

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
COMMERCE COMMISSION

For Commission Use Only:
Case: 11-068

FORMAL COMPLAINT

2011 JAN 21 P 1:02^{PM}

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint):

Merrill Perkins

Against (Utility name):

COM ED (Common Wealth Edison)

As to (Reason for complaint)

A deposit request, over billing and accusations of tampering and charges of tempering, plus moisture and mildew and mold damage that I ~~now~~ now have in my home because of Com ED actions in Calumet Park Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

12552 S. Paulina, Calumet Park IL

The service address that I am complaining about is

12552 S. Paulina, Calumet Park IL 60827

My home telephone is

708.845-7380

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

708.845-7380

My e-mail address is

saintmarie3@gmail

I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company)

Common Wealth Edison

(respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

83-11.ADM. PART 280.50(A), 280.70(A)

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Yes No

Has your complaint filed with that office been closed?

Yes No

TOTAL PAID to COMED, AS OF 11-30-10 \$1,372.99

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1) ON 7-21-10, I WAS TOLD TO PAY \$1,772.99 TO GET LIGHTS TURNED ON, I PAID IT ON 7-23-10. (2) 9-1-10, I WAS TOLD I NEEDED TO PAY \$689 IN ORDER TO KEEP MY SERVICE ON, I TOLD COMED I DIDN'T HAVE IT ALL AT ONCE BUT I COULD DO A PAYMENT TOWARDS IT THEY SAID NO, THEY WANTED IT ALL, SO THEY TURNED OFF MY LIGHTS. (3) THEY REQUESTED A \$500 DEPOSIT TO REMOVE CHARGES THEY ACCUSED ME OF CALLING, TEMPERING, MY BILL DOESN'T SHOW IT, \$525.00 THAT COMED RECEIVED ON 11-30-10. PAID

Please clearly state what you want the Commission to do in this case:

MAKE COMED PROVE TO ME WHERE I TURNED ON THE LIGHTS, WHERE IS MY DEPOSIT TO TURN MY LIGHTS ON, FIX THE DAMAGE DONE TO MY HOME, AND EXTEND THE 2 ACCOUNT #S AND DELAYED BACK BILLING.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 1-17-2011 (Month, day, year)

Complainant's Signature: Merrill Perkins

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Merrill Perkins, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Merrill Perkins Complainant's Signature



Subscribed and sworn/affirmed to before me on (month, day, year) January 16, 2011

Dana Swartz Signature, Notary Public, Illinois

(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.