

OFFICIAL FILE  
ILLINOIS COMMERCE COMMISSION FORMAL COMPLAINT

For Commission Use Only:  
Case: 10-0673

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois. 62701

ORIGINAL

Regarding a complaint by (Person making the complaint): Said V. Gomez  
Against (Utility name): Commonwealth Edison Electric Company (ComEd)  
As to (Reason for complaint): Billed for incorrect meter for over 3 years.  
Back charged, \$868.84 to date, for error made by  
ComEd and Landlord.

in Chicago Illinois.

CHIEF CLERK'S OFFICE  
200 NOV 23 P 12:42  
ILLINOIS  
COMMERCE COMMISSION

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 3841 N. Sawyer Ave. Chicago, IL 60618  
The service address that I am complaining about is 3416A W. Irving Park Rd. Chicago, IL 60618  
My home telephone is (773) 588-2159  
Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (773) 267-6450  
My e-mail address is \_\_\_\_\_ I will accept documents by electronic means (e-mail)  Yes  No

(Full name of utility company) Commonwealth Edison (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?  Yes  No  
Has your complaint filed with that office been closed?  Yes  No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

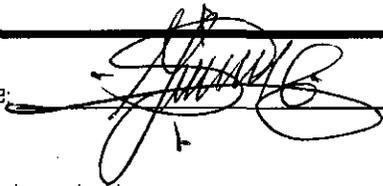
- ① Began receiving bills for unusual charges on my account. After inquiring with ComEd I received bills on: (totalled \$868.84)  
 9/28/10 for service date 4/2/07-3/2/08  
 9/29/10 for service date 3/2/08-3/2/09  
 9/30/10 for service date 3/2/09-4/2/10 = \$740.60  
 10/25/10 for service date 4/2/10-6/2/10 = \$128.24 + \$740.60 = \$868.84
- ② After inquiring with Lisa Lalich, ComEd Customer Relations, received a letter explaining that my account had been established under an incorrect unit number within the building. It stated I would now be billed for correct meter and I received a check for \$165.53, but billed \$868.84 for charges dating back 4/2/07

Please clearly state what you want the Commission to do in this case:

That my account be credited at least \$868.84 and that I not be held responsible for the bill as a result of an error made by ComEd and landlord of building

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 11-17/2010  
(Month, day, year)

Complainant's Signature: 

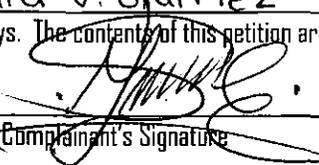
If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

A notary public must witness the completion of this part of the form.

I, Said v. Gamez, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

  
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 11/14/2010

  
Signature, Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.