

For Commission Use Only:
Case: 10-0731

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
FORMAL COMPLAINT
Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint): Cheryl Richter

Against (Utility name): ComEd

As to (Reason for complaint) Method of recovering billings for retroactive service due to lack of meter is arbitrary

ILLINOIS
COMMERCE COMMISSION
2010 DEC 20 A 11:11
HURT CLERK'S OFFICE

in Highland Park Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 1178 Beech Lane, Highland Park, IL 60035

The service address that I am complaining about is 487 Roger Williams Ave., Highland Park, IL 60035

My home telephone is [847] 432-4422

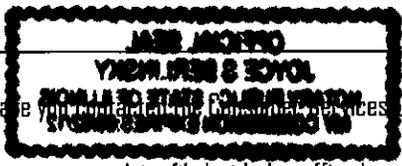
Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [847] 212-5702

My e-mail address is cherylrichter@yahoo.com I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) ComEd, an Exelon company (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Section 280.100 Unbilled Service, subsections a) and d)



Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

Please see attached supplement to formal complaint.

Please clearly state what you want the Commission to do in this case:

Please see attached supplement.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 11/22/2010 Complainant's Signature: *Cheryl Ribter*
(Month, day, year)

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, *Cheryl Ribter*, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Cheryl Ribter
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) November 23, 2010

Joyce S. Berlinsky
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.