

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION **FORMAL COMPLAINT**

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:
Case: 11-0032

ORIGINAL

Regarding a complaint by (Person making the complaint): Augusto No rena

Against (Utility name): ComEd.

As to (Reason for complaint) some energy charges were transferred from tenants to me.

in chicago Illinois.

CHIEF CLERK'S OFFICE
2011 JAN 10 P : 24
ILLINOIS COMMERCE COMMISSION

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 9211 S. Karlov Ave. Oak Lawn IL 60453

The service address that I am complaining about is 1117 S. Froy St. Chicago IL 60612

My home telephone is [708] 278 7355.

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [773] 505 2674

My e-mail address is augusto.norena@gmail.com I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) ComEd. (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
83 - IL Adm. PAY + 200.70

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

please see Attachment.

Please clearly state what you want the Commission to do in this case:

I want to be responsible only for the public charges.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy **and** a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 01-06-2011
(Month, day, year)

Complainant's Signature: *[Signature]*

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

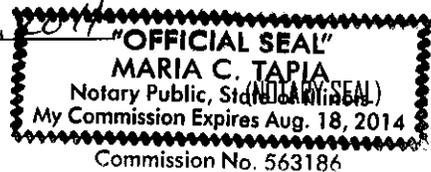
A notary public must witness the completion of this part of the form.

I, Augusto Morena, Complainant, first being duly sworn, say that I have read the above petition and know what it says. ~~The~~ contents of this petition are true to the best of my knowledge.

[Signature]
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) January 6, 2011

[Signature]
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

Attachment.

1. On 05/08 a brand new service was done at 1117 S Troy St.
A 6 units building.
2. On 09/08 a ComEd guy came to check the on the old meters but he messed up and he put them back on the wrong unit.
3. On 10/09 new tenants start moving into the apartments but they could not start new service because the wrong meter was placed on those apartments.
4. So I called ComEd and we did and appointment for 04/09 for a ComEd guy to come again. He came over, and I worked with him and we went unit per unit to find out the right meter for each one, and we finally bring everything back to normal.
5. By the time the service was always on and ComEd transferred all this charges to my personal bill which is the public one, but also the tenants did not wanted to call ComEd to finally transfer the service under their name, as a result my personal bill balance was growing up every month; I talked many time with customer service but it was until I finally talked to a supervisor that she stops the balances to be transferred to my public bill. But the olds balances still on it.