

From: R A (ramjb1@yahoo.com)
To: Maria.Sanchez@ComEd.com;
Date: Fri, December 3, 2010 1:35:06 PM
Cc:
Subject: ICC # 2010-19266

Maria,

I wanted to bring to your attention that this issue has not been resolved. I met with the new business division and I have not received the correct costs from them for relocating the line and no one has addressed the safety issue of this equipment. I would like a formal letter from Com Ed stating that they feel this primary line location is not a safety hazard to the 3 lots it run through the middle of. I called and requested a safety inspection ticket a few weeks ago since everyone in Com Ed seems to continue to ignore that issue and to date I have heard nothing. The village of Roselle has a record of a 911 call from last year because that primary line came down on my property; which runs right behind the houses and right in the middle of the yard. How Com Ed can ignore that and think that the location of this primary line is not a safety hazard is disturbing. I do need that in writing from Com Ed. I will be more than happy to send you pictures if you need them. We are also challenging the easement Com Ed claims to have. DuPage County nor the Village of Roselle have any record of the easement you claim to have. The property has also changed ownership since the original owner allowed you to run your line through his lot without granting you an easement. That changes the situation; that allows me to challenge it and potentially not grant you rights to my property.

I'm preparing a formal ICC complaint by weeks end since we can't seem to get this resolved. I've tried working with Com Ed but it appears that the lack of concern for the location of this equipment and cooperation with the home owners is simply being avoided. We requested that you relocate the line to the recorded utility easement or even the front of the house (as the rest of the block is) for the safety of all of us involved. For Com Ed to think that the homeowners should pay \$50,000-\$60,000 (estimated guess of costs by your new business division verbally), to relocate a line that you have in an unsafe location and not in a recorded utility easement is ridiculous. The homeowners should not be responsible for this nor should we be forced to reside in an unsafe environment.

Can you please tell me who I need to contact in order to get a letter from Com Ed in regards to Com Ed's position on safety with the location of that line?

Rosemary Aulds

From: "Maria.Sanchez@ComEd.com" <Maria.Sanchez@ComEd.com>
To: ramjb1@yahoo.com
Sent: Tue, October 19, 2010 2:52:09 PM
Subject: RE: Advance Deposit letter

Rosemary

Per our discussion I am submitting the options created for your request to move service. The following are my closing comments to the ICC with regard to your complaint.

Customer has been provided sketch with 4 possible options to relocate service. Along with estimated costs. Explained to her that these estimated quotes DO NOT include charges for relocation the existing house or service for new house. CE has produced easement document. Work requested is non standard work not covered by rates. CE has right to recover cost and request estimate charge. New Business engineers will be contacting Miss Aulds and setting up an appointment to review documents and charges so that she understands details and responsibility.

Respectfully,
Maria Sanchez
ComEd Customer Relations

From: R A [mailto:ramjb1@yahoo.com]
Sent: Wednesday, October 13, 2010 7:12 PM
To: Sanchez, Maria:(ComEd)
Subject: Fw: Advance Deposit letter

Ronald's supervisor is below.

----- Forwarded Message -----

From: "laurie.wirtz@ComEd.com" <laurie.wirtz@ComEd.com>
To: mark.gloeckle@ComEd.com; ronald.kohl@ComEd.com; William.Barnes@ComEd.com; ramjb1@yahoo.com
Sent: Mon, October 11, 2010 6:04:47 AM
Subject: RE: Advance Deposit letter

Mark

We have 1 option here - it is to put the facilities underground. Collect the \$1000.00 engineering deposit. With our design - We can provide the costs for underground secondary service vs. overhead secondary service for all 3 neighbors in your design to Rosemary. These should be flat rate charges out of GO 25. The customers do need to understand that there are customer obligations that they will need to meet regardless if the secondary service is overhead or underground.

Once they know and understand the charges - they can then make their decision.

Thanks
LW

-----Original Message-----

From: Gloeckle, Mark J.:(ComEd)
Sent: Friday, October 08, 2010 8:29 AM
To: Wirtz, Laurie:(ComEd)
Subject: FW: Advance Deposit letter

Laurie, here is her answer. Mark

-----Original Message-----

From: ramjb1@yahoo.com [mailto:ramjb1@yahoo.com]
Sent: Friday, October 08, 2010 8:27 AM
To: Gloeckle, Mark J.:(ComEd)
Cc: Kohl, Ronald K.:(ComEd)
Subject: Re: Advance Deposit letter

Mark, send me Lisa's email address and that of her manager. Frankly, I'm tired of getting screwed around by your people for the safety hazard you have in our yards. I've already gone to CUB and the ICC and will continue to escalate this until I get a fair and acceptable resolution.

I want all our options, not just one.

-----Original Message-----

From: <mark.gloeckle@ComEd.com>
Date: Fri, 8 Oct 2010 08:22:39
To: <ramjb1@yahoo.com>
Cc: <ronald.kohl@ComEd.com>
Subject: RE: Advance Deposit letter

Rosemary,

You get 1 design option for your \$1000.00 Deposit. It's the best option that I can design to fit your needs and keep the integrity our electric service. This is why I need to know the service requirements I listed below.

Mark

-----Original Message-----

From: ramjb1@yahoo.com [mailto:ramjb1@yahoo.com]

Sent: Friday, October 08, 2010 8:07 AM

To: Gloeckle, Mark J.:(ComEd)

Cc: Kohl, Ronald K.:(ComEd)

Subject: Re: Advance Deposit letter

It depends on what the costs are Mark. We need to look at the various options and what are the costs associated with each. That's why we are paying the 1,000.00, to get our options and costs.

-----Original Message-----

From: <mark.gloeckle@ComEd.com>

Date: Fri, 8 Oct 2010 08:03:30

To: <ramjb1@yahoo.com>

Cc: <ronald.kohl@ComEd.com>

Subject: Advance Deposit letter

Rosemary,

Here is the Advance Deposit letter. Read it and sign it and send it back to me with payment. Just an FYI to you. You will need to tell me what your neighbors want to do with their services. Will they be burying their service lines or stay overhead? If they stay overhead most likely a private customer pole will need to be installed by the customer and they will have all responsibility from inside switch box to pole. If they decide to go underground they will need to install a new underground meter fitting, have it City Ok'd and there will be costs to relocate their services. This will need to be found out by you before

I can get any cost estimates.

Mark

-----Original Message-----

From: mark.gloeckle@ComEd.com [mailto:mark.gloeckle@ComEd.com]

Sent: Thursday, October 07, 2010 4:18 PM

To: Gloeckle, Mark J.:(ComEd)

Subject: You are receiving a scanned document from a Xerox WorkCentre Pro.

Please open the attached document. It was scanned and sent to you using a Xerox WorkCentre Pro.

Sent by: avsmg [mark.gloeckle@ComEd.com]

Number of Images: 1

Attachment File Type: PDF

WorkCentre Pro Location: New Business Basement West
Device Name: XRX0000AA7B057E
Device Serial Number: UTU834916E
WorkCentre Pro IP Address: 10.126.28.5
Device MAC Address: 00:00:aa:7b:05:7e

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