OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

For Commission Use Only:
Case: 11-0165

ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

2011 FEB 22 P 2:07

ORIGINAL

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): Richard Kraft

Against (Utility name): ComEd, An Exelon Company

As to (Reason for complaint) As many as four (4) power "outages" at the property of 1583 Cavell, a model home newly constructed with a sales contract pending. Final power outage caused a back + flood at the property/home.

in Highland Park Illinois. (60035)

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 1583 Cavell, Highland Park

The service address that I am complaining about is 1583 Cavell

My home telephone is [708] 205-7251

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [708] 205-7251

My e-mail address is rick@kraftchemical.com I will accept documents by electronic means (e-mail) ☒ Yes ☐ No

(Full name of utility company) Commonwealth Edison Company (ComEd) (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

200.25 (Integrity/Fairness) 200.150

200.320 200.300

200.630

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? ☒ Yes ☐ No

Has your complaint filed with that office been closed? ☒ Yes ☐ No

(I am not certain)

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

July 2010

① At least three (3), perhaps four (4) power/electrical supply interruptions in July of 2010 caused water to back up in my basement, destroying my carpet, baseboard, floor tile, and bringing a mold problem into my home/property.

Carpet $8,000.00 Reimbursement for electricity required to dry my basement: $500.00

Mold Remediation: $20,000.00

Base Board + Dry wall Repair + replace $7,500.00

Please clearly state what you want the Commission to do in this case: I would like ComEd to reimburse me for the cost to dry my basement, fix my carpet/replace my carpet, fix the drywall and remediate a mold problem that occurred. Also, fix + replace damaged base board + tile. Electricity used to dry basement.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy **and** a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: February 5, 2011 (Month, day, year)

Complainant's Signature: Richard E. Kraft

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, RICHARD E. KRAFT, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Richard E. Kraft
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) February 5th 2011.

Blagomira Ianakov
Signature, Notary Public, Illinois

OFFICIAL SEAL
BLAGOMIRA IANAKOV
NOTARY PUBLIC - STATE OF ILLINOIS
MY COMMISSION EXPIRES:04/13/12

(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

Icc207/07