

For Commission Use Only:  
Case: 11-0007

**OFFICIAL FILE FORMAL COMPLAINT**  
**ILLINOIS COMMERCE COMMISSION**  
Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

**ORIGINAL**

Regarding a complaint by (Person making the complaint): MARK CHAPAS

Against (Utility name): COM ED

As to (Reason for complaint) Failure to resolve a bill dispute in the amount of \$3911.77,

AS TO THE ACCURACY OF AMOUNT OF ELECTRIC USED, REFUSAL OF Lisa  
Lalich to speak with me regarding her decision of informal complaint  
# 2010-21792, NO Explanation for statement by meter tech stating  
Electricity could be leaking out somewhere  
in Plainfield, will count Illinois.

**TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:**

My mailing address is 21038 W 127th ST, Plainfield IL. 60585

The service address that I am complaining about is NS 127th St 2W 1-55 Dupage TWP

My home telephone is (708) 244-5302

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (708) 244-5302

My e-mail address is \_\_\_\_\_ I will accept documents by electronic means (e-mail)  Yes  No

(Full name of utility company) Com Ed (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

220 ILCS 5/8-303

CHIEF CLERK'S OFFICE  
2011 JAN -4 P 2:30  
ILLINOIS COMMERCE COMMISSION

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?  Yes  No

Has your complaint filed with that office been closed?  Yes  No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

- 1) I contacted COM ED to dispute this bill of \$391.77, and ask for a meter test. NO SUPERVISOR OR ANALYST HAS EVER CONTACTED ME AFTER VARIOUS REQUESTS.
- 2) Explanation of tech from test on 10/29/10 stating electricity must be leaking OUT SOMEWHERE.
- 3) STATEMENT FROM Tech on 10/29/10 THAT even institutions DON'T USE this kind of power, let alone a small house.

Please clearly state what you want the Commission to do in this case:

Review accuracy of meter, wires, and accuracy of bill with all parties, and come to an agreement as to the correct amount owed.

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: Dec 28 2010  
(Month, day, year)

Complainant's Signature: Mark Chapas

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

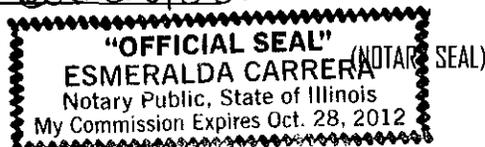
A notary public must witness the completion of this part of the form.

I, MARK CHAPAS, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Mark R. Chapas  
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) December 28, 2010

Signature only  
Signature, Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.