at $988.04 I ask them to come read my meter in Dec10 Appt 12-22-10 was not made

in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 2547 E 93rd st Chicago Ill. 60617

The service address that I am complaining about is 2547 E 93rd st Chicago Ill. 60617

My home telephone is (773) 721-6527

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (773) 610-4797

My e-mail address is Foshewbb@sbcglobal.net I will accept documents by electronic means (e-mail) ☐ Yes ☒ No

(Full name of utility company) Commonwealt Edison (ComEd) (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Service, Intervention, transcripts

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? ☒ Yes ☐ No

Has your complaint filed with that office been closed? ☐ Yes ☒ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. Dec. 27 2010 Issue a cutoff notice for a bill that was inflated at Least $400 plus Dollars
2. Consistent non meter reading for months at a time
3. Bills always inflated

Please clearly state what you want the Commission to do in this case:
come to fair conclussion with a wash of my bill and get a Meter reading Now And as the Law state every two months.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy **and** a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 1-26-11 (Month, day, year)

Complainant's Signature: MRS. [signature]

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, TUNYA MALLETT, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

[signature]
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 9-24-2011

[signature]
Signature, Notary Public, Illinois

"OFFICIAL SEAL"
KENNETH A. SKONIECKI
NOTARY PUBLIC, STATE OF ILLINOIS
My Commission Expires 09/24/2011

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

Icc207/07