

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:
Case: 11-0078

ORIGINAL

Regarding a complaint by (Person making the complaint): Woodstock School District 200 - Patti Ogden

Against (Utility name): AT&T IBT

As to (Reason for complaint) They won't recognize our IRC 501(c)(3) and 35ILCS 630/2(k), § 4253 tax exempt status.

in Woodstock Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is P.O. Box 954 Dixon, IL 61021

The service address that I am complaining about is 227 W Judd St

My home telephone is 815 652-3733

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at 815 652-3733

My e-mail address is patti.ouilityhelp.org I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) AT&T Illinois (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

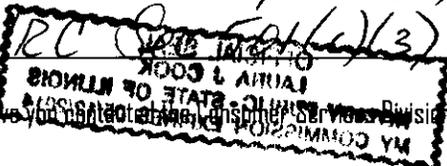
In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

35ILCS 630/2(k), 35ILCS 636/5-7, IRC Sec. 115
IRC 501(c)(3) ILCS Sec 4253(i)

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? #2010-22074 Yes No

ILLINOIS
COMMERCE
COMMISSION
2011 JAN 26 A 11:19
CHIEF CLERK'S OFFICE



Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

For the past several years, we have asked AT+T to drop taxes off our phone bills and supplied numerous documentation that we are a tax exempt state of Illinois entity. ^{IL 7% telecom}

Tax Exempt office of AT+T Illinois Amanda Grant told us they had determined we were not "eligible" for exemption.

After having contacted IRS and Dept of Revenue of Illinois, who confirmed we do not pay telecom taxes, we asked again, got the same answer. AT+T is above the IRS?

Please clearly state what you want the Commission to do in this case:

Make AT+T apply the exemption

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 1/14/2011
(Month, day, year)

Complainant's Signature: Patti B. Ogden

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Patti B. Ogden, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Patti B. Ogden
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) January 14 2011

Laura J. Cook
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.