

OFFICIAL FILE

ILLINOIS COMMERCE COMMISSION

For Commission Use Only:
Case: 11-0250

FORMAL COMPLAINT

2011 JAN 18 P 1:54
Illinois Commerce Commission
627 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): Maria Witkowski
Against (Utility name): Northern Illinois Gas Company d/b/a Nicor Gas
As to (Reason for complaint) The gas company claims that we have illegally stolen gas, and without any proof, they have additionally charged me. Nicor threatened to turn off our heat so we paid a portion of the "correction adjustment." Later I realized that the FCC can help me from Nicor's lies and unethical practice in Park Ridge, Illinois.

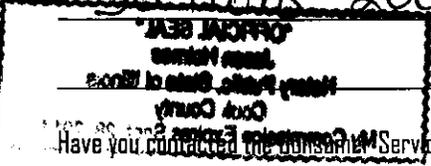
TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 433 S. Greenwood Ave., Park Ridge, IL 60068
The service address that I am complaining about is 433 S. Greenwood Ave., Park Ridge, IL 60068
My home telephone is (847) 825-0558
Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (773) 706-4713

My e-mail address is N/A I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Northern Illinois Gas Company d/b/a Nicor Gas (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
83-IL Adm.
Sections 200.150 & 200.170



Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1) Nicor in December of 2009 claimed that I stole gas and they charged me an additional \$1,424.55. I wanted proof but Nicor states that they do not need to prove anything and they threatened to turn off my gas.

2) Nicor claimed that they investigated a leak in 11/2008, and that we were diverting gas. Chad from Nicor said that someone was in our house and found evidence. We have never had anyone from Nicor in our home, and Chad was unable to produce a name; if someone was in our home, then the Nicor employee broke into our home.

3) We have bought new furnace, thermostat, water heater before 2008 to lower costs. Chad said there will be another investigation and he has ignored us.

Please clearly state what you want the Commission to do in this case:

Return/refund my money and to drop all charges of stealing gas. I am 100% innocent. How can I be guilty with no evidence?

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 1-6-11
(Month, day, year)

Complainant's Signature: Maria Witkowski

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

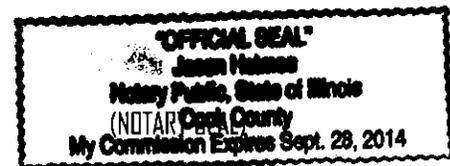
A notary public must witness the completion of this part of the form.

I, Maria Witkowski, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Maria Witkowski
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 1/6/11

[Signature]
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.