

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

For Commission Use Only:
Case: 10-0722

FORMAL COMPLAINT

ILLINOIS
COMMERCE COMMISSION

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

2010 DEC 16 A 10:56

CHIEF CLERK'S OFFICE:
Regarding a complaint by (Person making the complaint): Henry County Highway Department by Steven L Brandau

Against (Utility name): Ameren Illinois

As to (Reason for complaint) Underbilling

in Cambridge Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 100 N East Rd, Cambridge IL 61238

The service address that I am complaining about is 100 N East Rd, Cambridge IL 61238

My home telephone is [] _____

7:30 AM to 4:00 PM

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [309] 937-3346

My e-mail address is sbrandau@henrycty.com I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Ameren Illinois (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
83 III Admin. Part 280.100

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

In August 2009, Henry County's new asphalt plant was brought into service. A new meter had previously been installed by Ameren Illinois. On November 5, 2010, County Engineer Steve Brandau was handed a bill by Debbie Pierce of Ameren showing we owed \$97,353.31 with a total amount due date of January 3, 2011, said amount increasing to \$98,350.88 if not paid by the due date. The explanation given by Ameren was their billing error caused Henry County to be underbilled. Henry County was not offered any type of payment plan.

Henry County sells asphaltic materials to other units of local government. Included in the sales price is an amount that reimburses Henry County for the energy used to generate the asphalt. Ameren's billing error has caused Henry County to undersell its asphalt. Henry County should be able to deduct these amounts from what it owes Ameren.

Please clearly state what you want the Commission to do in this case:

Henry County should be able to deduct these amounts from what it owes Ameren.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 12/13/10 Complainant's Signature: Steven L Brandau
(Month, day, year)

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Steven L Brandau, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Steven L Brandau
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) December 13, 2010

Kerry K. Spivey
Signature, Notary Public, Illinois

(INITIAL SEAL)



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing