

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
COMMERCE COMMISSION

For Commission Use Only:
Case: 11-075

FORMAL COMPLAINT

2011 JAN 25 A 10:35 AM

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): Gail Wrotten

Against (Utility name): ComEd

As to (Reason for complaint) over charge

in Lee County Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 548 68th St Chicago

The service address that I am complaining about is 104 Sect nineteen Wood heaven

My home telephone is [773] 723-0814

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [312] 303-2291

My e-mail address is _____ I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Common Wealth Edison (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
83-IL Adm Part CH. FII, § 200.25 (b)

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. I am filing this complaint COMED for overbilling me for the cycle of August 12, 2010 through September 11, 2010 in the amount of \$83.46.
2. COMED Representative refused to have the meter re read if I was not present.
3. In addition from September 2009 through June 2010 there was no power at the campsite because the circuit breaker was broken.
4. Although the meter was broken I continual to get a monthly bill.
5. The average bill for the campsite is \$10.00 - \$27.00 a billing cycle depending on the time of year.

Please clearly state what you want the Commission to do in this case:

1. I want a revised bill for the billing cycle August 12, 2010 - September 11, 2010
2. I am seeking reimbursement for payments I made September 2009 - June 2010.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: Jan 12, 2011
(Month, day, year)

Complainant's Signature: Gail Wrotten

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

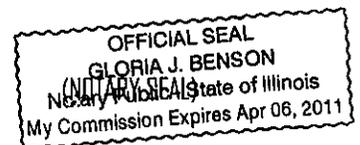
A notary public must witness the completion of this part of the form.

I, Gail Wrotten, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Gail Wrotten
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 1/12/11

Gloria J. Benson
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.